



Student Town Hall

21 April 2020 / 12:30 PM / Zoom Meeting

Updates

- **Announcements**

- The President will share her work from home techniques that may prove helpful to all students and hopefully we can all exchange tips and practices amongst each other
- A productive meeting with CSUDH and UCLA took place last week where we discussed:
 - i. UCLA - they have a YouTube channel and hold workshops. More information on the types of workshops being held and how to access those workshops will be sent out to you soon.
 - ii. Transfer Students possible future needs
- “What's on Your Mind” forum is held on Wednesdays at 12:30 p.m. The link can be found in your newsletter and the LACC webpage.
- Don't forget to complete your Census!

- **Student Mental Health**

- i. Department of Mental Health now has a soft-warm 24/7 hotline
- ii. They'll have a phone line available to use for people to talk

- **COVID-19**

- The City will begin to open training and workshops for people to find work within the manufacturing area which is gearing up in LA again in response to COVID-19
 - i. To prepare for the recovery process, we've been planning based on a system referred to as “The three R's”
 1. Response - how are we going to immediately respond to COVID-19
 2. Return - how do we plan for our return, what does it look like, and what do we need to start doing now?
 3. Recovery - economic recovery; what do people need to be trained to do in order to meet the needs of our communities and economy?

- ii. Will be offering classes through our non-credit program

- **Resources**

- Anyone who is receiving EBT benefits can now order food online
- A couple hundreds of students have received a grant from The LACC Foundation, and another 100 checks are going out this week.
 - i. The Foundation has been able to receive a lot of special funding which has allowed them to provide many resources during this time. Be sure to reach out to hotline-students@lacitycollege.edu. if you still need additional resources.
 - ii. They will be awarding scholarships but there likely won't be a scholarship ceremony
- Surge in Career Center
 - i. Register in Cranium Cafe to find the Student Services and gain access the Career Center
 - ii. They have workshops and job list available

- **Devices for Students**

- Chromebooks are still being distributed to students
- We just put an order in for thousands more devices, so please continue to apply
- If you have applied and are still awaiting a device, one will be shipped to you soon.

- **Courses**

- A PDF version of the Summer Schedule was posted on Monday
- The version of the schedule that allows students to sort through classes will be available this Thursday, April 24th
- Register early for Summer classes because the demand is high
- We have 7 weeks left of school, including final exams

Q:A

Q: What hobbies have you started trying during this quarantine?

A: Usually, I love to travel but due to the current circumstances, I am unable to do so. I have recently began writing again as a hobby.

Q: I was wondering about what's going on with the emergency fund?

A: We're working with the District to process applications. If you've applied and it's been weeks with no reply, please continue to reach out to the hotline. We are currently tracking the hotline emails and comparing them to the list that we have so that we can get in touch with all students.

Q: I submitted my thank you letter for both the gift card and laptop but, I have not heard back?

A: Please reach out to hotline-students@lacitycollege.edu with your name so that we can cross reference our list and search for your name.

Q: What about the graduation ceremony?

A: The virtual ceremony will be held on June 9th and will be District Wide. This will not replace the physical ceremony.

Q: Has anyone heard from laptop scholarships? When can we expect to hear from them?

A: Please reach out to hotline-students@lacitycollege.edu and we will provide the best answer to your question.

Q: I noticed on the website that the Spring scholarship for ESL students was canceled. Are there any available scholarships for ESL students?

A: Please reach out to hotline-students@lacitycollege.edu and we will provide the best answer to your question.

- Q: I really need a tutor for music theory. When is the Summer schedule going to be posted?
- A: For a tutor, Please reach out to hotline-students@lacitycollege.edu and we will provide the best answer to your question. The Summer schedule has been posted on the LACC Web Page.
- Q: If financial aid is asking for my IRS transcript, how should I get it if IRS services are temporarily disrupted?
- A: Please reach out to hotline-students@lacitycollege.edu and we will provide the best answer to your question. You can also reach out to Financial Aid directly through Cranium Cafe.
- Q: How can I get an EOPS Counselor appointment?
- A: You can schedule an appointment with your counselor through Cranium Cafe.
- Q: I need a waiver to submit for classes as there's a hold on my account for tuition dues, is this possible?
- A: You need to contact the business office via Cranium Cafe, and they should be able to help you.
- Q: How would we be able to know if we get selected for the scholarship, and how many more students will receive it?
- A: You will be notified from the Foundation if you've been awarded.
- Q: How can you register early since I saw on my canvas that I'm unable to register for summer classes until 5/18.
- A: Please reach out to hotline-students@lacitycollege.edu and we will provide the best answer to your question.
- Q: How can I get reimbursed for my parking pass I purchased for this spring semester?
- A: If you're not completing in the Spring Semester, your permit will be good for the Fall semester (or whenever we're back on campus). If you're in your last semester, please reach out via hotline-students@lacitycollege.edu to inquire about a refund.

Q: I am Low on funds and I don't qualify for Financial aid. Are there other scholarships or resources available?

A: Please reach out to hotline-students@lacitycollege.edu and we will provide the best answer to your question.

Q: I reached out to FA on cranium cafe last week and still no response

A: Please reach out to hotline-students@lacitycollege.edu and we will provide the best answer to your question.

Q: Hi, I am a LACC student, for several years I was a very responsible student and worker in LACC, but during this hard time I stayed without a job, because Financial aid stopped my study work. I emailed and they answered that they don't have enough money. Can you, please, help me find work for the rest of the semester. Thank You. So far I have experienced 8 online classes and passed them all with A's, I can be helpful to students who need help online.

A: Please reach out to hotline-students@lacitycollege.edu so we can forward your name to our tutoring area. We cannot promise you a position.

Q: As a President of LACC, would you initiate the reimbursement of expenses to struggling students, who occurred due to Coronavirus LACC closure. Some of the expenses occurred: parking, printing, scanning, copy at other public places like Kinko; buying computers, printers, etc.

A: The reason that the Foundation offered a Grant was so that students can get resources. Certain students will be able to receive aid from the Federal Government. It's highly unlikely that we can reimburse you, but we are working to preserve the instruction for you all. Please reach out to the hotline-students@lacitycollege.edu for additional resources.

Q: Can I swap classes? I was in the process of this when school was closed. Both teachers were amenable at the time and I'm sure they'd still do it. Before I ask them again I wanted to know if it would be allowed.

A: Please reach out to hotline-students@lacitycollege.edu and we will provide the best answer to your question.

Q: Do you have current information about the Fall Semester?

A: The only information we have is that we are still waiting to produce the Fall Schedule until the later part of May. We want to gage the situation over the next few weeks, so we know if we're able to be on campus and in what capacity.

Q: Are we going to get any help on transfer paperwork?

A: Yes, the Transfer Center is open and can be accessed through Cranium Cafe.

Q: Will summer class be online? how do I get in touch with non-credit

A: Summer classes will be online and remote. If you reach out to hotline-students@lacitycollege.edu we can connect you with the non-credit department.

Q: I would like to sign up for pi-shop tutoring session for math and I need to know how to register for one

A: You can access the Pi-Shop through Cranium Cafe

Q: Is there any chance that more classes will be added to the summer schedule? For example, CAOT 032 (Bus Communications). It is a very important class for transfer to the CSUN and it is not currently offered during the summertime.

A: Please reach out to hotline-students@lacitycollege.edu and we will provide the best answer to your question. We cannot promise that any new classes will be added.

Q: Does the certificate have to be from LACC? I'm taking classes from LACC and at SMC

A: As a student, you would have to be earning a certificate from LACC to get the funds.

Q: I am a dreamer. Are there any funds available?

A: Please reach out to hotline-students@lacitycollege.edu and we will provide the best answer to your question.

Q: I requested my transcript from SMC to the LACC admissions office and just wondered how the admissions office was going to notify me when they received my transcript? It's for Grad petition!

A: Your transcript will show up as being received through an email. They are being processed as soon as possible.

Q: If we started online classes last week do we have the same withdrawal date of May 10th if we need to withdraw?

A: Yes, the withdrawal date is the same.

Q: I received a Chrome Laptop! It won't connect to the Internet yet. I've tried to contact the senders, per the sender, but no response. Can the Cranium Cafe help me?

A: Please go on the resource web page for student and email the tech support so they can assist you.

Q: How do I submit the academic renewal request to the admission & record office by June online?

A: Please reach out to the Admission and Records office via Cranium Cafe.

Q: Are there any resources for homeless students?

A: Resources have been and will continue to be sent out in the newsletters that students receive throughout the week. Please reach out to hotline-students@lacitycollege.edu for additional resources.