

Los Angeles City College Campus Climate Survey - Fall 2007
Faculty Responses

II. Satisfaction with Campus Support Services

Satisfaction

	Very Dis- satisfied	Somewhat Dis- satisfied	Somewhat Satisfied	Very Satisfied	No Opinion/ Doesn't Apply	Count	Mean
22. Teaching-Learning Center	0.0%	2.7%	26.1%	42.9%	28.3%	184	3.56
14. Library Services	1.6%	2.7%	25.7%	43.2%	26.8%	183	3.51
9. Instructional Multi-Media Center - Media Services	1.1%	4.5%	32.6%	43.8%	18.0%	178	3.45
17. Admissions and Records	1.1%	5.4%	34.8%	44.6%	14.1%	184	3.43
10. Instructional Multi-Media Center - Copy Center	2.7%	5.5%	32.4%	44.0%	15.4%	182	3.39
3. (IT) Computer Repair/Support Staff	2.7%	9.9%	30.2%	46.2%	11.0%	182	3.35
18. (OSS) Office of Special Services	1.1%	7.1%	31.3%	34.1%	26.4%	182	3.34
2. Business Office	1.1%	3.9%	38.9%	30.0%	26.1%	180	3.32
19. Student Services Office	1.1%	5.0%	30.0%	27.2%	36.7%	180	3.32
12. Personnel	2.8%	5.0%	41.7%	37.2%	13.3%	180	3.31
15. Learning Skills Center	1.6%	7.7%	28.0%	28.0%	34.6%	182	3.26
24. Institutional Research	2.8%	4.5%	19.0%	22.3%	51.4%	179	3.25
16. Academic Affairs Office	2.7%	9.8%	32.8%	35.5%	19.1%	183	3.25
13. Administrative Services Office	3.3%	3.8%	44.6%	28.8%	19.6%	184	3.23
5. Sheriff's Office	3.9%	8.3%	43.1%	33.7%	11.0%	181	3.20
4. (IT) Telephone Services	3.9%	9.4%	37.0%	33.7%	16.0%	181	3.20
1. Bookstore	3.8%	9.9%	40.7%	32.4%	13.2%	182	3.17
20. Student Discipline	3.3%	8.3%	28.2%	24.9%	35.4%	181	3.15
11. Payroll	8.7%	8.7%	38.6%	37.5%	6.5%	184	3.12
23. Los Angeles City College Foundation	3.3%	8.7%	27.3%	19.7%	41.0%	183	3.07
21. Staff and Organizational Development	4.4%	12.8%	35.0%	27.2%	20.6%	180	3.07
27. Workforce Development	3.8%	6.0%	23.0%	13.1%	54.1%	183	2.99
25. Marketing	8.2%	8.2%	27.5%	14.3%	41.8%	182	2.82
7. Plant facilities	7.2%	22.1%	38.1%	16.6%	16.0%	181	2.76
26. Grants	4.4%	11.5%	18.0%	7.7%	58.5%	183	2.70
8. Custodial operations	19.2%	23.1%	37.9%	12.6%	7.1%	182	2.47
6. Auxiliary Food Services such as truck and vending machines	22.7%	18.2%	26.5%	14.9%	17.7%	181	2.41
	4.5%	8.6%	32.2%	29.5%	25.2%	181.7	3.2