

**OFFICE OF
INSTITUTIONAL
EFFECTIVENESS**

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Student Survey

Spring 2007

Executive Summary

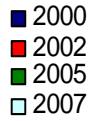
The Los Angeles Community College District has conducted a district wide survey of students since 1976. The most recent survey was completed in Spring 2007. When appropriate we have included comparisons to Fall 2000, Fall 2002 and Spring 2005 survey responses.

This report contains the results of the Spring 2007 survey of over 2,700 students enrolled in 185 sections at Los Angeles City College (LACC). More than 73% of the randomly selected sections participated in the survey (161 out of 185) . The survey was completed during class time with instructors administering the survey. Because instructors who participated in the Spring 2005 survey reported that beginning level ESL students found it difficult to complete the surveys, we excluded data from those courses from the sample.

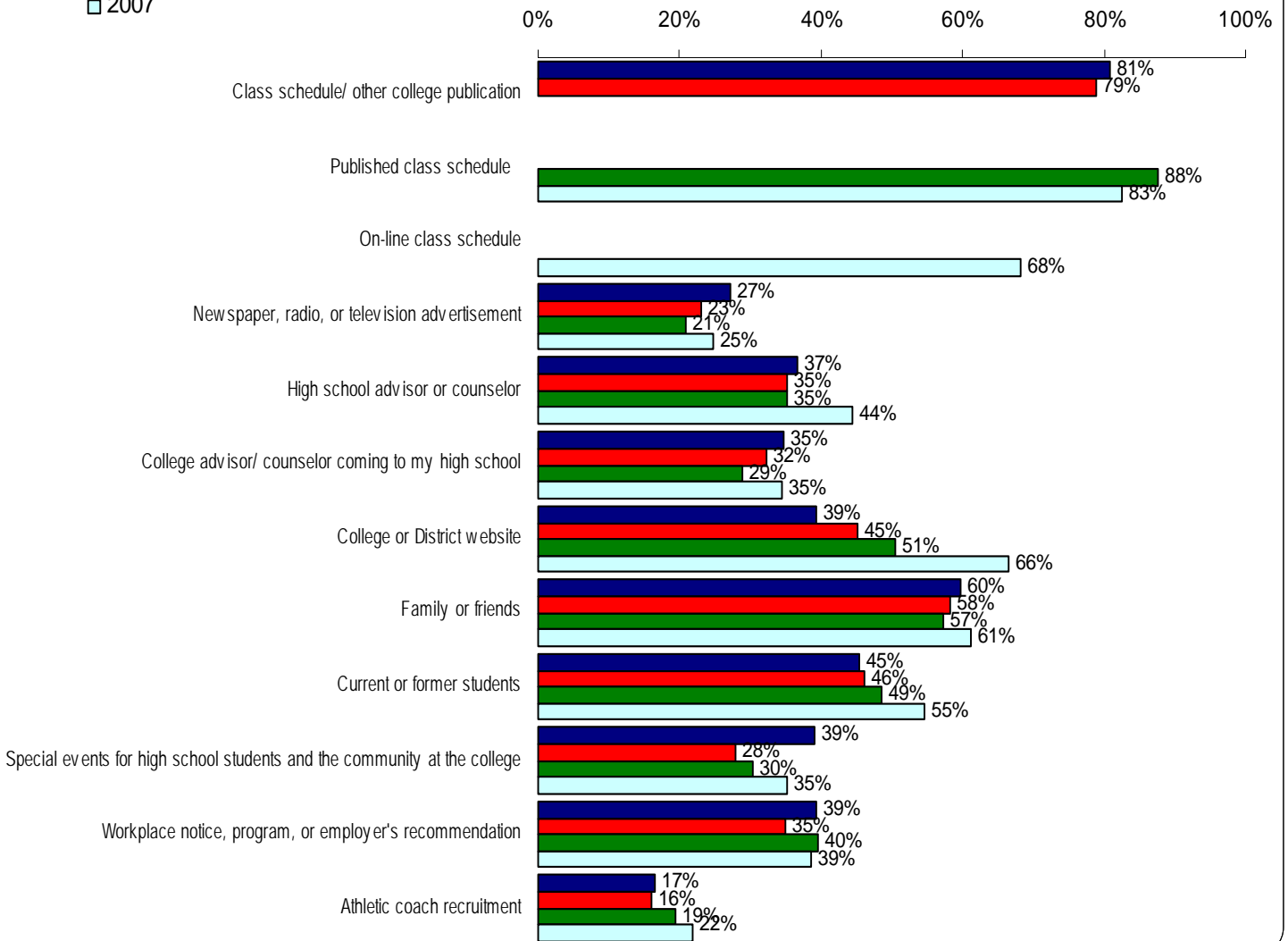
Students report that the most important reasons for selecting LACC are low cost, close to home, reputation for good teaching and special educational programs. Financial considerations and convenience remain very important factors in the decision to attend LACC. About 90% of students cite “Low cost” while about 80% “Close to home, ” “Special educational programs” and “Reputation for good teaching” as important factors in choosing to attend LACC. Academic excellence and faculty of LACC were reported as the number one thing liked best about LACC as measured by the number of mentions in the comments section of the survey.

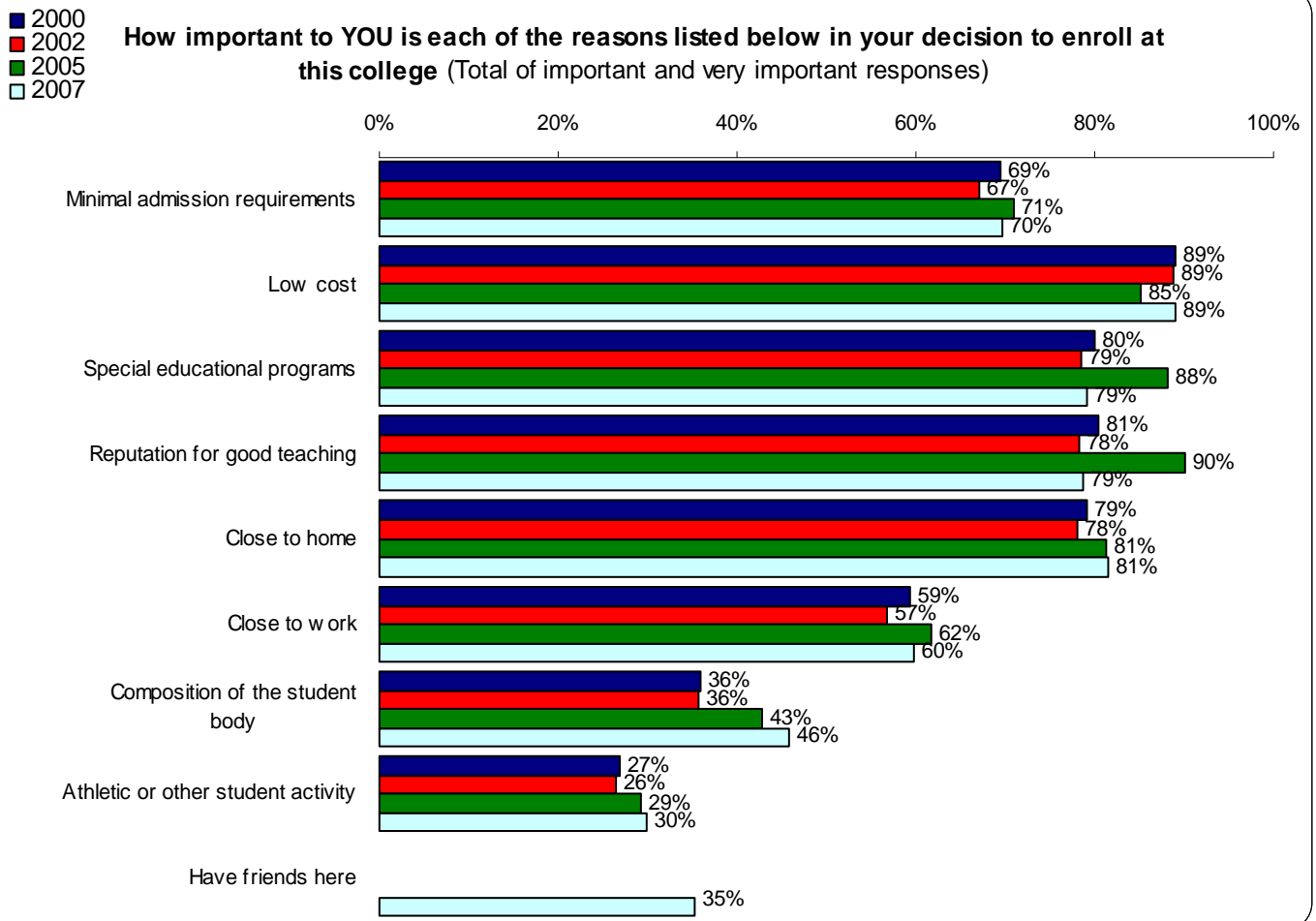
Parking, restroom cleanliness, food service and safety continued to receive the most complaints with respect to facilities issues. In the comment section, students expressed extreme dissatisfaction with respect to the cleanliness of restrooms and with parking.

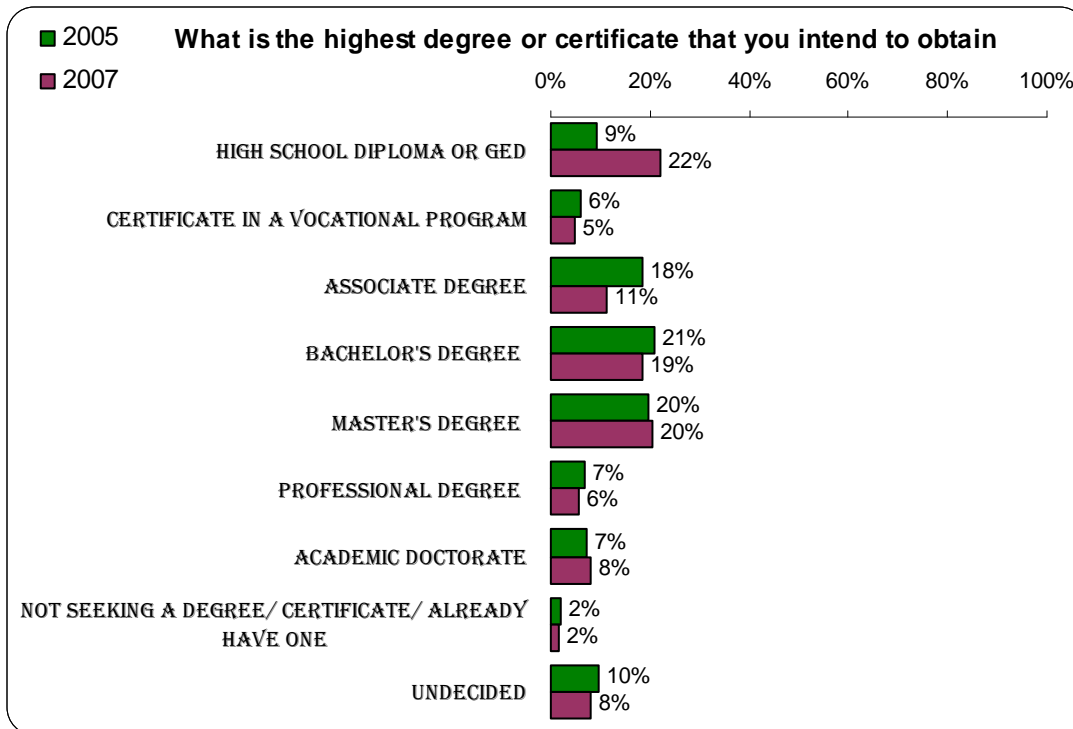
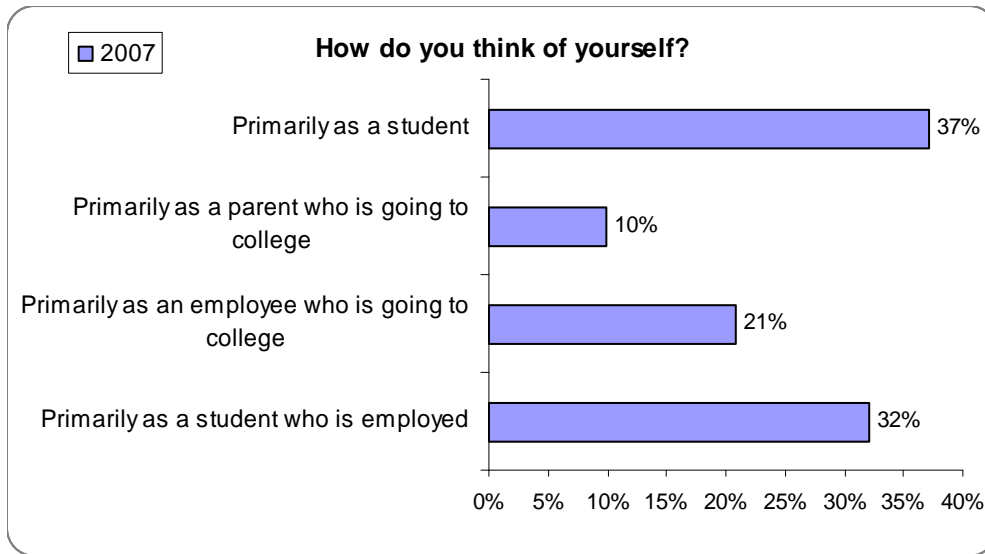
Of the services and resources available to students, the most highly rated were the Library, Registration and Computer Labs. The lowest rated services were Food Services, the Bookstore and the Career Center. In fact, when compared to the data for the other eight colleges in the LACCD (not included in this report) the LACC Bookstore and Food Services were rated among the lowest in the district.

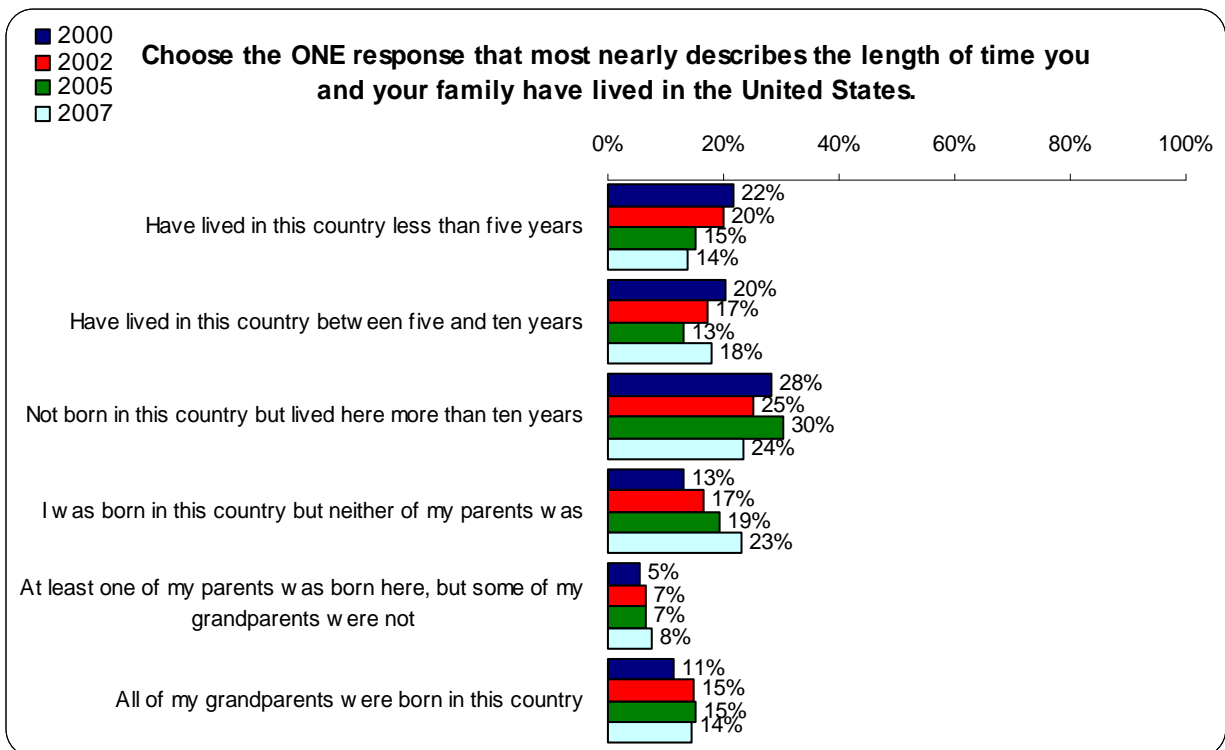
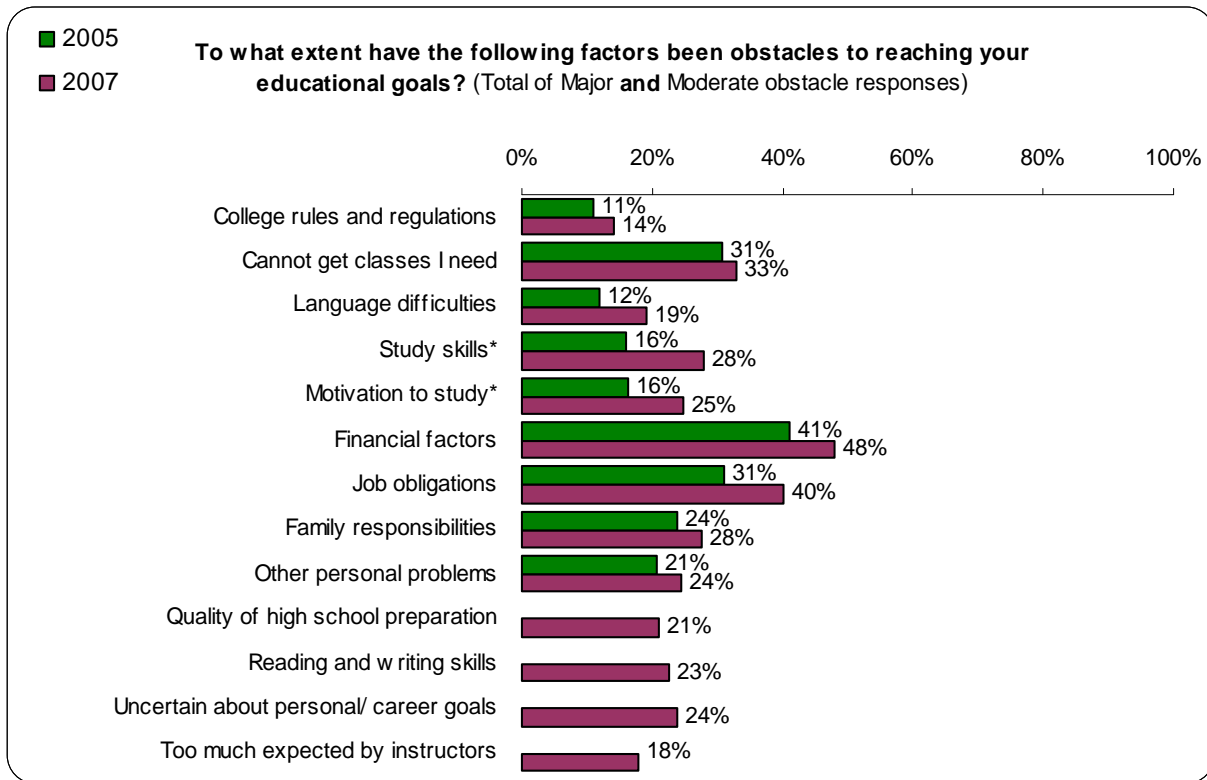


How important were the following sources of information in your decision to attend THIS college? (Total of "Very Important" and "Important" responses)



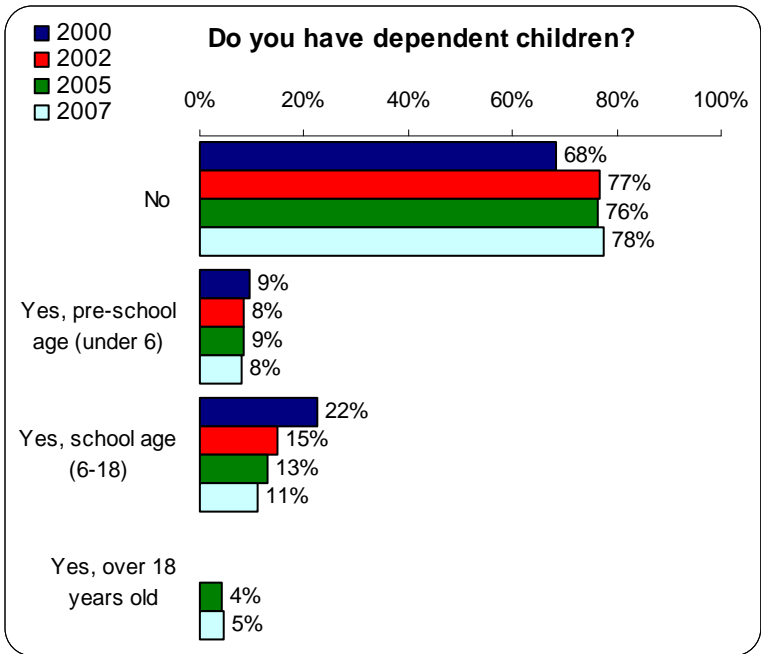
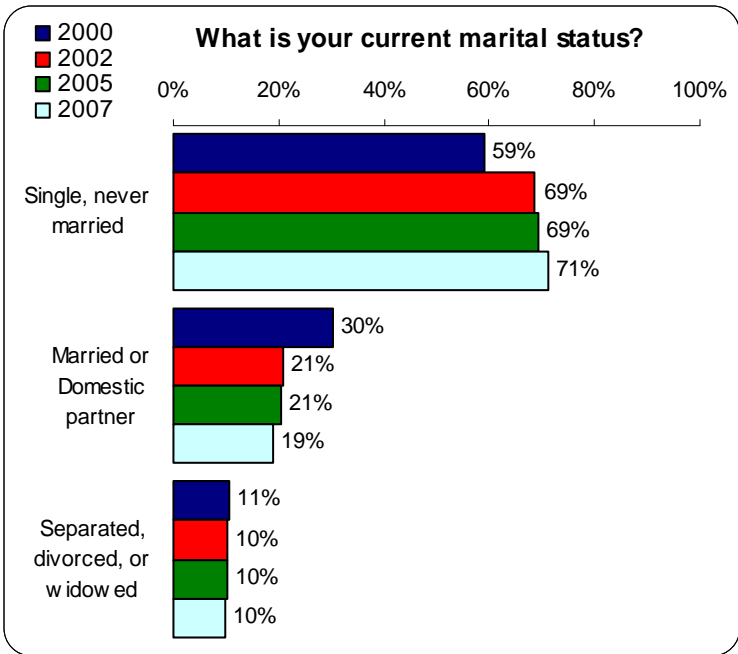
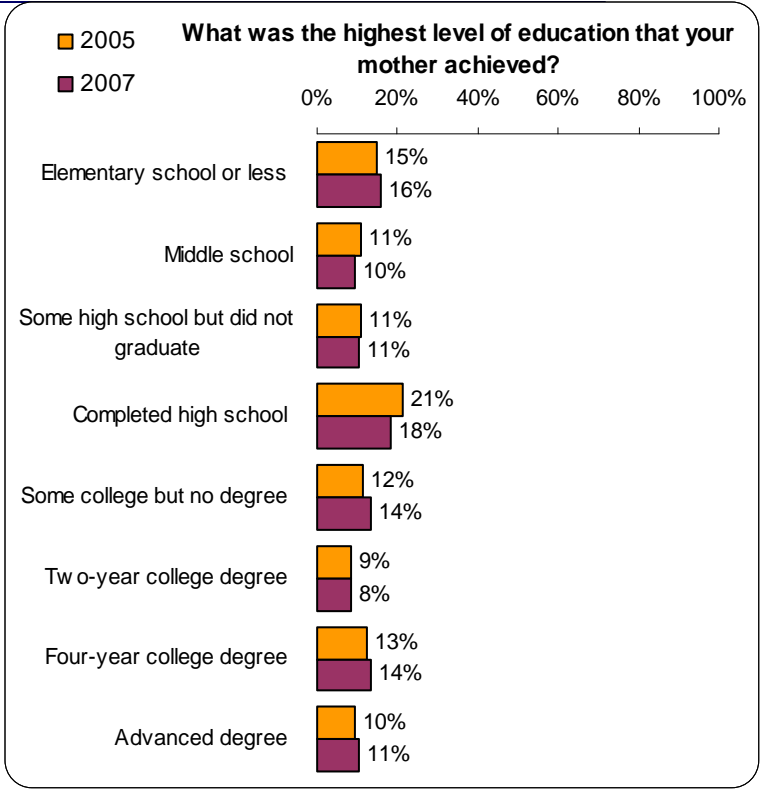
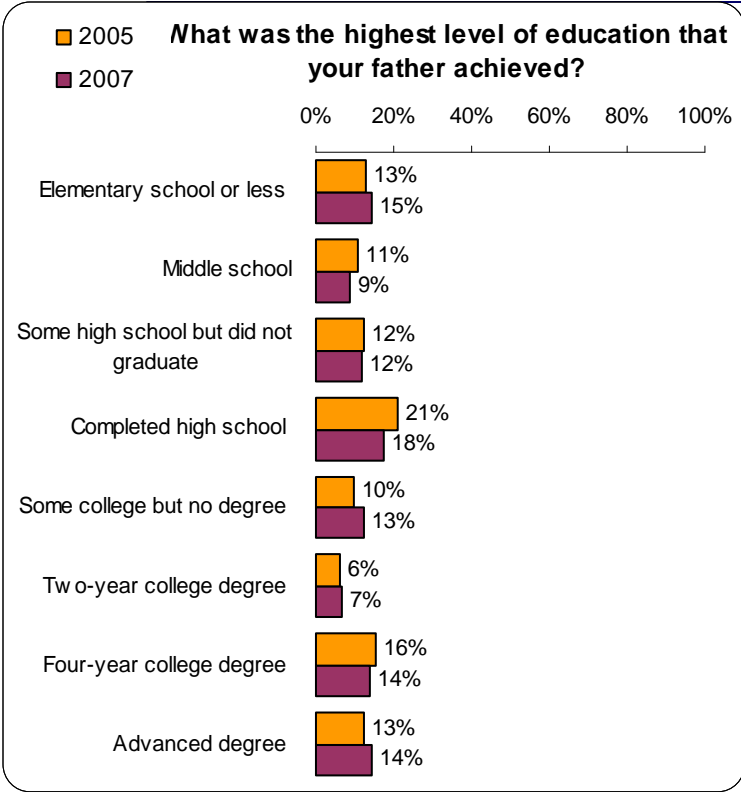


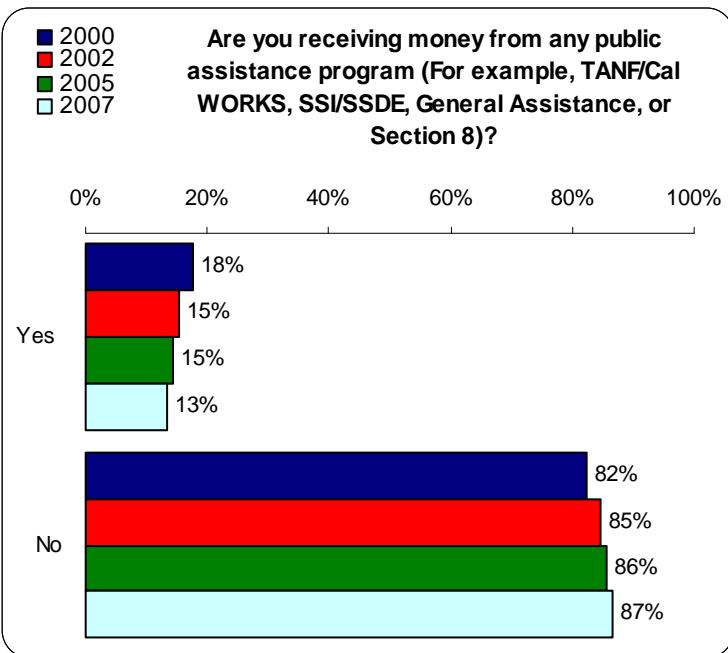
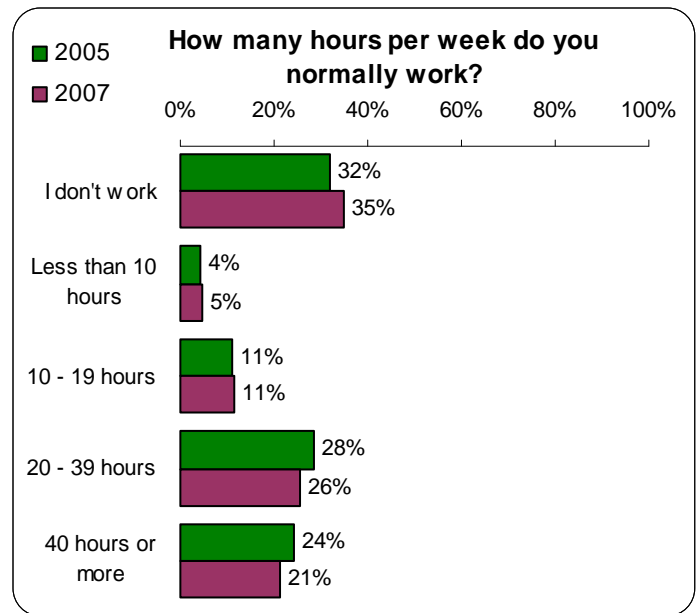
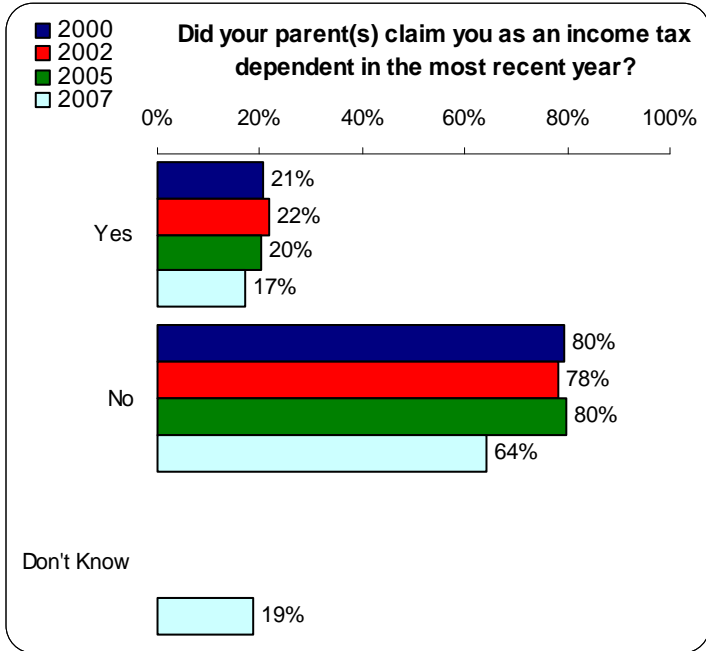


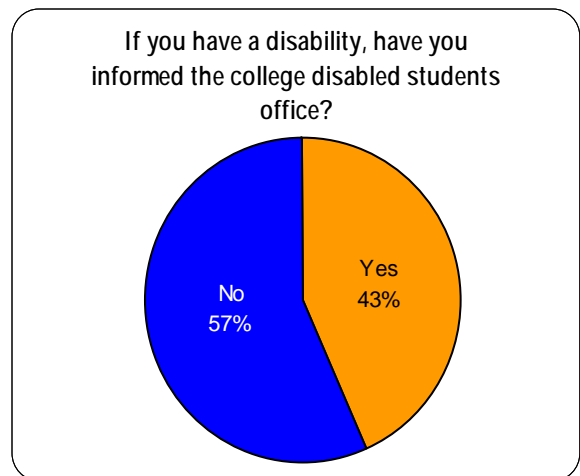
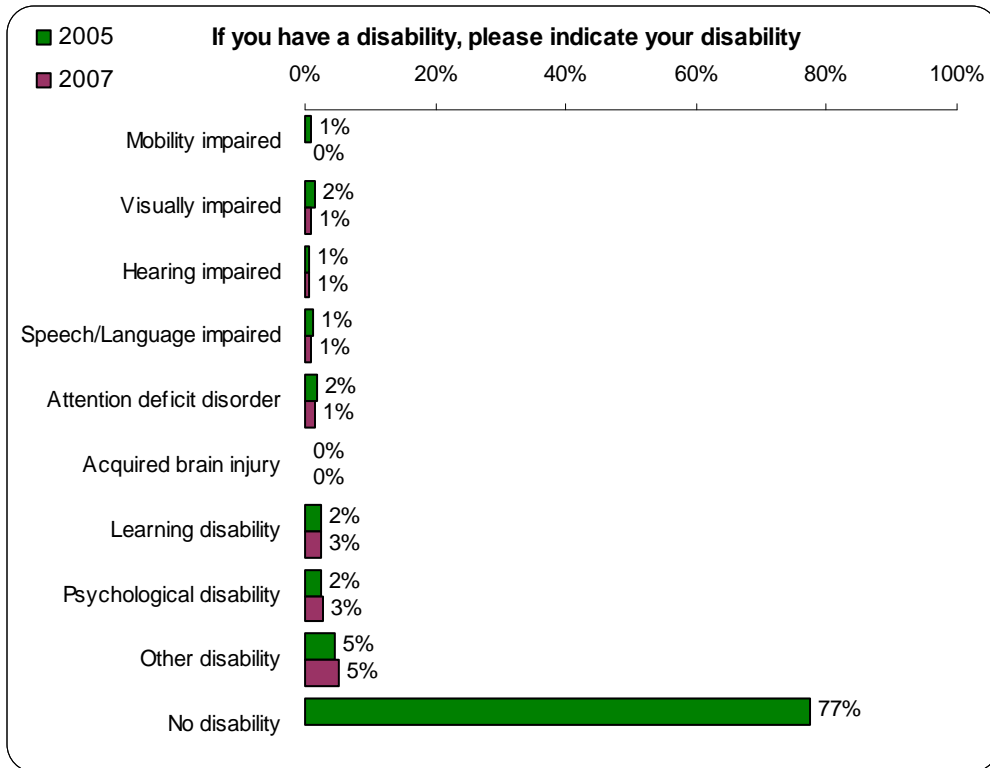


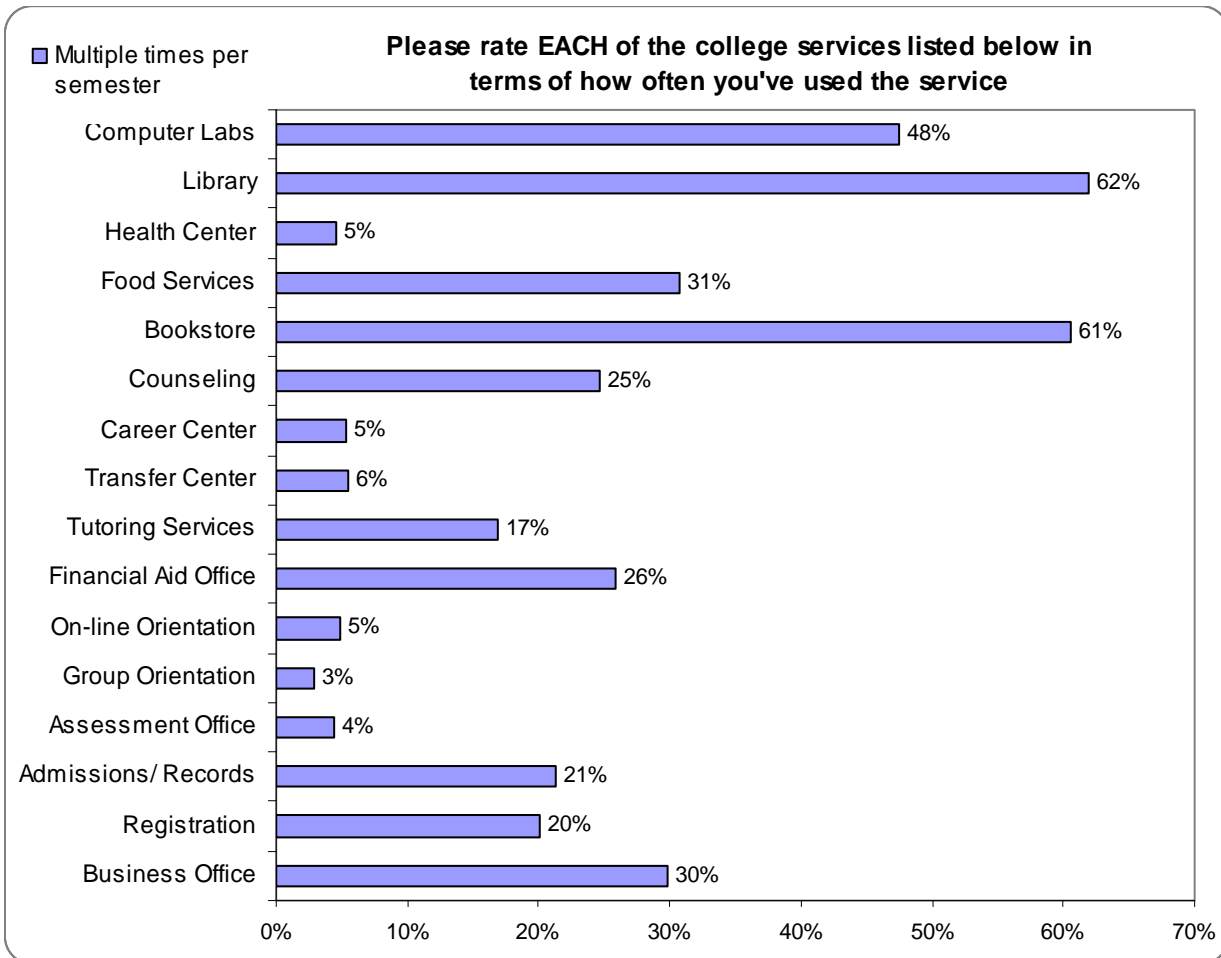
Student Survey

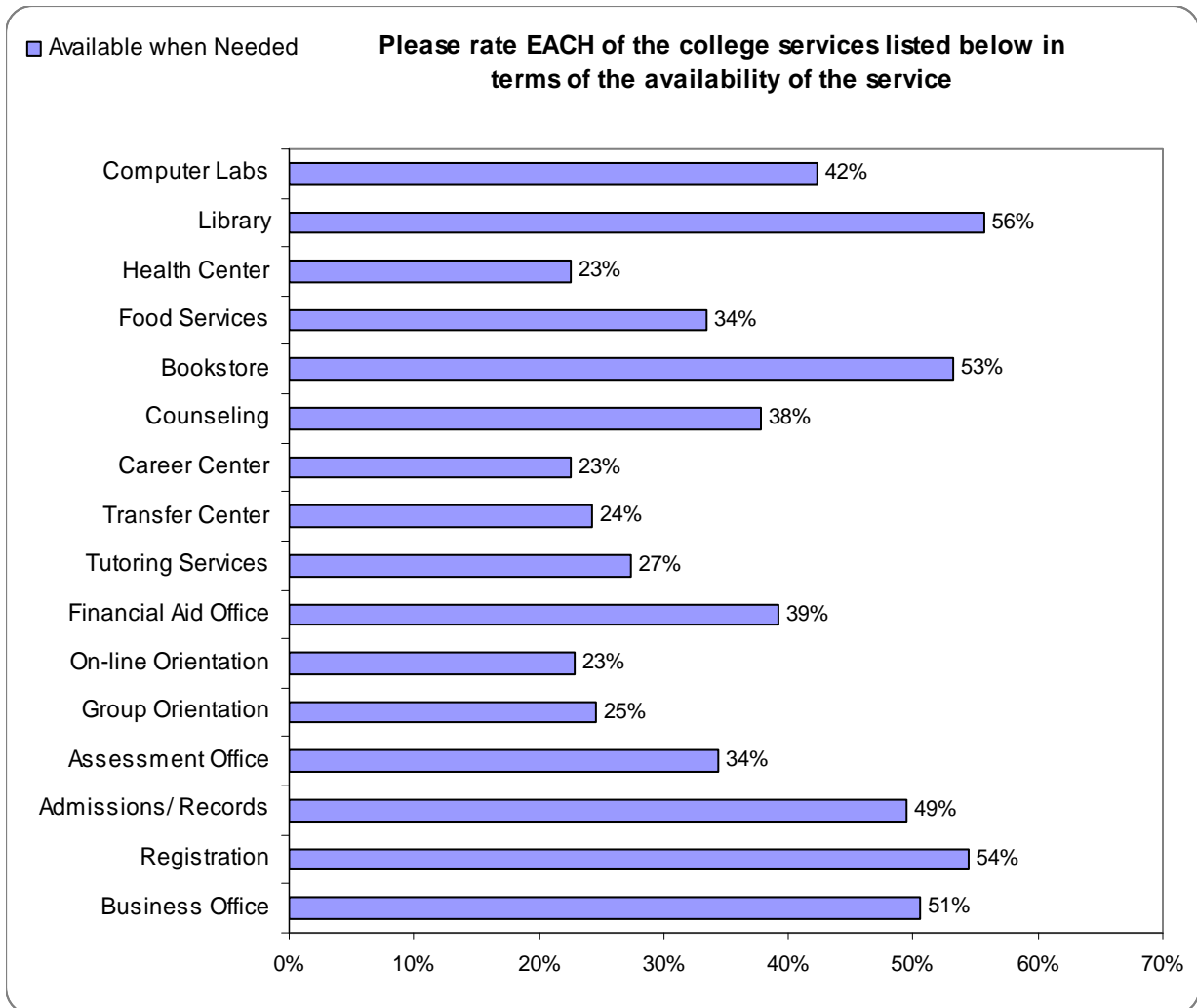
Spring 2007

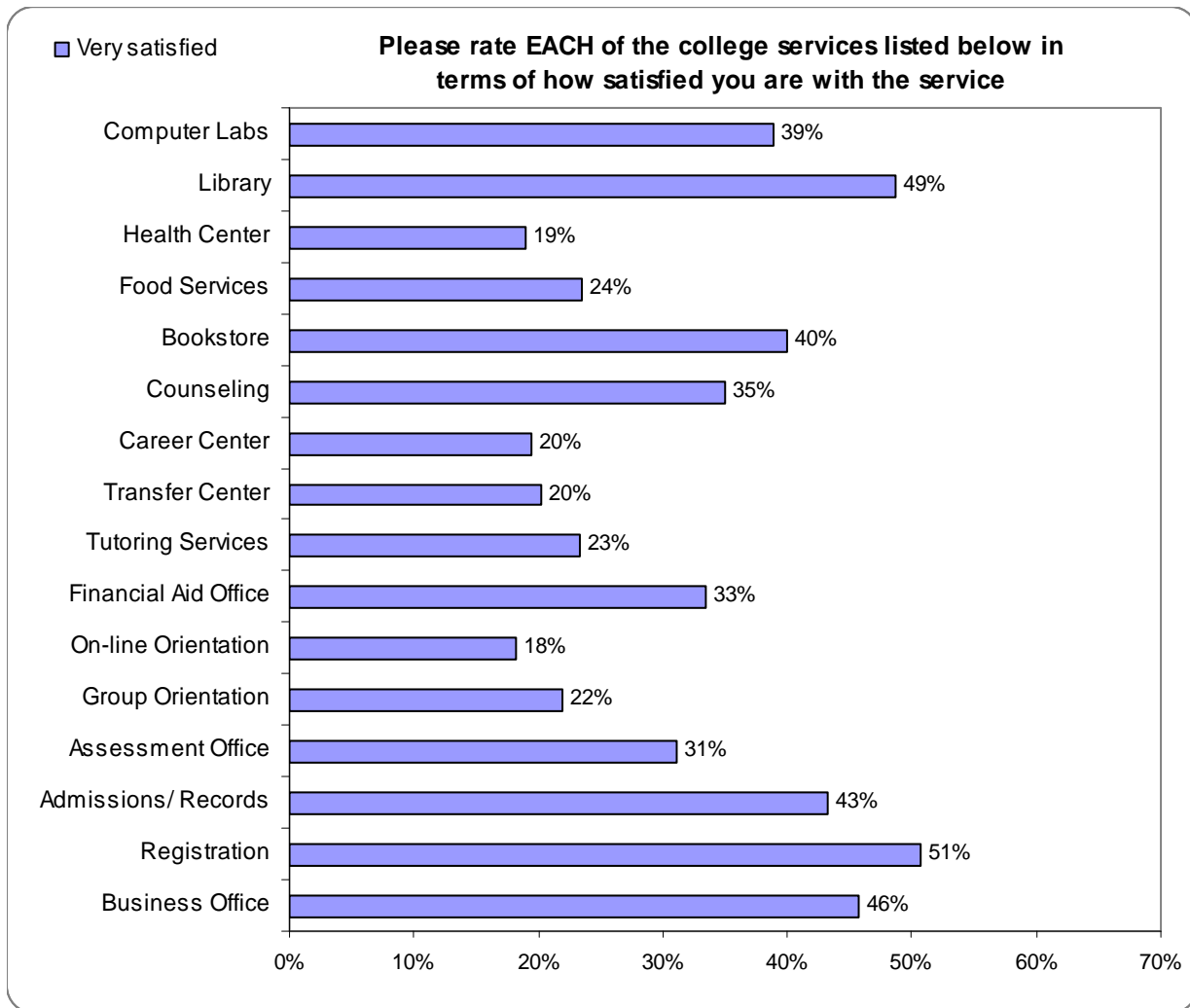


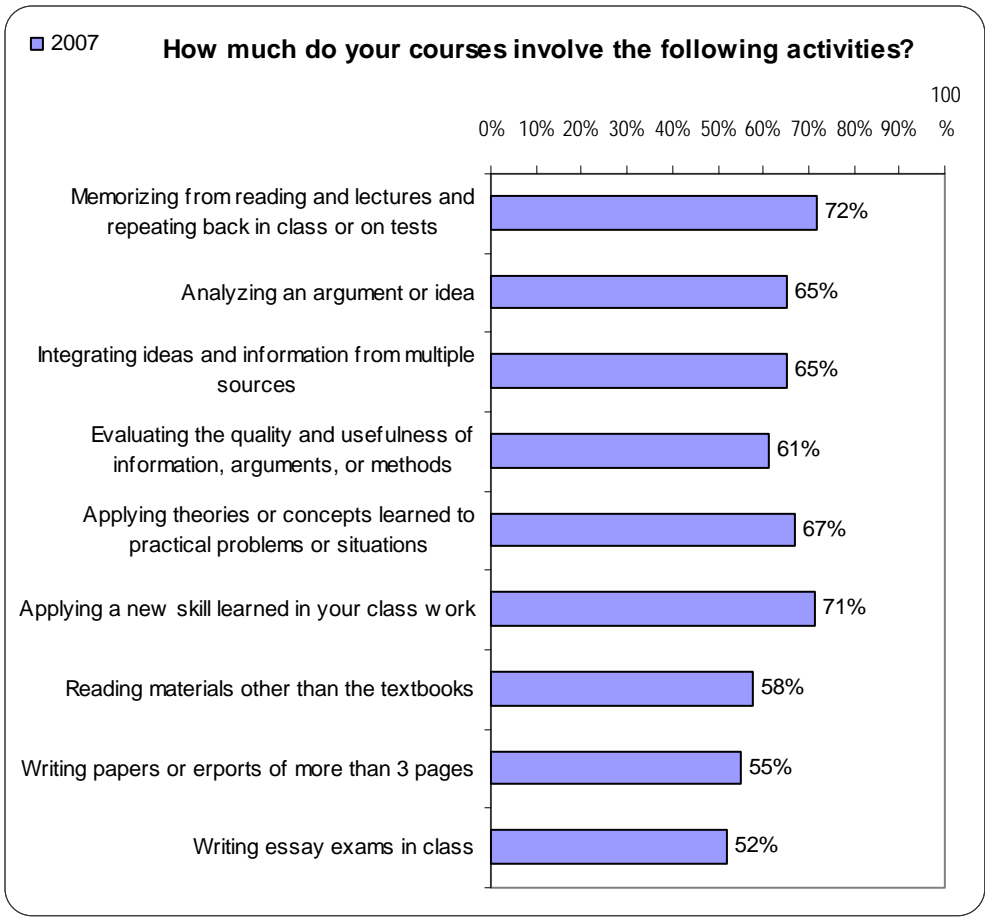
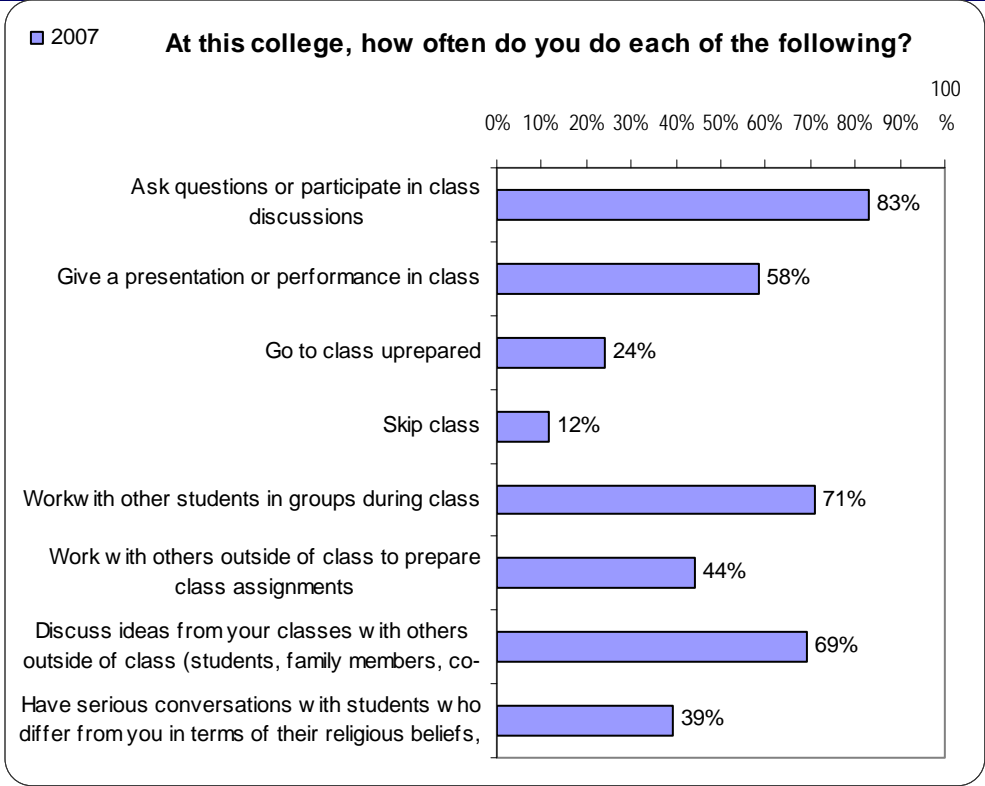


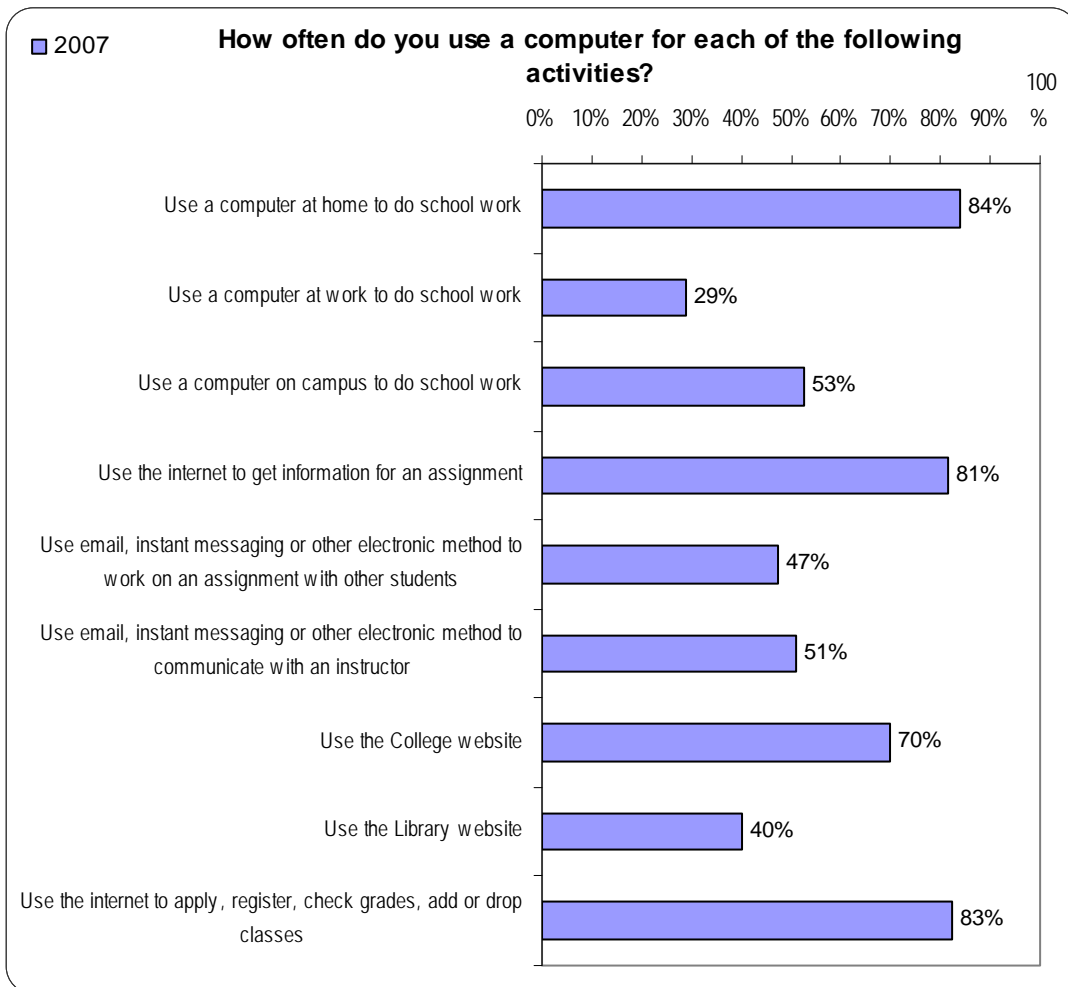
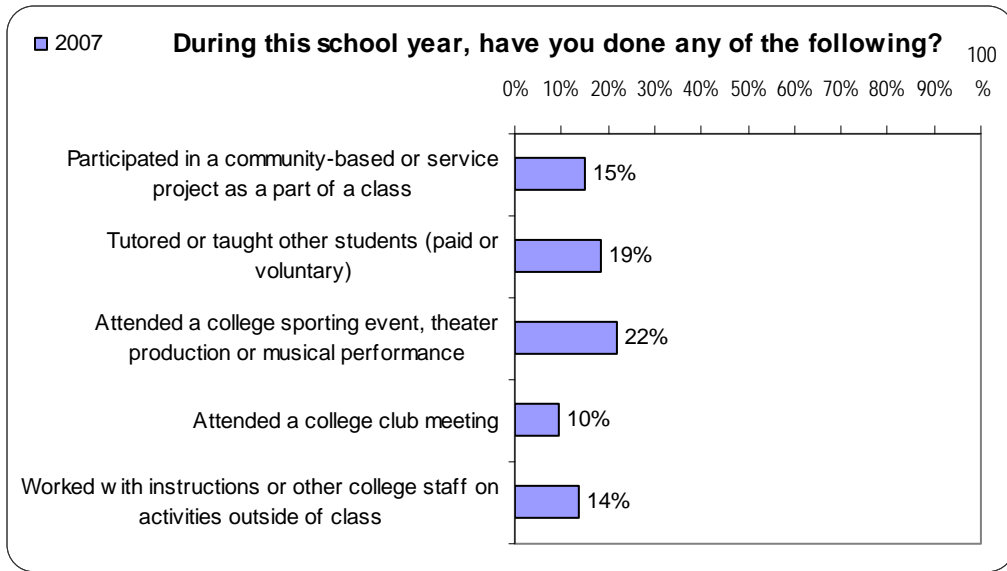


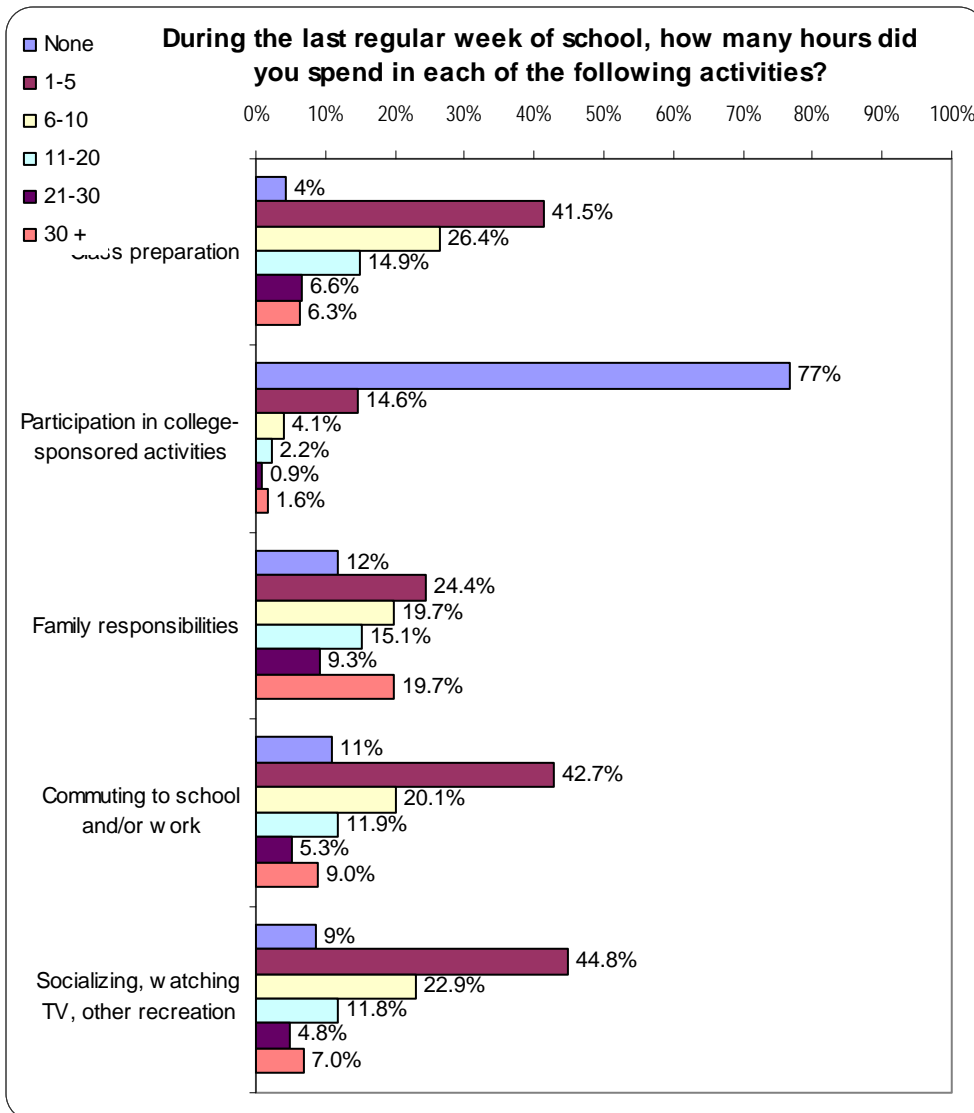
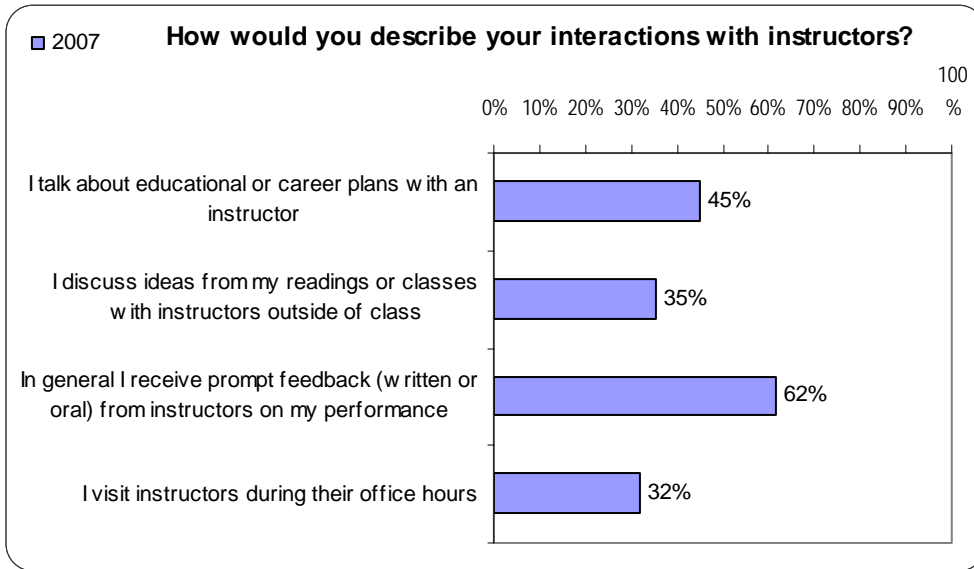


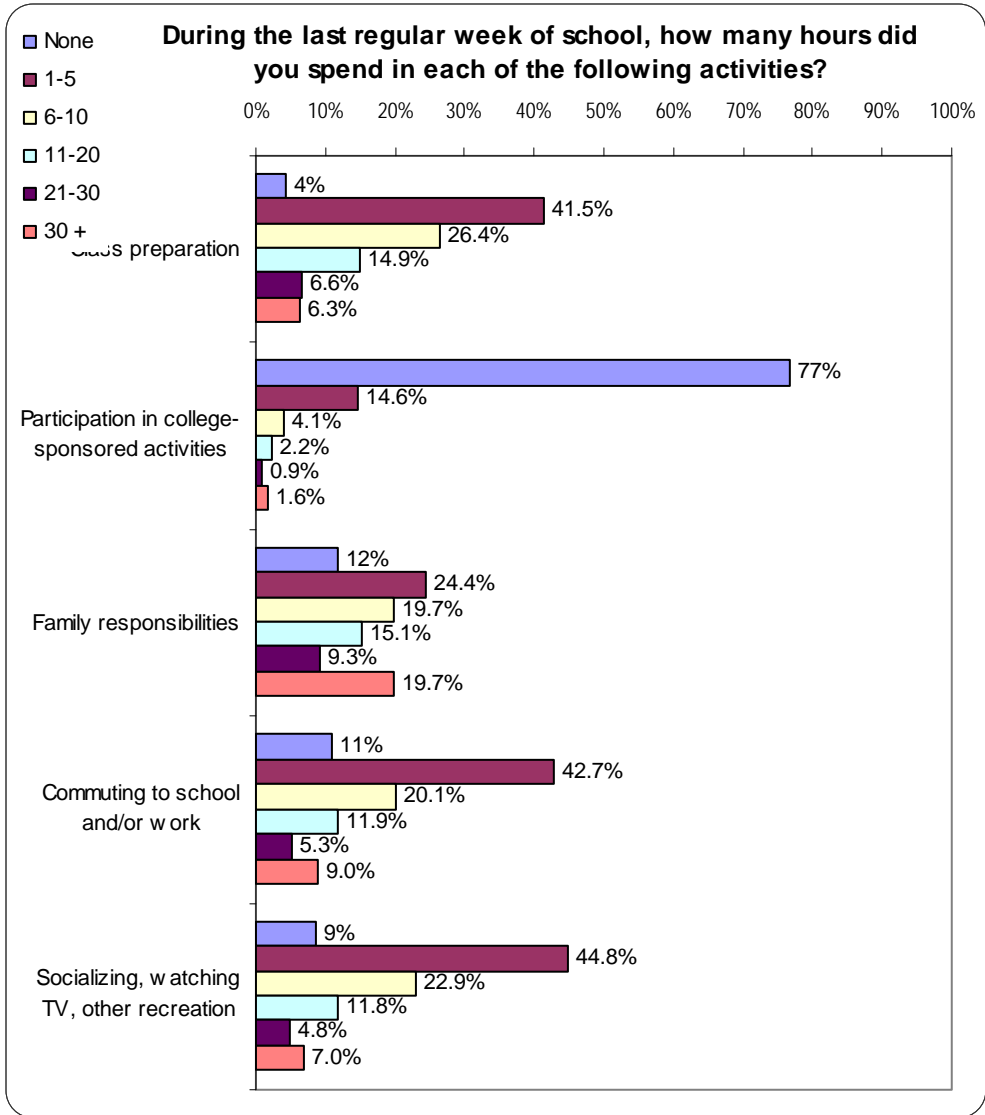
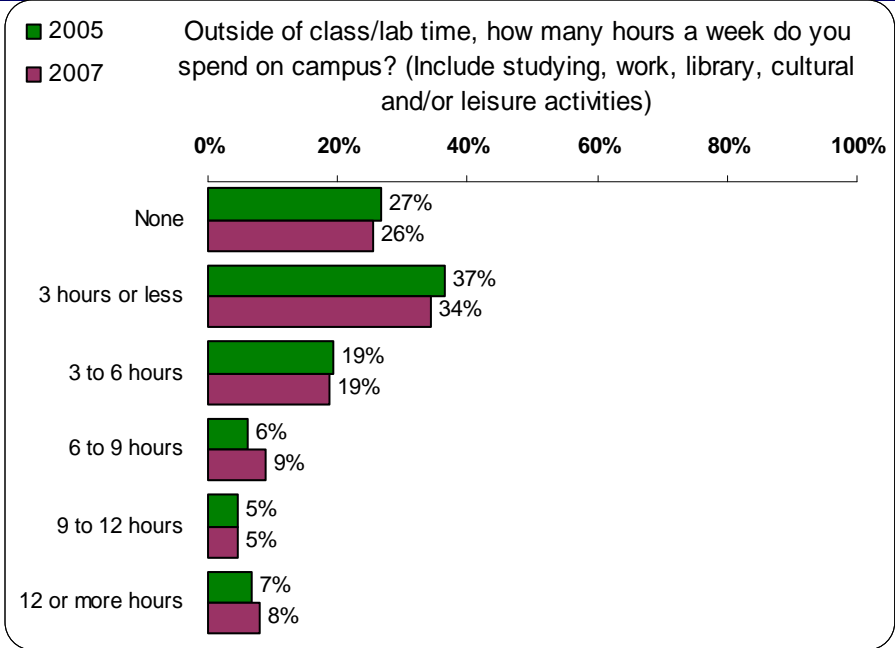


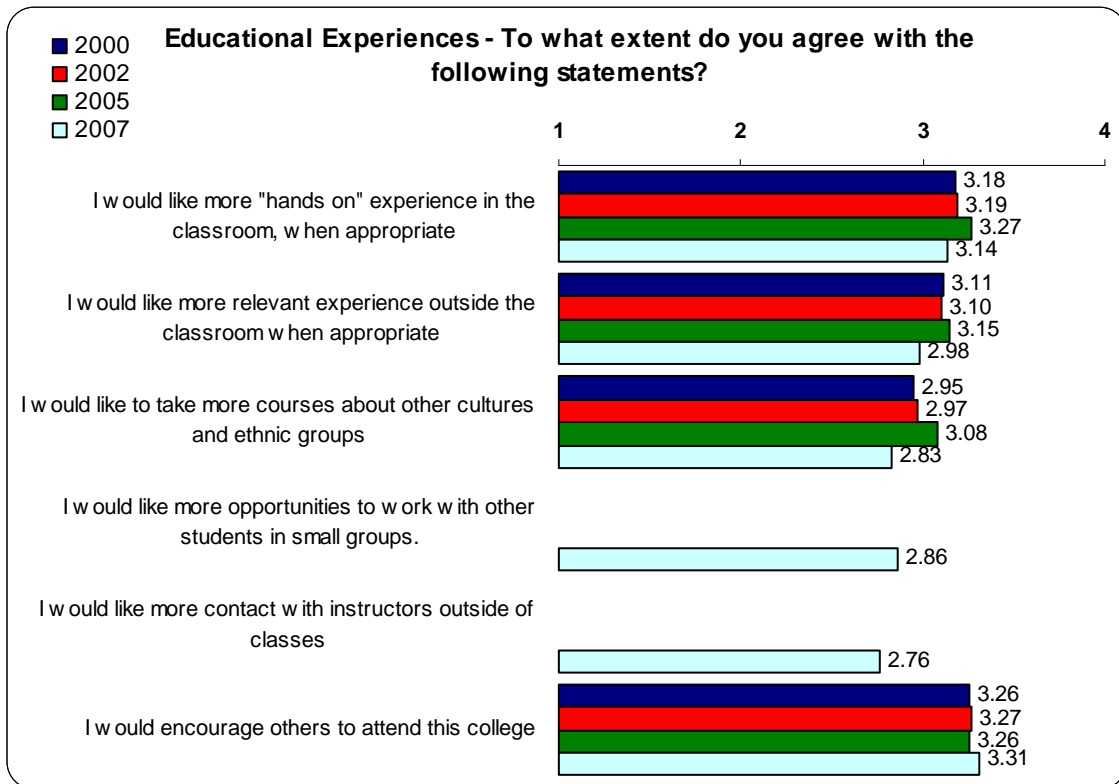


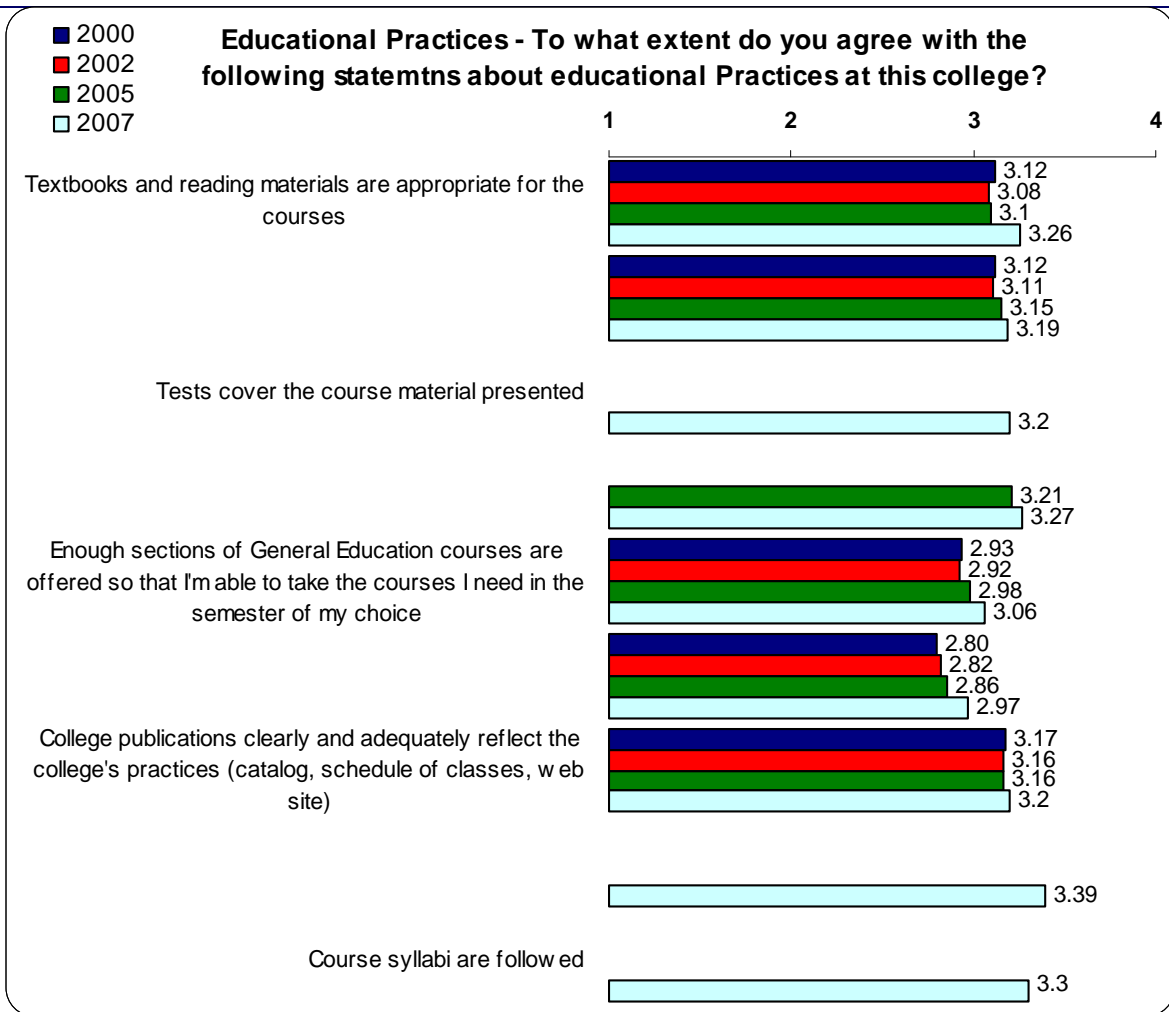


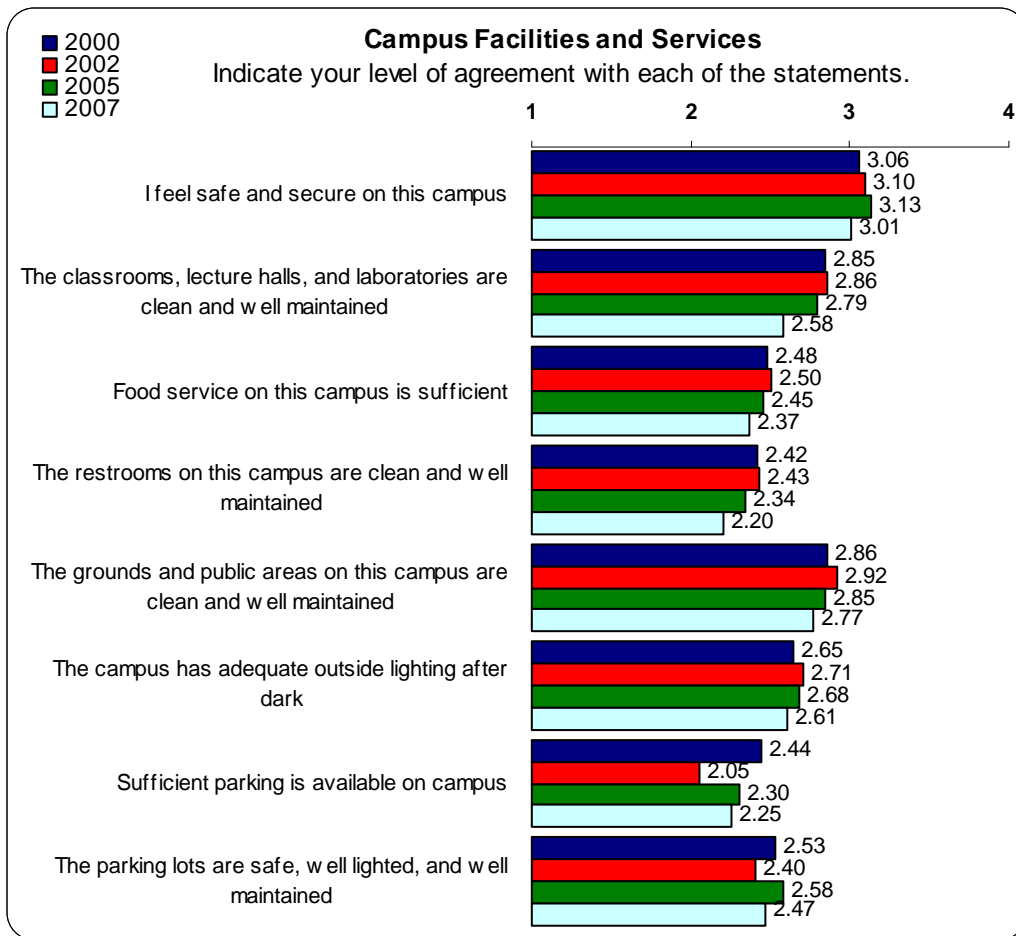




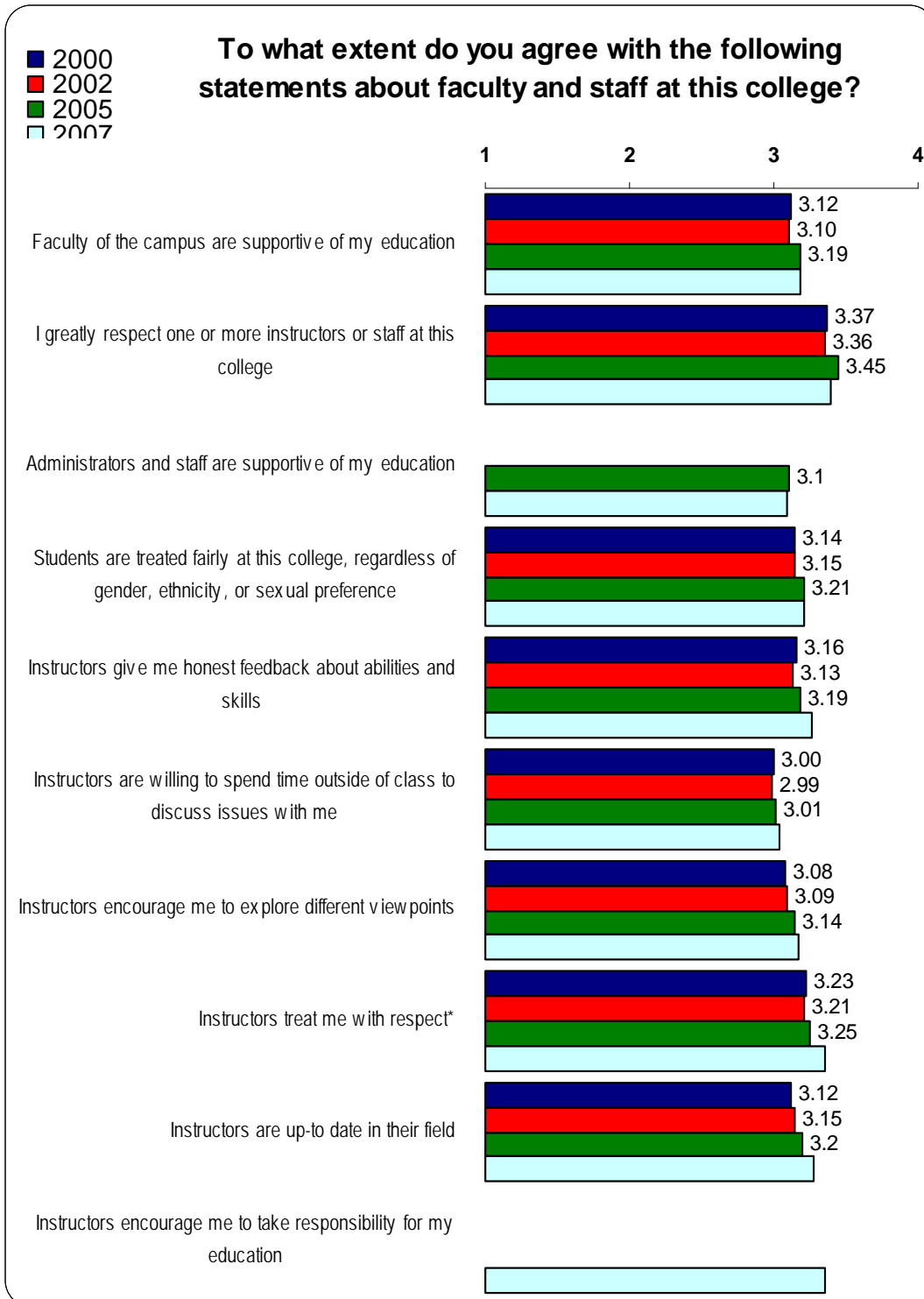








1=Strongly Disagree
 2=Disagree
 3=Agree
 4=Strongly Agree



Summary of Responses to Open-Ended Questions

52. Please describe the one or two things you like best about this college.

Category	Answer Count
Good Instructors	654
Location	415
Diverse Student Body	225
Large Variety of Classes	175
Programs	160
Good Staff	138
Low cost	134
Good Class Schedule	127
Other	79
Student Support	76
Quality of Classes	73
Environment	72
Good Student Body	70
Safe & Clean	58
Landscape	52
Library	49
Computer availability	41
Student Life	36
Counselors	33
Financial Aid	27
I-PASS	26
Parking	20
Transfer	9
Cultural Events	8
Large number of General Ed. classe	6
Child Care Center	5
Friendly to High school students	3
More adults	3

53. Please describe the one or two things at this college you would most like to see changed.

Category	Answer Count
Clean & maintain bathrooms	367
Parking	337
Cafeteria - food service - healthy food	214
Safety - security - light on campus at night (Monroe Ave)	199
Clean & maintain campus	151
More classes (too full) (evening, Sat)	149
Other	137
Classrooms -better air conditioning - projectors	134
Professors - better	95
Books - price too high	63
Class hours & days	59
Library - Lines & Service; extend night hours	57
Counselors - access & helpfulness	49
Bookstore services	47
Financial Aid - EOPS service	39
No Soccer team	39
Foreign students - cost	39
More computers	37
Student body	33
Appearance - flowers trees & grass	32
Admissions not helpful	24
Waiting in Lines - organization of services	23
Smoking - Fewer smoking areas	22
Can't get classes we want	16
More summer classes	15
Room to study	15
Professors - available for questions	14
Math Teachers	13
Business Office Service	12
More Child Development - English classes	12
Bookstore open Sat.	6
Catalog available	4
More architecture	2