



Student Town Hall

19 MARCH 2020 / 4:30PM / Zoom Meeting

Updates

- Dean Yamanishi and President Gallagher are working on incorporating some fun activities to provide a sense of community via Zoom.
- **Communicating updates to students**
 - From President/Sr. Staff - at least once a day
 - Monday, Wednesday, Friday communication via Email, by Noon.
 - Tuesday and Thursday Zoom Meetings @ 1:00pm in the afternoon
 - Zoom Town Hall Meetings will continue after this temporary situation is over
 - Counseling/FA Staff and Instructors will also be communicating via phone/email.
- **Website**
 - Four new buttons on LACC Main Webpage of the Website:
 - Online Student Assistance & Resources
 - Link to Hotline located in this section of the site (Hotline-Students@lacitycollege.edu)
 - A FAQ will be posted/updated regularly
 - Phone number and live chat available
 - Online Faculty Assistance 7 Resources
 - Updated COVID-19 (Coronavirus) Information
 - District Website Link
 - LACC Staff & Student Communications
 - President's email messages and Zoom videos/transcripts will be located here

- **Student Resources**

- There is a limited number of computers available for students who may need them. To request a computer, access your Portal on the student information system. There is a link to complete a form and request a computer.
- If you're struggling with the online materials that are needed, reach out to the hotline via Hotline-Students@lacityvollege.edu. The President is working with The Foundation to provide assistance.
- Training videos for Canvas, etc., are available via website (Online Student Assistance & Resources)

- **Class Information**

- For students who are in the first eight-week session (that began in February), your classes will continue until April 12th (and is actually a seven-week class). Professors may adjust the syllabus.
- For students who are taking the second eight-week session, those are scheduled to begin on Tuesday April 14th.
- Spring Break is now the week of March 23rd, classes will resume online March 30th.
- Administration is currently working on plans for Summer School, those classes won't be posted for several weeks.
 - Administration is working to determine the number of online classes that will be offered, when it will start, and what kind of classes will be available.

- **Campus**

- Campus is closed; however, Facilities and IT staff are continuing to work on site.
- If a student needs access to anything on campus, they need to coordinate with the Sheriff so that buildings can be opened and cleaned after the area is cleared.
- President is working to see if any areas can remain open for students to come in for computing.
- Sanitizing Stations have been set up around the high-volume areas around campus, and will remain forever,

- **Student Workers**

- Student workers will be paid for *03/16/2020 - 03/20/2020 and 03/23/2020 - 03/27/2020* no matter how many hours were worked (each student worker will be paid for 25hrs per week).

- No timesheet will be required for those two weeks.
- This applies for all student workers (CaWORKS, Financial Aid, Program Assistant, and Tutors).
- This will be distributed on your normal pay date.
- **Academic Counseling**
 - President Gallagher has worked with the Counseling Department to ensure that they reach out to every student via text, email, or phone call to help with any academic concerns.
 - If you are in any special program and have a regular counselor that you communicate with, that person will be the one reaching out to you.

Q&A

Q: Graduation?

A: We're not planning to cancel our commencement ceremonies at this time, and we're hoping not to. All of the staff and faculty are looking forward to having the ceremony, so as things progress and change, we aren't sure exactly what will happen. But as of now, we are certainly hoping that we have a commencement on the day that it was originally planned (Tuesday, June 9th). If we cannot hold a ceremony, we will do something amazing online.

Q: Student Workers?

A: We plan for all student workers to be back working March 30th and are currently discussing some ways that student workers can help remotely.

Q: Child Development Center?

A: The center will be closed during Spring Break, and for now the plan is that it will be opened on March 30th, however if LA County Department of Public Health gives a different direction, we will have to make adjustments. We will keep you all updated as soon as we know.

Q: Will all classes be online?

A: Those who are in an online class that will be able to go the entire semester online without any sort of challenges can continue online through the end of the semester.. Some classes such as Art Class, Lab Classes, etc., will need special circumstances. Deans and faculty members have been preparing to teach courses online for several weeks so

that when March 30th comes, everything will resume smoothly online. Students will also have the option of accepting an E.W. (Emergency Withdrawal) on their transcript if online classes prove to be too difficult to adopt to. This will not affect your aid or GPA.

Q: Will the nursing program be online or on campus?

A: Nursing Program Students are a special circumstance and the school is currently working with the board of Registered Nursing to see what options we have for our students.

Q: Counseling Services Available?

A: Counseling services are available right now; the counselors are working remotely. Contact a counselor directly or reach out to the hotline and your request will be directed to the counseling department.

Q: When will we know what classes are going to be offered online?

A: Faculty are currently reviewing their courses and evaluating what portion of their courses could be offered online so that we can expand that list in the event that we need to offer classes fully online because we cannot come on campus. So that the preparation we're making right now, new updates will be available on Monday.

Q: Are the faculty/staff still working?

A: Absolutely. People are still working, everybody's still working, we're just working remotely. Admissions & Financial Aid are both working right now and can be contacted via email.

Q: Will we have counseling appointments online for a graduation petition or in person?

A: We've been discussing putting grad petitions online and we will continue to follow up and provide an update on that.

Q: What about Financial Aid reimbursement dates? Are they going to cancel?

A: None of the financial aid disbursement dates as of right now are going to be changed at all. We have the mechanism and staff in place, everyone is working so there won't be an interruption to your disbursement. Not when I saw that, the other side of that is the banking system that everything looks very stable there. So, unless something happens from the banking end, your disbursements will happen.

Q: Library Books?

A: Don't worry about returning those for now, just hang on to them until we open again.

Q: Some professors have recently assigned homework due the day we get back, March 30th. But if we are on Spring Break and no instruction days, shouldn't our deadline be extended to be able to work on it during instruction days? I work during my breaks, like Spring Break and Winter Break (from home), to make enough money in order to not need to work as much during the semester. Any chance our professors can include time to start homework when we return on March 30th?

A: So, you should not have any assignments due next week because it's Spring Break. If you have an assignment due next week, again, please let us know at hotline hyphen students at LA City college.edu (Hotline-Students@lacitycollege.edu) so that we can work with that instructor.

Q: Campus Clubs/Activities?

A: The status of club activities is the activities that have been planned are going to be canceled right now. We're probably going to cancel. Most all activities through the end of May. We haven't made that final call yet, but I expect that to happen and that we will be notifying you that any of the activities that were scheduled and that we had planned through the end of May will be cancelled.

Q: Career Center?

A: But I want to also say there was a question about the career center the Career Center is accessible. Just go on the website. If you need some information for jobs and whatnot. Go on the website and get that and our staff who work in the Career Center are working now. So, if you need something. Be sure to email.