



Student Town Hall

30 MARCH 2020 / 1:30PM / Zoom Meeting

Updates

- **Reminders**

- If things are rough for you resuming classes Online, relax! Take it a step at time, put a calendar together to organize your time, and make sure to utilize the hotline (hotline-students@lacitycollege.edu) or contact a counselor.
- Tomorrow (Tuesday March 31st) is a holiday
- April 13th is a Non instructional day so there will be no classes

- **Challenges**

- We are aware that some of you don't have devices or the internet to do your coursework. Remember to either call or email the hotline so that we may assist
- The District Office sign up list for the laptops has been overwhelmed with request. We're retrieving the district list now, so if you notified the district, email LACC on the hotline so that you can be on LACCs specific list and we can send them to you as soon as possible.
- Please give the online courses a try before considering an EW, we are here to help so please reach out.

- **Emergency Withdraw**

- April 22nd is the EW deadline
- Your 2nd disbursement of Financial Aid will take effect after April 22nd
- If you withdraw after that date, you can still petition for an EW on your transcript but you will not get a refund for your Aid.

- **LA County / COVID-19**

- The goal is to try and flatten the curve of the spread of the virus so please stay home as much as possible.

- Practice good hand sanitation
- Practice self isolation if you're feeling sick from anything, not just COVID -19
- Spread of COVID-19 is doubling every day in LA County, and LACC is in the heart of one of the cities with a high rate of the virus
- There have been several confirmation of COVID-19 on campus, we will continue to update you on any new updates
- Please email the District at coronavirus@laccd.edu to report any confirmed or unconfirmed case of COVID so that all info can be centralized.

- **OSS**
 - If you have not been contacted by OSS, please be sure to send an email to the hotline ASAP so that we can make sure we make any necessary arrangements for you to be able to complete the semester
 - We've tried to reach out to all students, let us know if we missed you!
 - If you need to register for test via OSS, email the hotline (hotline-students@lacitycolleged.edu)

- **Additional Resources**
 - If you're trying to get a laptop/internet, please send us an email to the hotline so that we can compare to the districts list
 - The foundation is also working on obtaining additional funding
 - An email alert was sent out to all Financial Aid recipients, if you didn't receive any contact regarding your aid, please email the hotline.

- **Cranium Cafe**
 - Officially launched as of March 30th
 - Sign on to Cranium Cafe via Canvas
 - You'll be connected to all student services (Financial Aid, Counseling, Admissions and Records)

- **Courses**
 - If you haven't been emailed from your professor yet, it could be because your class hasn't opened/started yet. We will have information going out to you very soon

- We have requested Adobe access for students and it should be available very soon. This will be available through Microsoft 365
- **Student Workers**
 - If you haven't been contacted by your Supervisor, email them so that they can check with you to see what you need to work remotely
 - Some student workers may be assisting students that have difficulty switching over to online courses.

Q&A

Q: Do you have an update on the laptop scholarship program? ASG is interested in contributing!

A: We will reach out to ASG, thank you! We're gathering a headcount for students that need equipment and are reaching out to bankers and other resources to try and obtain more. Thank you!