



# Student Town Hall

28 April 2020 / 12:30 PM / Zoom Meeting

## Updates

- **Announcements**

- EON Reality
  - i. We continue to negotiate for a contract so that we can introduce virtual reality into your online courses.
  - ii. Please visit their website to check out their special features – [www.eonreality.com](http://www.eonreality.com)
- It is African American Student Success week, please check your school email for updates on activities and announcements
- Transfer students
  - i. If you have received a scholarship/acceptance letter please let us know so that we can announce it
  - ii. If there were any faculty members that helped you that you would like to acknowledge, please reach out to us through [hotline-students@lacitycollege.edu](mailto:students@lacitycollege.edu) and let us know
- Jack Kent Cook Scholarship Recipient
  - i. Congratulations to our very own recipient **Mariam Alaverdian**! She is a RBScholar and President Scholar! Mariam is the second President's Scholar to receive this in the 7 years of the program

- **COVID-19**

- The curve has not gone up, but it is still too soon to call
- Every prior pandemic had a huge second outbreak after people returned to society too quickly, so it is important that we continue to practice social distancing.
- Recovery Plan
  - i. Our district is working on a recovery plan on how to resume operations on our college campuses
  - ii. The return to campus will be very slow once it does begin

- **Resources**

- The Foundation has been working with Office Depot to obtain copy cards for our students
- We will let you know more details as those are purchased
- This will be free for students and we are trying to spread the funds as much as we can

- **Devices for Students**

- The Chromebooks are yours to keep, however this does mean that you all are responsible for any issues that you have with the devices
- Get in touch with iHuman (the company that distributed the devices) if you need help with your device

- **Courses**

- The Summer Schedule was released last Friday (April 24, 2020)
- The schedule tells you details about the class meeting times
- Check your district email for your summer registration times
- It is recommended that students shop for their classes and put the classes in their shopping cart so as soon as it is time to register, everything will be in place.
- Do not be discouraged if you are placed on the waiting list, there is still a possibility you can enroll in that class

- **Fall Semester**

- Due to the COVID-19 pandemic, it is very likely that there will be an increase of enrollment on our campus if students are not able to physically attend other universities
- We recommend that you all prepare your classes in advance and we will release the schedule as soon as it is completed.

- **Faculty training**

- We are training our faculty on better practices for distance learning
- Faculty/Staff only had a few weeks to train before the Stay at Home order was initiated
- Now we have put a lot of resources towards getting faculty more equipped so that we can enhance your online learning experience
- The training will start next week and will continue through the Summer

- **Graduation**

- We plan to have both a virtual ceremony on June 9th and an in-person ceremony sometime in the future.
- The Greek Theatre reservation still has not been cancelled, and we will wait until the last moment to cancel it in case any circumstances change.

## Q:A

Q: Do you know when we will get them (Chromebook)? I already sent my shipping address.

A: You should receive your device in a day or two after sending your shipping address.

Q: When is LACC campus going to be open ?

A: We are not sure, we are not officially closed, but there is no real operation on the campus. We need to reduce the number of people on campus to reduce the spread of COVID-19. We hope that we can begin to gather on campus by Fall Semester.

Q: I have financial issues. The financial aid team says I am not eligible, but I have done my appeal and it got approved. The same issue was during the first portion of financial aid and finally I could receive it. Now the same story repeats. I am undergraduate student and with a high GPA. It is my last semester in LACC. Please help me solve my issue. Thanks in advance.

A: Please visit the LACC website and send an email to [hotline-students@lacitycollege.edu](mailto:hotline-students@lacitycollege.edu)

Q: I will most likely have to drop a class due to personal reasons regarding this crisis. I am a student worker, if I go below 12 units, would that affect my status as a student worker?

A: Yes, it does affect your status. Please email [hotline-students@lacitycollege.edu](mailto:hotline-students@lacitycollege.edu) for additional assistance.

Q: Have the programs for gift cards and emergency funds ended or will they continue?

A: The first phase for those programs have ended, but there will be second phase of funds available soon. The foundation is currently working to receive more donations.

Q: When is registration for summer?

A: Registration for Summer begins May 4. It goes in priority order.

Q: How do I contact my academic counselor to get the accommodation letter to give to my professor for my summer courses?

A: Please go on to Cranium Cafe via Canvas and contact the Office of Special Services

Q: How do I get the Part-Time Dean's Honor list certification?

A: I will include this information in the newsletter once I receive an answer.

Q: Ms. President, will the copy card be given to all enrolled students, or again only to a selected minority group?

A: We are currently uncertain how they will be distributed. We are still in negotiations with Office Depot. We think we may get 5000 cards, but we have a little over 15.000 students. We will try to reach as many students as possible.

Q: How have programs like nursing and others been affected? Will we be delayed from applying? etc. I am nearly done with classes and am wondering what is next?

A: I do not believe you will be delayed from applying. The biggest challenge in the program are the clinical hours. The Board of Registered Nurses (BRN) allows only 50% of the hours can be done via simulation. We are still working on obtaining more information.

Q: How do I find out my registration date?

A: The registration date will be sent to your student email.

Q: When is the last day to file a graduation petition?

A: May 15th

Q: How can I request an official electronic transcript be sent to my university CSULA?

A: Please visit [studentclearinghouse.org](http://studentclearinghouse.org), click on the order button and follow directions from there. If you still have difficulties, please email [admissions@lacitycollege.edu](mailto:admissions@lacitycollege.edu).

Q: How are you going to help students that cannot adjust to online classes?

A: We are trying to pair up students with mentors, please reach out to [hotline-students@lacitycollege.edu](mailto:hotline-students@lacitycollege.edu) for assistance.

Q: Will there be a computer lab open at LACC?

A: There are no labs open right now. If and when labs do re-open, we will have to include social distancing and additional disinfectant practices

Q: How do I know when I will receive awards for laptop and gift card? I still have not received them

A: If you applied 3 weeks ago or before, we have a list of students who were awarded. Please reach out to [hotline-students@lacitycollege.edu](mailto:hotline-students@lacitycollege.edu) if this applies to you so that we can get your device sent to you. If you applied for a device within the last 3 weeks, a second wave of devices are coming, and you will be notified once those are in.

Q: Will there be financial emergency grants to ALL enrolled LACC students instead of a very limited funds disbursements to a selected group of people, as there were only 300 students awarded an emergency grant?

A: The funding given out was all of the funding available at the time. The Foundation is working constantly to obtain more funding for students. Not all scholarships are based on financial need, they vary based on the funder's requirements. We have 15k+ students, we may not be in a situation where we can help everyone, but there will be a variety of scholarships available so that we can provide resources to as many students as possible.

Q: You mentioned last week that people on EBT can shop online. Do you know the names of stores that are doing so?

A: You can use your EBT to do online food orders for delivery or pickup (restaurants)

Q: Why does bank mobile keep sending emails about emergency Grant's associated with FEDERAL CARE

A: It is possible that this is for people who may not have activated or used their bank card. Please email [hotline-students@lacitycollege.edu](mailto:hotline-students@lacitycollege.edu) or reach out to Financial Aid via Cranium Cafe.

Q: Where are these zoom meetings posted?

- A: The meetings are posted on the communications page on the main page of the website. You can find the links on the upper right-hand corner under a tab titled "LACC Staff & Student Communications".
- Q: I just completed the Black graduation celebration registration. What is the next step?  
A: You will hear back from them on when the ceremony will be, and you will be a participant. The ceremony will be Tuesday, May 19th in the afternoon (virtually)'
- Q: When are the Food Bank distributions going to resume ?  
A: The Food Bank will not resume until we are able to have groups gather on campus. There are many food distribution areas happening throughout the city of Los Angeles and resources are listed on the site.
- Q: I dropped two of my classes due to all of what is going on. Now I did not qualify for the second disbursement because I only have 5 units why can I not receive at least something?  
A: The guidelines for Financial Aid indicate that you need to carry a specific number of units to be granted aid. Please email the hotline-students@lacitycollege.edu or contact Financial Aid via Cranium Café.
- Q: If classes are full is there a date by which new classes might be added for summer?  
A: Once registration is open; we will be regularly looking at the classes filling up based upon the number of people on the waiting list before opening more courses.
- Q: How can I speak with an academic advisor?  
A: You can locate them on Cranium Cafe via Canvas.
- Q: If I do not enroll for summer will I still receive a date to enroll for the Fall Semester?  
A: You will only lose your registration appointment if you missed 2 full semesters of classes. If you enrolled in classes for Spring, you will be given an appointment for Fall.
- Q: Will there be a way to grade professors on their ability to teach online courses? Or how will we guarantee that a professor is proficient enough to teach a course online ?  
A: Please email their Department Chair and/or area Dean with any issues or comments regarding your professors.
- Q: Summer classes are very short and intense. Would it be smart to enroll in a difficult class like Math or Accounting?

A: Sometimes if you are only taking one class and you are very focused on that one class over a 5- or 8-week period, you are able to handle some of those more difficult classes. So, try and plan your Summer Sessions accordingly.

Q: Is the financial help already given to all the students? The money that we (students) did not have to apply for?

A: Yes. The state of California funds was distributed within one week. LACC Foundation had grants that have all been distributed.

Q: Where can we read about qualifications for the laptop? I really need one and have not had the opportunity to even apply.

A: You can apply through your student portal. I will give the directions in tomorrow's newsletter.