



Student Town Hall

16 April 2020 / 12:30 PM / Zoom Meeting

Updates

- **Announcements**

- Math Pi shop is accessible for tutoring.
- If you're looking for additional hours, you can do the non credit tutoring
- Pell Grants are available this summer. To apply, go into Financial Aid on Cranium Cafe.
- Please sign up for Cranium Cafe. It's a very efficient way to receive information.
- If you all could complete the student survey that we've sent out, we would greatly appreciate it. It's our way of being able to identify what you all need help with. The survey is very quick to complete and it's very helpful for us to collect information so that we can make sure we provide whatever resources we can.
- What's on Your Mind forum
 - i. A place for students to connect and talk about stress / anxiety during this difficult time
 - ii. Held every Wednesday at 12:30. I will include the Zoom link in the next newsletter
 - iii. These forums are co-facilitated by a Collegian Editor Ande and Joe Exnowski

- **COVID-19**

- Some statistics to help ease your mind slightly
 - i. There are about 40 million people in CA, There are 10 million people in LA County.
 - ii. 27k have tested positive for COVID-19, which is a very small percentage of the population.

- iii. So far 889 deaths have been recorded, again a very small number in comparison to the population.
- It appears we have made some progress in flattening the curve, however, we won't know for another few weeks how effective this all is, so it's important to continue to practice social distancing and sanitization.
- **Resources**
 - The 2nd disbursement of Financial Aid will be distributed next week
 - A message from the State of California:
 - i. There is funding available for undocumented Californians
 - ii. Please spread this information to family and friends
 - iii. We're in the process of obtaining a link from the city for people to apply and will include the link in your newsletter once it's received.
 - State of CA has also opened up and extended eligibility for unemployment for the:
 - i. Self employment
 - ii. Gig workers
 - Due to the high traffic on the unemployment web page, the State is building a new website that won't be open for another week. As soon as the site is available we will send this info to you
 - Funding from Federal Government will be coming sometime next week
 - i. Our district is ready to send money out to students as soon as we receive it
 - ii. 1st disbursement that comes from the government will go directly to our students
 - iii. We don't know an exact amount yet, but we are calculating an amount and we're going to stretch the money as much as we can.
 - If you need help with filing your taxes let us know via hotline - students@lacitycollege.edu
 - Tutoring
 - i. Net Tutor - has availability, hours dependent on the subject
 - ii. You can access NetTutor through Canvas
 - iii. Additional math tutoring is available through the noncredit program

- **Devices for Students**

- We've Received a list of students who applied for a device through The District. We're working to combine it with the list we have and try to figure out which students still have not had a device shipped to them
- Well over 2000 students have been approved for a device
- In yesterday's newsletter at around 5pm, we sent a screenshot of what the email looks like once you've been awarded a Chromebook
- The notification will be sent from NetG not from LACCD
- The email might be in your junk spam email. Please also be sure to check your deleted email
- If its been over a week since you've applied for a device, please email hotline-students@lacitycollege.edu so we can double check our list

- **Courses**

- If you haven't heard from your teacher, it's very important for u to reach out to us via hotline-students@lacitycollege.edu
- Teachers will be excluding students from their rosters if the student hasn't checked in to class or are not participating/submitting assignments. This will result in an automatic EW.
- To petition for P/NP please visit the Student Resource tab on the web page
- Withdrawing from your courses between now and May 10th will result in an automatic EW
- We have not finalized the Fall Schedule yet and are waiting for more information regarding COVID-19 to determine if the semester will be remote/online.

- **Summer Sessions**

- The Summer Schedule will be posted on Monday, April 20th
- Remote Class = students must check into the class at the time and day that is specified
- Online = flexible meeting times/days
- The type of class that is being offered will be specified on the schedule
- First 5-week session starts June 15
- The second 5-week session will begin about 6 weeks after the first
- The 8-week session will begin June 15th

- There is variety in the schedule and plenty of classes to take
- You'll receive notification of your registration time on Friday, May 1st via email
- Registration starts on Monday, May 4th

Q & A

Q: Can you send that message out again (regarding the screenshot of the email)?

A: Absolutely, we will resend the notification to all students.

Q: What happens if we did delete (the email)it and not know it?

A: Please contact Hotline-Students@lacitycollege.edu so that they can research your name and give you an updated status on your device.

Q: When is the last day for drop late class with emergency W

A: May 10th, which is the same as all other classes.

Q: What is the minimum credit unit to get a Pell grant this summer?

A: Go into Canvas and sign up for Cranium Cafe. Then you'll be able to knock on the door for Financial Aid and ask your question.

Q: What is the hotline info for the laptop? if I did not get the Chromebook shipped and how long would it take to receive the laptop from the district?

A: It only takes a day or two after receiving the email. The company is located in commerce and ships via UPS, all day. It's important that if you deleted the email you contact the hotline-students@lacitycollege.edu.

Q: When will students find out if they are receiving the Emergency grants and also the LACC emergency stipend funds?

A: The LACC emergency Funds are coming from our Foundation. The first batch was a little over 200 and has already been distributed. Another batch of checks will be mailed either today or tomorrow. Another round will be sent out next week as well. Regarding the emergency food vouchers, students will receive an email once approved.

Q: Will the graduation ceremony be online? Who should I call for honors regalia and other details? Thank you

A: We will contact the students, just be sure to have your petitions submitted to us. At this time, we believe this will be a virtual graduation.

Q: Can you clarify the pass no pass class?

A: Any class can be petitioned for P/NP. In yesterday's newsletter, I sent information about the courses that CSU are accepting. Remember to always reach out to a counselor via Cranium Cafe before taking a class P/NP.

Q: I applied for the emergency laptop and I received the email due to students applying for the laptop in every college. What if the student does not receive the laptop from college including, LACC. Is there any way to resolve the problem from the district to receive the laptop because I did not receive the Chromebook yet?

A: It's possible that if your home school is not LACC you may not be on our list. Email the student hotline at hotline-students@lacitycollege.edu for a more specific update.

Q: Do we have to apply for the fund that the school will give?

A: If you are referencing the federal funds, we are working on the criteria on distribution. Once determined, more information will be sent out. There will not be an application process.

Q: Are all classes for the summer term online as well? I know you just mentioned about the fall semester do you think we are going to be online? If not, will there be a limit of how many students will be allowed to enroll in each class?

A: Summer Session will definitely be done remotely and/or fully online. We are planning Fall Semester and have not determined if fall will be online/remote or possibly some on campus classes. We are waiting until the end of May to determine if we will be able to offer campus classes. Right now, it looks like we

can't be on campus, but in a couple of months, we may be able to be back on site with social distancing, which would cause us to have to offer more classes.

Q: Do you have the link to the first What's on your mind ?

A: I will send the link in tomorrow's newsletter. All communications can also be found on the web page.

Q: Will NetTutor count as hours for Pi shop???

A: It could be that your class requires you to go to the Pi shop, there was no requirement to do a certain number of hours in Pi Shop. Please email hotline-students@lacitycollege.edu for clarification.

Q: At this point, we can only drop a class with an EW correct?

And how does an EW look in your transcript compared to a regular W?

A: A W on transcript is for withdrawal. The EW will indicate that the withdrawal was due to an emergency.

Q: Can I still apply for a laptop as of now ?

A: Yes, go into the student portal to apply for a device.

Q: Do you know if the laptops are new or refurbished ?

A: I am not sure of that information.

Q: If I completed the Chromebook email in the wrong order does that affect my ability to receive it? I filled out the google link first then I completed the SIS Reward instructions.

A: This should not affect your ability to be awarded the Chromebook, you still should be able to receive the email from the District awarding it to you.

Q: Why are some professors not giving more time on test?

A: Please reach out to hotline-students@lacitycollege.edu and provide more information so we can see how to assist in this situation, if possible.

Q: Is there a way that we would be able to track the Chromebooks?

A: You may receive a notification once the device is being shipped but I'm not exactly sure. We will have someone from Student Services check in with students who have already received the device and get back to you.

Q: I am very tired of studying online with a cell phone right now. Wait for a lot of laptops. Sorry, but when are you coming? If you come before, can you contact me? By email or phone?

A: Students who have received a Chromebooks do receive an email once they are approved. We do have a list of students who were approved. Before reaching out to our hotline, please check all of the folders in your student email for a notification. If you do not see an email, please reach out to us at hotline-students@lacitycollege.edu so that we can check our list.

Q: Do we have to return the laptop if we received it earlier in the distribution, March?

A: If you received your device from the District of LACC Foundation, it does not need to be returned. If you receive your device from LACC Campus, those are loaners and need to be returned.

Q: I applied for laptop, but I still Will NOT have internet 😞

A: Go to the LACC webpage and there is a tab for [Online Student Assistance & Resources](#) for more information regarding internet services.

Q: Can we use a printer anywhere at LACC like we did before, 20-free pages for ASG members. Or can we get reimbursed?

A: Unfortunately, none of the labs are open for students to use during this time. Regarding reimbursement, there is no mechanism of which I am aware that will reimburse you for your printing.

- Q:** I heard hackers have exploited \$500k through Zoom. Is there another alternative to Zoom?
- A:** We have a person at the District who has researched various vendors, and our Zoom accounts are safe. However, whenever, you are ending a session, do not log out right away because there may be updates, and this allows for Zoom to update the software.
- Q:** Can we exchange the loaner laptop for the laptop we can keep? Can I apply for the laptop that I can keep and return the loaned laptop?
- A:** Yes.
- Q:** I received an email to write thank you email which I did a week ago but no reply yet.
- A:** Please reach out to hotline-students@lacitycollege.edu
- Q:** When can I get my tuition statement, for the taxes? Because, I applied a week ago.
- A:** Please go to the Hotline-Students@lacitycollege.edu and someone should be able to assist you.
- Q:** I got the laptop yesterday and it's from HUMAN IT, it is used and refurbished, am I to send it back once the school is over? And if so, where and how?
- A:** No, that computer is yours to keep.