



Student Town Hall

26 MARCH 2020 / 1:30PM / Zoom Meeting

Updates

- **From last week**
 - All courses that are offered this term resume on Monday March 30th ONLINE with the exception of our learning foundation classes.
 - We will be offering those classes as soon as we can get back on Campus; May 4th is the date we've been given to return, but keep in mind that date can change based on the conditions across LA County.
 - As soon as we can return groups back to campus, we will do that.
 - We are considering having very small groups on campus, but again we have to play the situation by ear.
- **Resources**
 - If you need a device (laptop or tablet), we have them available for students to borrow
 - To obtain device
 - Visit lacitycollege.edu
 - Click Student Resources button at the top
 - Scroll to area 'Laptop Borrowing Program'
 - Follow instructions
 - There are still devices available, let us know if you need a device
 - If you need internet, several providers are providing internet free for students. Further information can be found on the Website.
- **Instructional Information**
 - Faculty have been working for several weeks to get all of the classes online.
 - Classes that need in-person time to be completed, will be completed once we can come back on campus. We know to which classes this applies and how much time is needed to complete the in-person portion. However, most classes can be completed online.

- The colleges that you are transferring to are going through the same thing. Our counselors have been in touch with these universities so that your education can continue, and you can stay on track/uninterrupted.
- We are definitely planning graduation, still planned for Tuesday June 9th at the Greek Theatre. If we can't do it face to face, we are planning a virtual graduation as well.
- We'll be publishing the summer schedule within the next week or two. Initially, all of the classes will be online, we don't want to plan for in person classes and then have to change everything, you all will be updated regularly.
- **Student workers**
 - With the exception of facilities staff, all workers have been working remotely.
 - Student Worker assignments will resume Monday March 30th, remotely.
 - Reach out to your Supervisor if you need technology to work remotely so we can get you supplies.
 - We're also asking student workers to help work closely with students who haven't worked online before.
- **Resources**
 - Some things may move a little slowly the first week since everyone is working the kinks out and some people have never worked like this before. Try not to get frustrated, we're all here to help.
 - We are working on getting cards to you all for food. We'll keep you posted as we move forward and if/when those are available. Please check your email for updates.
 - Right now, the Pop-up Food Pantry isn't open because we can't have groups on campus.
 - Our CDC has gone virtual! Let your students know that there will be activities and other things available virtually for their children.
- **Activities**
 - Jeopardy game was successful, thank you all for participating!
 - Keep a look out for opportunities to do some things with your fellow students
- **Withdrawing from classes**
 - You can drop your class up to April 22nd to get an automatic EW (emergency withdrawal) with no affect on your progress in school/financial aid
 - After April 22nd, you would have to request to have an EW on your transcripts
 - 2nd disbursement for FA scheduled for April 22nd
- **Possible COVID-19 exposure on campus****
 - There have been a few unconfirmed accounts about people being exposed to COVID-19 on our campus but have been self-quarantined for 14 days.

- An employee in the library who worked until last Thursday, March 19, 2020, has been feeling symptoms, this person worked until last week.
- It may be difficult to determine quickly enough who in the LACC family has been affected, but when we are made aware, it will be communicated
- Updates from LA County Website
 - In LA County, over 6300 people have been tested, about 650 have tested positive (About 11%)
 - Approximately 600 people in age range of 16-65
 - In the Hollywood area, over 30 cases have been confirmed (one of the highest in LA County)
- **Campus**
 - Maintenance/Facilities/Custodians still working on sanitizing campus
 - Not open to the public but not on lockdown
 - If we make areas open to small groups, we will notify you
 - Library is available remotely

Q&A

- Q:** Can international students withdrawal using EW, and get a refund and stay within their visa requirements?
- A:** You can get an EW; we aren't sure about the VISA but reach out to the hotline-students@lacitycollege.edu and we will get back to you.
- Q:** Why are dance classes not included on in-person classes for Kinesiology?
- A:** I'm not sure what the list of classes that require in-person, send an email at hotline-students@lacitycollege.edu
- Q:** Do online courses also apply to college classes that are being given to high school students?
- A:** All high school classes will continue online with the exception of a few
- Q:** Tutoring available?
- A:** Yes, remote tutors will be available. We will get information from departments via email next week.

Q: How can I contact Financial Aid instead of via email?

A: Contact the student hotline and say that you've reached out and haven't heard back OR you can contact the FA Department via Cranium Cafe through Canvas.

Q: How can we visit student services (library, counseling, etc)

A: These departments are not available to public right now, staff is coming in periodically, but those people can be reached via email or the hotline.

Q: What about overdue books?

A: The Library hasn't been open for students to access, so don't worry about being charged, just hang on to them so that you can check those back in when we're back on campus

Q: What about classes with labs (microbiology, physiology, etc.)?

A: The District is working on purchasing Labster, a new software. Stay tuned on updates from your instructors. Lots of colleges/universities are using this software for labs as well.

Q: Music performance classes?

A: All classes are offered online. The ones that need an on campus competent as well have been identified and as soon as we can come back to campus to complete them, we will do that. We're aware of exactly which courses these are.

Q: Will the Business Office be open?

A: They are not "open" because groups can't come into the office. If you need something from them, e-mail the hotline and let them know what you need so they can pass that on to the Business Office?

Q: How/when can classes be dropped if students don't want to complete online?

A: April 22nd is the deadline to drop your classes to receive an Emergency Withdrawal. This can be completed on your portal.

Q: Do 8-week classes begin on Monday?

A: I'll be sending a message to you all tomorrow with more info on this

- Q:** Film classes? We don't have equipment and can't meet in a group
- A:** Your instructors have been working on this for weeks, I can't answer specifics, but most film classes are online. When you're able to access the class on Monday, more information will be available, but you can also contact your professors directly
- Q:** Will language classes be offered online?
- A:** All classes will be online starting Monday March 30th
- Q:** Transfer programs with in-person lab requirements, will these courses be considered valid?
- A:** We'll ensure the course you complete in this format will be acceptable to be transferred. Remember, everyone is experiencing the same thing. We're all working with the board of registered nursing to make sure all items are fulfilled
- Q:** I contacted Financial Aid for an emergency loan, but they said they aren't doing loans
- A:** They should be doing/reviewing loans. Send it to the hotline so that it can be escalated for you.
- Q:** Are enrollment fees different for online classes?
- A:** Please refer this question to hotline-students@lacitycollege.edu for more information.
- Q:** Can we swap classes?
- A:** Good question, please refer this question to hotline-students@lacitycollege.edu for more information.
- Q:** I need a permission code to enter classes and instructors haven't responded to my emails
- A:** Send question to the hotline. It could be that we can't do anything with permission codes until classes being on March 30th but I'm not sure, email us so we can get this completed.
- Q:** I'm doing an internship at LA Mission should I still attend?
- A:** Yes, you should still go to LA Mission for the classes you were taking. If you aren't comfortable going to class, contact the instructor.
- Q:** Can I switch an instructor for a math class?
- A:** Please refer this question to hotline-students@lacitycollege.edu for more information.

- Q:** If the director of nursing hasn't reached out to us can we contact you? They haven't been communicating much information to us.
- A:** They'll be doing a substantial info Q&A on Monday . They will have their own specific Zoom meeting.
- Q:** Would OSS accept scanned accommodation papers?
- A:** Everyone is working remotely so I'm sure they will be taking scanned documents.
- Q:** What happens with the Pi Shop?
- A:** Please contact the hotline or contact the math faculty directly. The Pi Shop has been working on going virtual.
- Q:** Do online classes meet at regular class times?
- A:** Some will meet with synchronous instruction meeting at the same time and day you met with them before. You'll know that when you open the course on March 30th
- Q:** I applied for a laptop but haven't been contacted since.
- A:** Please refer this question to hotline-students@lacitycollege.edu for more information.
- Q:** Will I have a balance owed since I only paid partial for the semester. Will I get a refund?
- A:** If you withdraw, you'll get a refund for what you paid, and you won't have to pay anything more. The 2nd disbursement is for April 22nd. The Federal Government has indicated that they will relax the requirement of you having to owe back FA. **TO BE CLEAR:** *In order for you to fully earn your Aid, you have to complete at least 60% of the term, if you withdraw before April 22nd, you would not have completed at least 60%. However, the Government has indicated that they won't require students to repay any aid that was unearned due to this situation. You won't get a penalty. But you won't get the 2nd disbursement of your Financial Aid.*