



# Student Town Hall

02 April 2020 / 1:30 PM / Zoom Meeting

## Updates

- **General**
  - UC System is suspending SAT requirements for Fall 2021. We are not sure how long this will continue, but it will be applicable at least for Fall 2021. CSU's also put out info and we'll keep you informed on these changes
  - The President attended a meeting with the Student Leadership Academy that went very well.
  - If you drop before April 22nd you will receive an automatic EW. After that date, you would need to petition for an EW.
  - The next Financial Aid disbursement is April 22nd
- **Courses**
  - We will be offsite for the rest of the semester (State Chancellor and District Chancellor will have a definitive answer about additional semesters)
  - We're already aware of which classes need to have some sort of in person component and once we're cleared to gather in groups, we will notify the students of those classes.
  - We've asked the faculty that they not require any additional materials for you all to purchase. Let us know (via [hotline-students@lacitycollege.edu](mailto:hotline-students@lacitycollege.edu)) if you have been requested to purchase any new materials that you have to pay for.
- **Resources**
  - Remember to utilize the Hotline via email or phone
  - Reach out to the Counseling office via Cranium Cafe
  - IT department has slowed to a halt while the staff stay at home for the 14day self quarantine period to make sure they're safe and healthy
  - We asked for help from the District for tech/IT needs to be able to assist. Contact the help desk for assistance
  - The Foundation is putting together additional Grants for students, the application can be found on your portal
  - Reach out to Wesley Clinic on Vermont for medical help/frustration, anxiety, stress, or anything else you may need
  - Kroger/ Food 4 Less family have donated \$50 gift cards. They are available through the District Foundation and the application is on SIS portal

- **Laptops/Devices**

- ASG has reached out and offered 20k from their reserves to pay for student laptops. Students will be able to borrow laptops, and later those laptops will be put in the library and be available for check out.
- If you or someone you know still needs a laptop, please continue to reach out through the hotline.
- The district has about 8k requests for laptops, and have reached out and found a doner who will pay for all 8k devices. In the next week or two, there will be many more available

## Q:A

**Q:** Does this mean that the summer schedule is on hold?

**A:** No, the summer schedule is not on hold. We're working on the last touches of it, it will publish on Monday, the 20th of April. So in about two more weeks. It'll be on the web page, the schedule will be there and we'll be starting enrollment in classes. I believe it's Monday, May 4. Let me check that date right now. Monday, May 4 is the beginning of registration for summer classes. So the schedule will be out on Monday, April 20 and registration begins on Monday, May 4. All of the classes right now for summer school are going to be all online classes so they won't require any on campus. Course work to be done at all online classes if we're able to get back on campus during the summer, then we will look to add some on campus classes at that time.

**Q:** Do you have any resources for inexpensive laptop repairs?

**A:** I do not have any sort of resources myself. But if you can email us at the hotline hyphen students at LA City college.edu I've got staff on right now who run that area who will make sure that they try to get you connected with someone who might be able to prepare your laptop.

**Q:** Is there a list of all late start classes?

**A:** Yes, there is a list of all late start classes in our class schedule that's online right now for spring 2020 all the lights star classes are listed in that schedule. So it's online right now late start classes are spring 2020 late start classes start on Tuesday, April 14 because remember MONDAY, APRIL 13 is a non instruction day.

**Q:** what's going to happen to the non credit classes?

**A:** Many of our non credit classes are online. So we have non credit classes that are being offered online. So if you don't know about the classes that are offered online. Just be sure to Email us at the hotline hotline hyphen students at LA City college.edu so that we can get you connected

**Q:** How can someone talk to a mental health counselor from the Wellness Center or a therapist?

**A:** So you can give a call to the Wesley clinic, let them know that you're a student and they'll be able to provide you some help.

**Q:** Can someone tell me about the math lab?

**A:** The math lab. I don't know, specific information. But again, if you will, please email hotline hyphen students at LA City college.edu. Then we can make sure you get connected with what you need for the math lab. I know we do have emerged virtual math lab going the other place where you may be able to find information about that. Is the button on the main page of our LA City college.edu website has a button in the top of the main page that says students assistance and resources. If you click on that. There's a little doubt in my mind, there's information on the math lab.

**Q:** Are the laptops going to be like library books or will they be ours for the keeping?

**A:** We will be lending them to you So they're not like a library book where you can only check it out for a couple of weeks. They'll be yours until the end of the term.

**Q:** I dropped 1 unit but haven't seen an adjustment yet. When will that happen? I thought it would be automatic as I haven't paid yet.

**A:** well, if you already dropped the drop should have processed. If you will, reach out using the hotline and we will follow up on that for you.

**Q:** Since the IT department is at a halt, what should I do if I am having a problem or trouble with uploading my assignments?

**A:** I still want you to go ahead and email the hotline ([hotline-students@lacitycollege.edu](mailto:hotline-students@lacitycollege.edu)) We've got plenty of resources with people who will get on with you and help you to do that.

**Q:** Are financial aid refunds still going to go through at the same time(s) as planned before?

**A:** Yes they will. April 22nd is the next disbursement date and that's when you'll get your refund.

**Q:** Chancellor Rodriguez said that student workers would pay for work. but I got an email saying that as student workers from CALWorks will not be paid, and "CalWORKs student will NOT be allowed to work remotely." Will CALWORKs student workers be paid for work or not?

**A:** So we're in the process of the situation with Cal-works student workers. Some of our Cal-works student workers are paid through our federal work study program. Some of those students are paid through The South Bay work Investment Board. Some of them are actually paid through a county program. My recommendation to you is to reach out to your Cal works counselor to determine what category you fall into. If you're a student worker through the federal work study program you can work remotely. Now those who are through the South Bay work Investment Board and through the county, the county has indicated to us that they will be paying the power student workers. But you will not be able to work remotely. But it's a little bit confusing. So, if you will, just please reach out. We can then if you'll reach out to your Cal-works department, then they'll be able to help you, you can reach them through the cranium Cafe.

**Q:** My professor emailed us saying she won't be using canvas, just email us the material and expects an assignment emailed to her. Then a couple of days later i got a canvas invitation to the same class and when i clicked on it, it said it is not live yet because the teacher hasn't activated it yet. So what does that mean? will the class be on canvas?

**A:** We need to reach out to you to see what your circumstances are. We have asked all faculty to email their students if they have not activated a canvas class for them. Not all of our classes are on canvas. Some of our classes are not using Canvas at all. They're using other means to deliver the instruction remotely. So not all classes are on Canvas. So

whatever your teachers have given you assignments and asked you to do, you need to be sure to do that. But I want you to reach out to us through our hotline so that we can get back to you directly. We'll have somebody from either the department or from counseling or somewhere reach out to you directly to make sure you get the information you need for your classes so that it's not confusing for you.

**Q:** I'm sorry to ask this question, but I tried contacting the financial aid office several times and I have not gotten any responses yet. Does anyone know how I can find my "financial aid award letter" I am trying to apply for Calfresh.

**A:** It is really, really important that you contact someone in our outreach area through [hotline-students@lacitycollege.edu](mailto:hotline-students@lacitycollege.edu) . If you've already done that, please put a message back in the chat room just so that we know just just say I already contacted them. And if it's been more than a day, let us know so that we can get someone to follow some information up for you. I want to make sure you get what you need for your CalFresh but we just need to get you connected with the people who can make it happen.

**Q:** When will we get our laptops

**A:** I'm not sure exactly when we will have laptops available. Again, we're hoping early next week we'll have some laptops available for you to pick up again as soon as we have some we will notify you right away.

**Q:** Any update on the commencement? LACCD just announced today about whether the date will be moved or go virtual. I already filed a Grad Petition in January.

**A:** So it's important for you to keep your grad petition in. We are going to have a graduation. As I said, I have hoped that we would be able to have a face to face graduation in June at the Greek theatre. However, at this point in time. I'm not sure whether we're going to be able to. We are probably not going to know for sure for another week or so what the call will be from our state Chancellor's Office. So right now, with the closures

that have happened in K-12. I don't know how likely it'll be that will be able to have a face to face graduation. Just know that if we're not able to have a face to face graduation. It is only because it's not safe for us to do that. If we could do it we would do it, if we're not able to have a face to face graduation. This year we will have a graduation in the future for you. Once we can do something, face to face, so I don't want you to think that you'll never have a face to face graduation because there's nothing like going through a graduation ceremony with your family and your friends. We know how important it is but because it's so important, we also want to recognize the time that it actually occurs for you. So we are working on a virtual graduation so that we can do a graduation, but it just won't be something that will be able to do face to face. So yes, there will be a graduation. What it will look like I don't know exactly. Today what it will look like. But I have a bunch of really amazing people who are working on this very idea right now. I promise you it's going to be amazing. And will do nothing less for you and we will have the opportunity for a face to face graduation in the future. Once we can get back to a gathering of public gathering and public again.

**Q:** Can I get a refund for my U-pass?

**A:** The U-passes are provided through Metro and we have not heard from Metro that we will be able to give a refund.

**Q:** Why are there no plans to make everything 100% online? Why do we have to return to campus to finish these classes at a later date? It seems we will not be returning for months.

**A:** So it may be months before we are able to return. Actually most of our classes can be done 100% online, but there are some classes that cannot be completed online. We will do the best we can with completing as much as we can, online and leave as little as possible required to be done on campus. As we move through this and we get further and further into this, you may see additional opportunities to complete these classes remotely online, instead of having to come to campus. There is a lot of technology out there. We're beginning to incorporate different types of technology. So perhaps you'll see

an opportunity to do something online or remotely. I'm just not really sure that that will be able to be done for all of our classes.

**Q:** So April 22 is the last automatic EW day. So, can we do EW on the School website? After April 22, you said we can petition for EW, right? What does it mean and how do we do it? What happens if one petitioned for EW and doesn't get EW?

**A:** You need to go into the SIS portal into your portal on SS and drop your classes so it cannot be done through the College website, it has to be done through your student portal. If you are in your classes beyond April 22 right now, you would need to petition. If you're in classes beyond April 22 for an E. W. I do not know how far into the term, you'll be able to go to request that EW. So you'll have to just stand by to see, remember this is new for us so we've never done this. We wait for information from the state Chancellor as to what we're able to do with those. It's the state Chancellor's call to make what we can do with withdrawals. So as soon as we know whether anything changes with that EW we will absolutely let you know right away. If it is beyond April 22 and you'll need to petition for it, we will have a petition online for you to be able to complete online and will provide as much information as we have at that time. I have no idea (what happens if you petition and don't get the EW). That's just, I'm sorry, but it's something so new and so different. I can't even speculate. So I'm sorry I'm not able to answer that question right now.

**Q:** If I 'Emergency withdraw' do I have to give any money back to financial aid?

**A:** No, you will not have to do that. The Financial Aid folks have set that all aside so if you do any depth view right now. You don't have to pay back any financial aid.

**Q:** Can we get our Pell Grants that are being released at the end of April, now?

**A:** No, the Pell Grants will be distributed on April 22nd.

**Q:** If we do EW for 2 classes and continue with my other 2 online, will I now be considered Part Time? Or am I still considered Full Time? I am filling out my Scholarship application, so it makes a difference on some if I am Full Time or Part Time :) Thanks

**Q:** When is the beginning for Fall 2020 class registration?

**A:** You would still be considered full time because the EW will not have any negative impact on you, it will not count against your GPA, it will not count against courses that you've attempted, it will not count against your Satisfactory Academic Progress. If you withdraw from two classes and keep to other classes, that's fine.

**Q:** When is the beginning of fall 2020 class registration?

**A:** Oh my, that's a very good question. We usually do that sometime in May, I do not have the information right in front of me. I will check with my academic affairs area and see when they think that will probably have the fall schedule out. I'm going to send a text right now. Thank you for the question.

**Q:** If I drop one of my classes (3units) with EW, Will I get the same amount of financial aid?

**A:** Yes, dropping classes right now doesn't have any effect on your Financial Aid.

**Q:** Will there be Online Counseling

**A:** Yes, we have online counseling available through Cranium Cafe.

**Q:** Can I be added to a late start class that conflicts with another class now that every class I have is online?

**A:** That's a really good question, thank you. So as long as it doesn't conflict in a meeting time. The conflict would happen if you have a synchronous meeting time in that class that you currently have. And in the late start class that you add it's at the same time, and they have a synchronous class. In other words, the class is actually meeting at that time. Let's say, for example, it's a Tuesday, Thursday class. And currently, you have a

Tuesday, Thursday class that let's say meets from nine to 10:40 and let's say this next class that you want to add starts at 10 o'clock and then meets till 11:40 well you have an overlap of time and if both classes are meeting. In a meeting time at that time, then you won't be able to participate in both classes so you won't be able to add them. But you know what, you may have another question now. Actually that is more complicated than that. So I'm thinking it over now. Thank you very much for that question. That's a very good question and we will get back to you because usually you can't register if the classes are offered on the same day and time. So I need to check that out.

**Q:** Can we get reimbursed for ASG fees and benefits, since we can not use the benefits as free printing 20 pages a week. Maybe we can get a reimbursements if we have to use outside printing.

**A:** So the fees that you pay parking and the SGP, we're having discussions right now on that. It's very, very complicated, actually. So it probably seems very, very simple but it's not as simple as it seems. And so we are having discussions on that right now if we can refund. How would we find what's the mechanism, we would use all of those things. So right now, there are no refunds, but that doesn't mean that there isn't, because we are discussing it.

**Q:** Where would we pick up laptops after they become available

**A:** Students have been picking up laptops through an appointment with the bookstore. So the bookstore will continue to make appointments for students to pick up laptops.

**Q:** Is the username for the foundation of scholarships the same as our student ID#?

**A:** I'm so sorry. I don't know. I'm guessing it's probably the same, but I am not positive. If you can send that question through the hotline-students@lacitycollege.edu then I can answer that question for everybody. Thank you. By the way, the deadline for applying for scholarships is on Sunday, April 5 at midnight. So if you have not applied for a scholarship.

We have 10s of thousands of dollars, hundreds of thousands of dollars of scholarship. Sometimes that goes on unawarded. So please get your application in please please please get your application in.

**Q:** Is the advice about dropping classes the same for international students? It had been the case that we had to stay at 12 units but perhaps it has changed?

**A:** Yes, that is the advice. I mean, my advice about dropping classes is to try to stay with your classes if you possibly can. If it's not possible. For you to take all of the classes you've taken, stay with as many classes as you can. I mean, I'm not sure what the question was. Exactly. Perhaps you can send us a more specific question. I don't want your student visa to be at risk at all. So I don't want to answer it too generally so if you're an international student and you need specific information please either reach out to the international student office or email us at [hotline-students@lacitycollege.edu](mailto:hotline-students@lacitycollege.edu) and we'll be sure to get that to the International Office.

**Q:** I already dropped a few classes. Am I eligible to apply for a LACC scholarship even under 12 units?

**A:** I think what they're going to require on the application is 12 units, but I'll reach out to the executive director today and ask that question.

**Q:** How will we receive the scholarships if we can't go to the campus? Do we send our application online?

**A:** Yes, the application is done online and we'll let you know exactly how we will distribute the money. We're working right now and probably doing it through your mobile one card.

**Q:** When is the next meeting?

**A:** I'm having these town hall meetings every Tuesday and Thursday. So I know I didn't have it this last Tuesday, because it was a holiday, so I apologize if some of you got

on Tuesday, and there was no town hall. But between now and the end of May, there are no holidays on Tuesdays. So I will be here every Tuesday and Thursday to meet with you, talk with you, update you and answer your questions.