



# Staff Town Hall

15 April 2020 / 12:30PM / Zoom Meeting

## Updates

- **Announcements**

- Faculty - we had a meeting with View Sonic about what they might be able to provide for you all in the classroom (White boards, etc.). Dr. Lancaster is working on this feature now.
- Meeting with CSUDH
  - We are working on a direct pipeline from LACC to CSUDH
  - CSUDH is building housing for 1st year and transfer students
  - We are working together on a pilot program for eon reality - specifically for programs that need access to this technology now

- **COVID-19**

- If you're going to campus, it is mandatory that you have a facial covering (mouth and nose)
- It can be cloth/bandana as long as it's covering your nose and mouth. This must be worn at all times, even if you're in a room by yourself.
- Sheriffs have mask available in their office should you not have one.
- Returning to normal life will be a slow restart.

- **Resources**

- We have a stipend for LACC student workers that were supposed to receive 25 hours for two weeks
- Stipends will be paid out on their Higher One bank card
- Angeleno card
  - So many people applied for the card that the system got shut down



- There were challenges with communication from the District Foundation. The communication to retrieve a device was coming from an outside company which was confusing for students because they didn't know the name of the company.
- Emails from the company were being sent to the student's spam folder or being deleted.
- We're sending the students a screenshot of what the email should look like so they can move forward with the process.
- After students respond to the email, they receive the device in 1-2 days, directly from the company that donated them.
- It is extremely important for students to check their email for updates.
- Graduation
  - We have until the end of May to cancel the Greek Theatre, but we won't make any cancellations until we have to.
  - We will absolutely have a face-to-face ceremony in the future, when we are allowed to gather in large groups.
  - We are still planning a special virtual ceremony.
  - The District is also working to plan district wide ceremonies:
    - Lavender Graduation for our LGBTQIA community.
    - Black Graduation for our African American community.
- We have begun signing paperwork to receive funding from The Federal Government
  - 50% of funding will go towards students and we have not decided what the other 50% will go towards at this time.

## Q&A

**Q:** Does EW count as one attempt?

**A:** An EW does not count as one attempt. It won't account across the country as all schools/universities are experiencing the same thing.

**Q:** Are universities going to accept a Pass instead of a grade?

- A:** CSUs will accept P/NP grading, but UCs have indicated some limitations especially in the major. We recommend students talk to a counselor before they request P/NP grading.
- Q:** I have several students that have disappeared from my Canvas roster but are still enrolled in that class according to the SIS. When I contacted those students, they said they had dropped the class in SIS. What is going on?
- A:** Contact the hotline so we can coordinate with the different departments and offer a solution to this problem.
- Q:** If we have students that are absent from the Confer Zoom classes, did you mention that we should let our chair be aware of the missing students? Should we send a list?
- A:** Yes, please send a list to your Department Chair so they can get some assistance and follow up with the students directly.
- Q:** What, again, is the deadline for students to request Pass/No Pass? Is there a limit to how many pass/no pass students can use this semester?
- A:** They can P/NP all of their classes this semester. Right now, the deadline is May 10th, but we want to be as flexible as we can be for our students during this time.
- Q:** Chromebooks don't run Adobe software and many digital art students are stuck at home unable to do any projects at all. (All they have is at home is their phones, and the Chromebooks will not cut it.) We were hoping that we might be able to get higher end laptops for them. Is that at all possible?
- A:** Reach out to your Department Chair & Dean and let them know what your students need, and we'll see what we can do.
- Q:** What is happening with Confer Zoom today? Many faculty are reporting errors messages and an inability to access the control panel through Canvas.
- A:** Zoom is constantly making updates due to the high volume of users. I would suggest leaving your browser open so that the site can update on your device

**Q:** The laptops are on loan only correct? The students will have to return them when this is over?

**A:** It depends on what type of device was given out, there are some Chromebooks that the students can keep and some more advanced devices that need to be returned. Please have the students reach out to the hotline for more information.

**Q:** President Gallagher, is it possible for our SIS system to stop logging us out so quickly? When SIS logs us out, we get automatically get logged out of Canvas. Impossible to author lessons in Canvas without constantly being knocked off of Canvas. Help!

**A:** Please email [hotline-faculty@lacitycollege.edu](mailto:hotline-faculty@lacitycollege.edu) so we can become aware of these problems and we can help.

**Q:** Has it been officially decided that there will be no Kinesiology classes offered online for Summer 20 or is that negotiation still in the works?

**A:** That information will be available when the Summer schedule becomes available on Monday, April 20th

**Q:** When will registration dates for summer be posted in the student's portal?

**A:** Summer 2020 registration dates for students will be posted by May 1st at the latest. Students will get an email from the District Office once it's done.

**Q:** Is the bookstore open to students?

**A:** It's "open" virtually and they're mailing the books to the students.

**Q:** when will Academic Affairs and the other depts. be on Cranium Cafe or a similar system...

**A:** Cranium Cafe was launched first for Student Services. We are currently working on expanding the software to other departments and I will find out more information soon

**Q:** Eon Reality, maybe present on Flex Day?

**A:** Absolutely, but we'll have Eon Reality before Flex Day.

- Q:** what was happening with student workers again by this Friday?
- A:** We're making up the difference of what the students were supposed to be paid. They got a check for the hours they normally work, but we indicated they would be paid for 25 hours for both weeks. That is the money they will be receiving.
- Q:** Can you please tell us who is supposed to be helping to reset passwords? The 877 - phone number has no one answering the calls, need hours of availability. Please.
- A:** Please use the resource tab on the web page for assistance and hours of operation.
- Q:** Do you call students to let them know they can pick up a laptop or do they get an email?
- A:** Students are notified via email and all devices are being mailed (unless a student does not have a shipping address, then an address to pick up the device is provided)
- Q:** Prior to SIS, chairs were able to look up student phone numbers. Can we, during this crisis give the chairs that ability, so that they can contact students readily?
- A:** From what I understand there is not a way to do that in the SIS system at this time. If you want your students phone numbers, please reach out to the hotline for assistance
- Q:** Are we getting information through email about EW?
- A:** Information has been sent about the EW. There is also info on our communications page.
- Q:** Are we going to do something as a campus to recognize the loss of Kabwe and do something to support his family?
- A:** Yes, we are working on an electronic card now and it will be sent around for everyone to sign after it has been completed. We are going to compile the responses in a booklet and will send it to his wife and son We want to do some sort of Jazz Fundraiser for his family once we are back on campus.

- Q:** Question for LA City – Angelino Card, how to answer the question if you're not been laid off or reducing hours but need to apply it: If you were impacted by COVID-19, please indicate how: Laid off Severe Reduction of Hours Furloughed Which is the best answer? Thank you
- A:** We are not sure. We provided the information about the Angelino Card to provide the additional options for resources for those it might be able to help but try reaching out to the department directly for an answer.
- Q:** Whom do faculty inform if they use free OER textbooks for summer, so that this information will be posted on April 20th when the schedule goes live?
- A:** Speak with your chair now so we can make sure it's on the schedule of classes
- Q:** What is the process for getting institutional financial support for an educational tech tool like GoReact — an online video recording tool designed for feedback that can be used in a number of disciplines?
- A:** Contact your Department Chair/Dean. As a good place to start, you could email Dr. Lancaster for additional information.