

**Los Angeles City College Campus Climate Survey - Summer 2008**

**Section I. Importance of and Satisfaction with Various Aspects of Job and Campus - Summary of Results**

Importance							Satisfaction							
Mean	Count	Not at all Important	Somewhat Unimportant	Somewhat Important	Very Important	No Opinion/Doesn't Apply		Very Dissatisfied	Somewhat Dissatisfied	Somewhat Satisfied	Very Satisfied	No Opinion/Doesn't Apply	Count	Mean
3.6	132	2%	3%	20%	68%	6%	1.The present campus climate	10%	13%	56%	14%	8%	136	2.8
3.8	135	1%	0%	14%	83%	2%	2.Morale on this campus	18%	18%	49%	11%	4%	139	2.5
3.8	132	1%	1%	19%	79%	1%	3.Sense of cooperation among members of the overall campus community	9%	25%	52%	13%	1%	131	2.7
3.8	132	0%	2%	14%	80%	5%	4.The level of trust that exists within the campus community	12%	24%	52%	9%	3%	132	2.6
3.7	127	0%	2%	20%	70%	8%	5.The extent to which resource allocation among programs/individuals is equitable and fair	19%	23%	42%	8%	9%	132	2.4
3.6	127	2%	1%	27%	65%	6%	6.Your involvement in decisions that relate to your environment	17%	18%	42%	14%	9%	132	2.6
3.8	128	0%	1%	16%	77%	5%	7.Communication with District offices (such as payroll, personnel, educational services, business services)	8%	11%	47%	26%	8%	132	3.0
3.9	129	0%	0%	13%	83%	4%	8.Responsiveness when dealing with District personnel in such areas as payroll, personnel, etc.	8%	13%	46%	25%	9%	133	3.0
3.9	130	0%	0%	11%	84%	5%	9.The extent to which management listens and responds to employees' problems, complaints, and suggestions for improving LACC	18%	24%	41%	13%	4%	131	2.5
3.8	125	0%	2%	18%	70%	10%	10. LACC's hiring procedures	11%	23%	38%	15%	12%	132	2.6
3.6	129	1%	4%	21%	54%	20%	11. LACC's governance process	7%	12%	40%	9%	32%	128	2.8
3.6	126	0%	6%	17%	47%	30%	12. Extent to which the Academic Senate is effective in providing curricular and professional leadership	3%	12%	30%	11%	45%	128	2.9
3.8	132	0%	2%	17%	72%	10%	13. Extent to which your union provides effective leadership for employees	11%	15%	37%	25%	11%	131	2.9
3.8	127	1%	1%	17%	69%	13%	14. Extent to which the college community/campus has made progress or improved in the last 2 years (Since last survey in Fall 2005)	10%	17%	46%	15%	12%	126	2.7
3.7	128	1%	2%	19%	56%	23%	15. Extent to which the role of the faculty in campus decision-making is clear	5%	24%	28%	11%	32%	131	2.7
3.7	125	1%	3%	22%	63%	10%	16. Extent to which the role of the classified staff in campus decision-making is clear	10%	29%	35%	11%	14%	133	2.6
3.9	133	0%	1%	10%	76%	14%	17. LACC's budgeting process meets the needs of the institution	20%	27%	24%	11%	18%	131	2.3
3.9	127	1%	1%	5%	88%	6%	18. The success of LACC in serving its students	8%	16%	50%	14%	13%	129	2.8
3.8	131	1%	2%	14%	78%	6%	19. Your employment experience at LACC over the past two years	11%	10%	39%	33%	7%	134	3.0
3.8	138	1%	1%	12%	84%	1%	20. Your work assignment	10%	7%	39%	43%	1%	135	3.2
3.7	134	0%	1%	22%	73%	4%	21.The extent to which you find your job challenging	5%	12%	36%	40%	7%	135	3.2
3.8	135	1%	2%	16%	78%	4%	22. Your relationships with peers in your department/area/program	8%	6%	35%	48%	3%	136	3.3
3.8	134	0%	1%	13%	83%	3%	23. Level of respect you receive from your department chair or supervisor	9%	9%	29%	50%	3%	139	3.2
3.8	131	1%	0%	20%	75%	5%	24. Competency level of colleagues/co-workers	14%	8%	38%	32%	8%	133	3.0
3.6	128	0%	1%	30%	58%	12%	25.Opportunities for creativity in professional responsibilities	7%	17%	48%	10%	18%	130	2.7
3.7	124	0%	2%	26%	64%	9%	26.Opportunities to pursue innovation on the job	9%	20%	46%	13%	12%	128	2.7
3.8	122	0%	0%	17%	78%	5%	27.Workload distribution	18%	22%	39%	18%	3%	131	2.6
3.7	130	0%	1%	22%	66%	12%	28.The extent to which job openings are advertised	10%	16%	41%	19%	13%	128	2.8
3.8	127	0%	0%	17%	79%	5%	29.The amount of space you have to do your job	15%	17%	36%	26%	6%	124	2.8
3.9	128	0%	0%	13%	84%	4%	30.The quality (air, light, etc.) of your work environment	20%	27%	33%	17%	3%	123	2.5
3.8	128	1%	0%	14%	80%	5%	31.Degree to which you can freely seek information or assistance from your immediate supervisor, management team, or union	7%	14%	46%	27%	6%	123	3.0

Importance							Satisfaction							
Mean	Count	Not at all Important	Somewhat Unimportant	Somewhat Important	Very Important	No Opinion/Doesn't Apply		Very Dissatisfied	Somewhat Dissatisfied	Somewhat Satisfied	Very Satisfied	No Opinion/Doesn't Apply	Count	Mean
3.7	125	1%	2%	18%	71%	9%	32.Level of college encouragement and support for professional growth and development	11%	17%	47%	14%	11%	125	2.7
3.8	124	0%	1%	19%	71%	9%	33.Level of supervisor encouragement and support for professional growth and development	11%	15%	43%	19%	12%	120	2.8
3.6	126	1%	3%	27%	62%	7%	34.Recognition received from LACC administrators	21%	25%	36%	9%	10%	125	2.4
3.6	122	0%	7%	27%	60%	7%	35.Recognition received from peers	6%	12%	46%	23%	12%	125	3.0
3.6	123	1%	3%	28%	56%	12%	36.Support and rewards for innovation and excellence at LACC	15%	18%	38%	10%	20%	125	2.5
3.6	126	1%	4%	21%	59%	15%	37.Opportunities to take a leadership role at LACC	12%	19%	37%	11%	21%	125	2.6
3.7	121	0%	1%	28%	60%	11%	38.Flow of communication about campus activities and progress in meeting campus goals	12%	22%	37%	11%	18%	123	2.6
3.8	122	0%	1%	13%	77%	9%	39.Flow of information between departments/offices	18%	21%	38%	9%	15%	124	2.4
3.7	117	2%	1%	16%	64%	17%	40.Flow of information between administrative units and the faculty	10%	17%	31%	7%	34%	124	2.5
3.5	114	1%	8%	27%	51%	13%	41.Opportunities to interact informally with students	8%	7%	43%	19%	23%	123	2.9
3.3	120	3%	10%	25%	39%	23%	42.Your level of participation in student-sponsored activities	6%	10%	38%	10%	37%	125	2.8
3.6	121	0%	2%	31%	57%	9%	43. Availability of career guidance for employees	16%	16%	44%	12%	13%	121	2.6
3.6	120	2%	2%	26%	58%	13%	44. Availability of personal counseling for employees	12%	15%	41%	13%	19%	123	2.7
3.8	125	0%	1%	14%	81%	5%	45. The cleanliness of your work environment	15%	20%	42%	17%	6%	123	2.6
3.8	128	1%	1%	12%	73%	13%	46. LACC's physical resources (e.g., facilities, equipment)	19%	16%	40%	11%	14%	129	2.5
3.8	124	0%	1%	12%	71%	16%	47. Sufficient numbers of support staff for your program	18%	21%	32%	13%	16%	123	2.5
3.7	121	1%	2%	15%	57%	26%	48. Availability of state of the art technology for instruction	14%	15%	30%	9%	32%	122	2.5
3.8	128	0%	1%	16%	73%	10%	49. Access to adequate training about computers and technology necessary to do your job	15%	22%	42%	12%	9%	126	2.6
3.8	123	0%	1%	15%	81%	3%	50. Maintenance of equipment in your area	19%	20%	38%	20%	4%	127	2.6
3.7	123	0%	4%	22%	63%	11%	51. Opportunity for input on remodeling or alteration of facilities	18%	21%	31%	11%	19%	125	2.4
3.9	121	0%	0%	8%	88%	3%	52. Security on campus	12%	22%	48%	15%	3%	126	2.7
3.8	121	0%	1%	15%	81%	3%	53. Conditions of restrooms on campus	23%	26%	34%	13%	4%	135	2.4
3.8	122	1%	2%	11%	83%	3%	54. LACC's parking availability	22%	21%	29%	18%	10%	130	2.5
3.8	113	1%	0%	16%	78%	5%	55.Overall, how would you rate your satisfaction as an employee at the present	8%	14%	55%	18%	4%	125	2.9
3.7	126.25	0%	2%	18%	70%	9%		13%	17%	40%	17%	13%	128.45	2.7

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**II. Satisfaction with Campus Support Services**

	Satisfaction						Count	Mean
	Very Dissatisfied	Somewhat Dissatisfied	Somewhat Satisfied	Very Satisfied	No Opinion/Doesn't Apply			
1. Bookstore	1%	5%	34%	37%	24%	131	3.40	
2. Business Office	1%	0%	33%	41%	24%	135	3.50	
3. (IT) Computer Repair/Support Staff	4%	4%	32%	45%	14%	136	3.37	
4. (IT) Telephone Services	5%	6%	29%	44%	15%	136	3.33	
5. Sheriff's Office	4%	5%	38%	44%	9%	128	3.34	
6. Auxiliary Food Services such as truck and vending machines	12%	19%	35%	19%	16%	129	2.71	
7. Plant facilities	7%	10%	42%	30%	11%	135	3.08	
8. Custodial operations	10%	18%	40%	28%	4%	131	2.90	
9. Instructional Multi-Media Center - Media Services	2%	2%	32%	25%	39%	129	3.29	
10. Instructional Multi-Media Center - Copy Center	2%	5%	32%	24%	36%	127	3.23	
11. Payroll	7%	4%	35%	51%	4%	134	3.35	
12. Personnel	4%	6%	35%	49%	5%	130	3.37	
13. Administrative Services Office	5%	5%	30%	44%	16%	133	3.36	
14. Library Services	2%	2%	21%	39%	35%	131	3.49	
15. Learning Skills Center	2%	2%	22%	24%	50%	132	3.38	
16. Academic Affairs Office	3%	6%	23%	18%	50%	127	3.13	
17. Admissions and Records	3%	2%	26%	36%	33%	130	3.43	
18. (OSS) Office of Special Services	2%	4%	20%	26%	49%	133	3.38	
19. Student Services Office	1%	4%	22%	27%	46%	134	3.38	
20. Student Discipline	4%	5%	15%	20%	56%	135	3.13	
21. Staff and Organizational Development	4%	5%	30%	22%	38%	138	3.14	
22. Teaching-Learning Center	2%	2%	22%	26%	48%	132	3.36	
23. Los Angeles City College Foundation	2%	1%	23%	16%	57%	135	3.24	
24. Institutional Research	2%	2%	20%	13%	63%	133	3.16	
25. Marketing	3%	4%	19%	10%	64%	135	3.02	
26. Grants	4%	0%	17%	14%	65%	135	3.19	
27. Workforce Development	5%	0%	20%	15%	60%	136	3.11	
	3.9%	4.7%	27.7%	29.2%	34.5%	132.6	3.25	

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**III. Learning outcomes**

<b>Satisfaction</b>						
	Very Dissatisfied	Somewhat Dissatisfied	Somewhat Satisfied	Very Satisfied	Count	Mean
1. Extent to which I am familiar with the concept of student learning outcomes.	6%	12%	65%	17%	124	2.9
2. Extent to which I have participated in a workshop, training or conference on the topic of student learning outcomes.	10%	18%	53%	19%	119	2.8
3. Extent to which I have participated in a workshop, training or conference on the topic of SLO assessment.	12%	22%	49%	17%	117	2.7
4. Extent to which I have been involved with the process of developing student learning outcomes for a course, program or service at LACC.	14%	21%	48%	17%	116	2.7
5. Extent to which I have been involved with the process of developing SLO assessments for a course, program or service at LACC.	11%	23%	52%	14%	113	2.7
6. Extent to which I have provided students with information about student learning outcome expectations and assessment tools for a course, program or service at LACC.	11%	20%	50%	19%	113	2.8
7. Extent to which I am familiar with the "LACC Campus Core Competencies" for student learning.	12%	18%	56%	14%	111	2.7

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**IV. Priorities**

	Strongly Disagree	Disagree	Somewhat Disagree	Neither Disagree or Agree	Somewhat Agree	Agree	Strongly Agree	Count	Mean
1. LACC has a culture of academic excellence that systematically strengthens the educational program and the quality of teaching.	3%	2%	7%	25%	22%	32%	9%	139	4.9
2. LACC has a safe, aesthetically-pleasing campus environment.	7%	7%	15%	11%	30%	22%	9%	137	4.5
3. LACC has developed strong partnerships with business, industry, educational institutions, and neighborhood groups.	4%	4%	9%	34%	20%	22%	8%	138	4.6
4. LACC has a student-centered learning environment that focuses on students' needs and on removing the barriers to student success.	4%	1%	10%	27%	25%	23%	9%	139	4.8
5. LACC has both visibility and a reputation for quality in the community.	4%	6%	12%	22%	22%	25%	9%	139	4.7
6. LACC has successfully increased the resources available to the college through state and district allocation processes and through extramural development efforts.	4%	1%	11%	32%	21%	20%	10%	140	4.6
7. LACC has processes in place to allocate its resources efficiently.	7%	8%	15%	30%	15%	17%	7%	138	4.2
8. LACC systematically collects and uses data to make informed decisions that lead to continuous organizational improvement.	7%	4%	13%	31%	14%	22%	9%	139	4.4

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V. Personal Information

	Administrator	Adult Education/ Non-Credit Programs	Classified Staff	Counselors, Librarians, and other non- classroom certificated	Department Chair, regardless of amount of reassigned time	Faculty, Credit Instructional Programs (not Department Chair)	Manager/S upervisor	Count
<b>1. Primary responsibility</b>	3%	0%	85%	1%	0%	2%	10%	130

	0 to 5 years	6 to 10 years	11 to 15 years	16 to 20 years	21 to 25 years	26 years and more	Count
<b>2. Years worked at LACC</b>	38%	26%	12%	14%	1%	9%	139

	African American / Black	Asian / Pacific Islander	Filipino	Latino / Hispanic	Native American	White	Other	Declin e to state	Count
<b>3. Ethnicity</b>	23%	9%	4%	18%	1%	17%	8%	18%	141

	18-25	26-35	36-45	46-55	56 and over	Count
<b>4. Age</b>	4%	23%	21%	32%	20%	139

	Male	Female	Count
<b>5. Gender:</b>	60%	40%	123