

## SECTION 3



# STUDENT SERVICES



**Child Development Center** The Campus Child Development Center offers a preschool program for children 3-5 years of age and an evening program for school-age children. Children of LACC students are given priority and may be eligible for free services..

**Office of Special Services (OSS)** The Office of Special Services was formerly known as DSP&S (Disabled Student Programs and Services). Offers support services to students with vision, mobility, hearing, speech, learning, or psychological disabilities, acquired brain injuries, or who are developmentally delayed. OSS is available to all students who have a medically verified disability, the ability to benefit from services and to make academic progress.

**EOP&S (Extended Opportunity Program and Services)** A state-funded program for nontraditional students who are affected by educational and economic barriers. EOP&S provides the following services: intensive academic, career and personal counseling, individualized and in-class tutoring, priority registration, transfer assistance, educational workshops, and book vouchers.

**Federal Financial Aid** Made available by the federal government to make it possible for students to continue their education beyond high school, even if they and/or their family cannot meet the full cost of attending college. Federal Financial Aid programs come in the form of grants, work-study, and loans.

**Honors Program** Certified members of the honors program have a GPA of 3.0 or better and are eligible for English 101, and complete 18 units of Honors coursework. Members participate in an enriched academic experience, and are guaranteed priority consideration for admission to a number of four-year colleges and universities.

**International Students Program** The International Students Program is part of the Academic Affairs Office. The center provides counseling and enrollment assistance to non-immigrant F1 visa students from all over the world. The multilingual staff also provides assistance with change of status, work permit, and practical training.

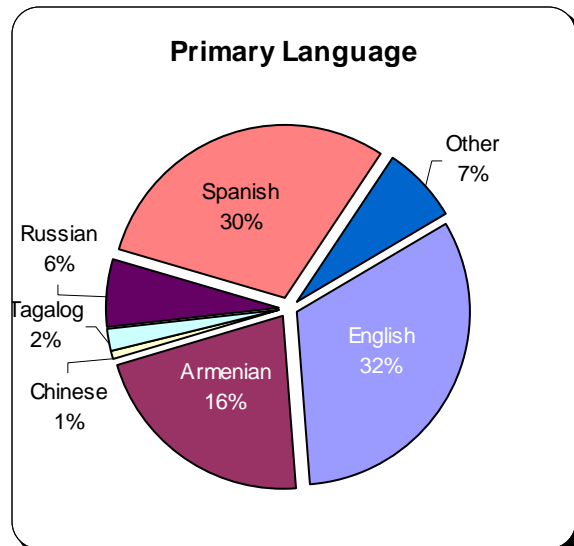
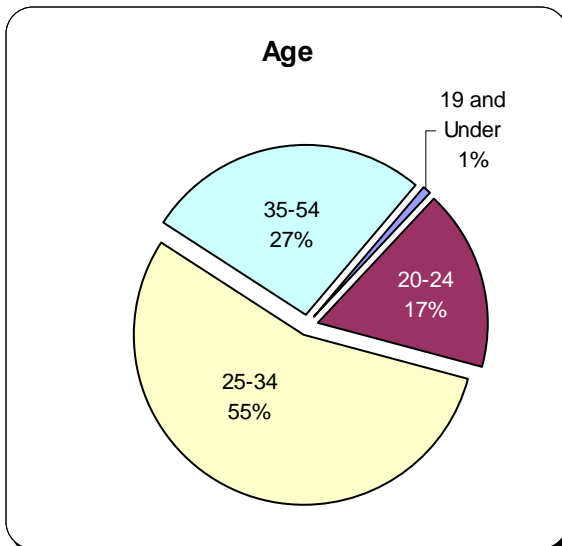
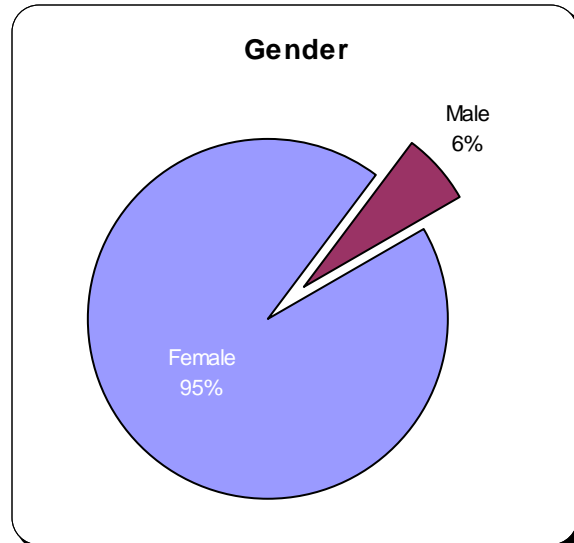
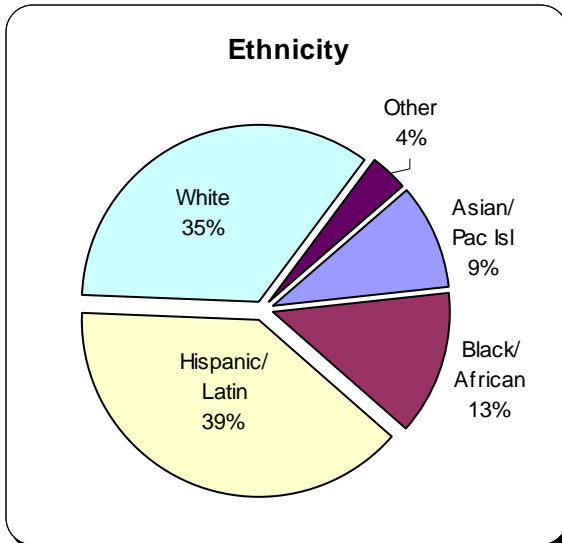
**TRIO/Student Support Services** A federally funded grant program through the Department of Education. The program's target population is low income, first generation or disabled students who have identified transfer to a four-year university as their academic goal. Services provided include academic and personal counseling, full financial aid consideration, tutoring, skills/information workshops, priority registration, special courses, and cultural activities/field trips.

## Child Development Center Student Parents Demographics Fall 2001—Fall 2003

Ethnicity						
	Fall 2001		Fall 2002		Fall 2003	
Asian/ Pac Isl	9	12%	9	9%	10	9%
Black/ African	5	7%	11	11%	14	13%
Hispanic/ Latin	28	37%	47	46%	42	38%
White	24	32%	28	27%	37	33%
Other	6	8%	1	1%	4	4%
Unknown	4	5%	6	6%	4	4%
<b>Total</b>	<b>76</b>	<b>100%</b>	<b>102</b>	<b>100%</b>	<b>111</b>	<b>100%</b>
Gender						
	Fall 2001		Fall 2002		Fall 2003	
Female	69	91%	97	95%	104	94%
Male	7	9%	5	5%	7	6%
<b>Total</b>	<b>76</b>	<b>100%</b>	<b>102</b>	<b>100%</b>	<b>111</b>	<b>100%</b>
Age						
	Fall 2001		Fall 2002		Fall 2003	
19 and Under	1	1%			1	1%
20-24	9	12%	15	15%	19	17%
25-34	40	53%	57	56%	61	55%
35-54	26	34%	30	29%	30	27%
<b>Total</b>	<b>76</b>	<b>100%</b>	<b>102</b>	<b>100%</b>	<b>111</b>	<b>100%</b>
Primary Language						
	Fall 2001		Fall 2002		Fall 2003	
English	23	30%	30	29%	35	32%
Armenian	15	20%	16	16%	24	22%
Chinese					1	1%
Tagalog	2	3%	3	3%	2	2%
Korean	4	5%			1	1%
Russian	5	7%	9	9%	7	6%
Spanish	22	29%	36	35%	33	30%
Other	5	7%	8	8%	8	7%
<b>Total</b>	<b>76</b>	<b>100%</b>	<b>102</b>	<b>100%</b>	<b>111</b>	<b>100%</b>

**Source:** The Los Angeles Community College District Student Information System (SIS)

## Child Development Center Student Parents Demographics Fall 2003



Source: The Los Angeles Community College District Student Information System (SIS)

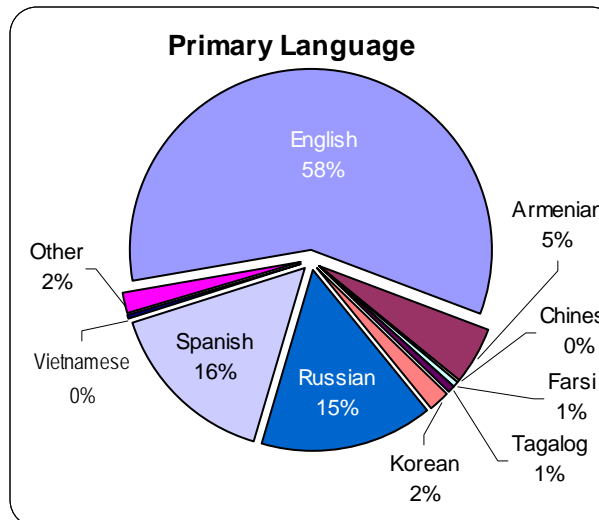
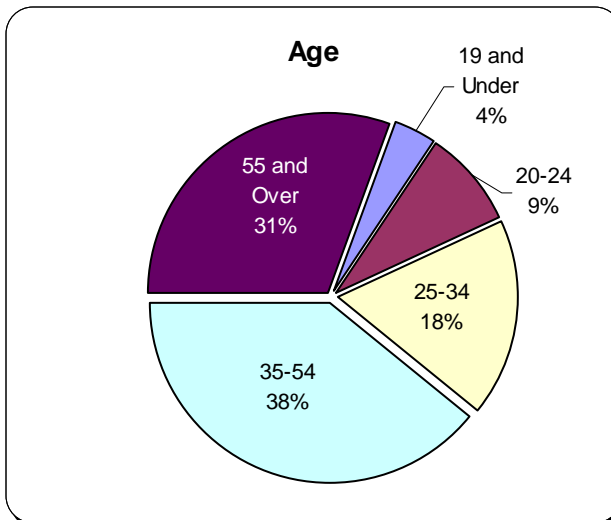
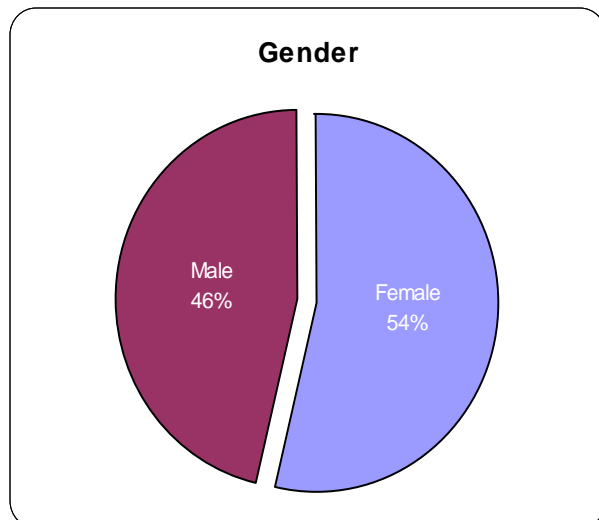
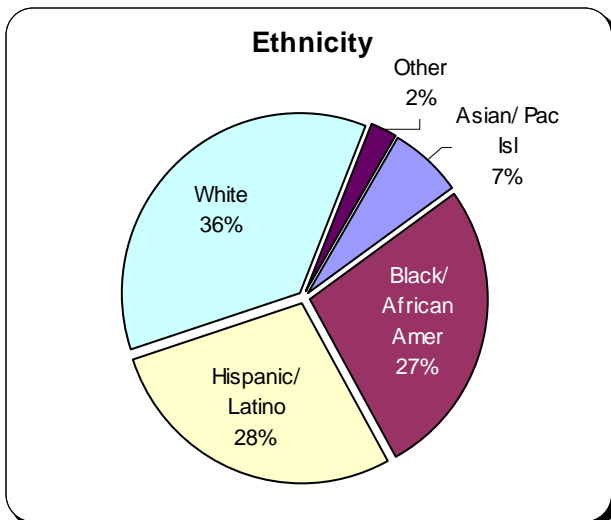
**Office of Special Services\***  
**Demographics**  
**Fall 2000—Fall 2001—Fall 2002—Fall 2003**

<b>Ethnicity</b>								
	<b>Fall 2000</b>		<b>Fall 2001</b>		<b>Fall 2002</b>		<b>Fall 2003</b>	
Asian/ Pac Isl	83	7%	78	6%	82	8%	47	6%
Black/ African Amer	366	31%	405	32%	315	30%	194	26%
Hispanic/ Latino	273	23%	298	24%	264	25%	200	27%
White	363	31%	392	31%	314	30%	258	34%
Other	34	3%	35	3%	34	3%	16	2%
Unknow n	45	4%	54	4%	41	4%	35	5%
<b>Total</b>	<b>1,165</b>	<b>100%</b>	<b>1,262</b>	<b>100%</b>	<b>1,050</b>	<b>100%</b>	<b>751</b>	<b>100%</b>
<b>Gender</b>								
	<b>Fall 2000</b>		<b>Fall 2001</b>		<b>Fall 2002</b>		<b>Fall 2003</b>	
Female	571	49%	611	48%	502	48%	403	54%
Male	594	51%	651	52%	548	52%	348	46%
<b>Total</b>	<b>1,165</b>	<b>100%</b>	<b>1,262</b>	<b>100%</b>	<b>1,050</b>	<b>100%</b>	<b>751</b>	<b>100%</b>
<b>Age</b>								
	<b>Fall 2000</b>		<b>Fall 2001</b>		<b>Fall 2002</b>		<b>Fall 2003</b>	
19 and Under	37	3%	44	3%	39	4%	21	4%
20-24	109	9%	113	10%	84	7%	47	9%
25-34	203	15%	196	15%	185	18%	98	18%
35-54	594	49%	649	49%	515	47%	214	39%
55 and Over	222	23%	260	24%	227	24%	168	31%
<b>Total</b>	<b>1,165</b>	<b>100%</b>	<b>1,262</b>	<b>100%</b>	<b>1,050</b>	<b>100%</b>	<b>751</b>	<b>100%</b>
<b>Primary Language</b>								
	<b>Fall 2000</b>		<b>Fall 2001</b>		<b>Fall 2002</b>		<b>Fall 2003</b>	
English	781	67%	852	68%	699	67%	438	58%
Armenian	23	2%	24	2%	24	2%	38	5%
Chinese	4	0%	6	0%	4	0%	2	0%
Farsi	9	1%	9	1%	11	1%	5	1%
Tagalog	15	1%	16	1%	14	1%	4	1%
Korean	23	2%	19	2%	23	2%	13	2%
Russian	110	9%	130	10%	110	10%	114	15%
Spanish	159	14%	166	13%	136	13%	117	16%
Vietnamese	5	0%	5	0%	5	0%	2	0%
Other	18	2%	17	1%	14	1%	15	2%
Unknow n	18	2%	18	1%	10	1%	3	0%
<b>Total</b>	<b>1,165</b>	<b>100%</b>	<b>1,262</b>	<b>100%</b>	<b>1,050</b>	<b>100%</b>	<b>751</b>	<b>100%</b>

**Source:** The Los Angeles Community College District Student Information System (SIS)

\* Note: The Office of Special Services (OSS) was formerly known as DSP&S

Office of Special Services\*  
Demographics  
Fall 2003



Source: The Los Angeles Community College District Student Information System (SIS)

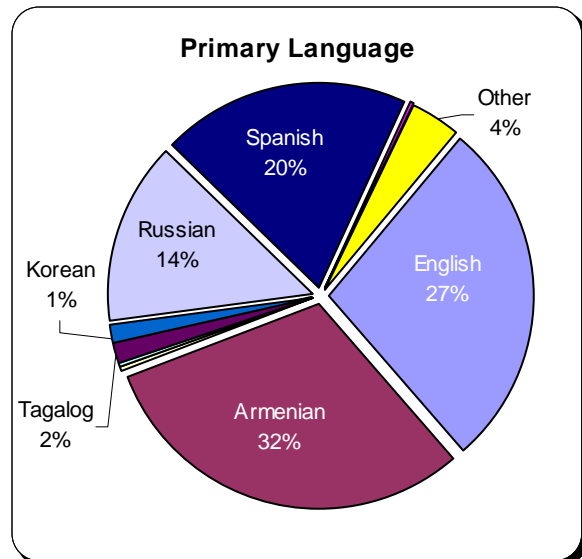
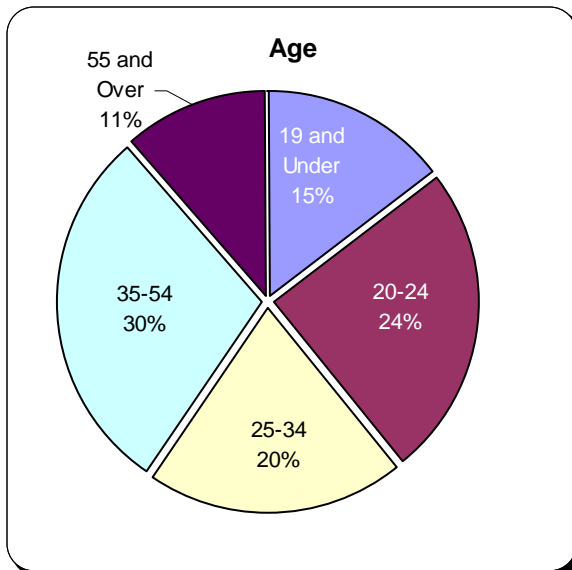
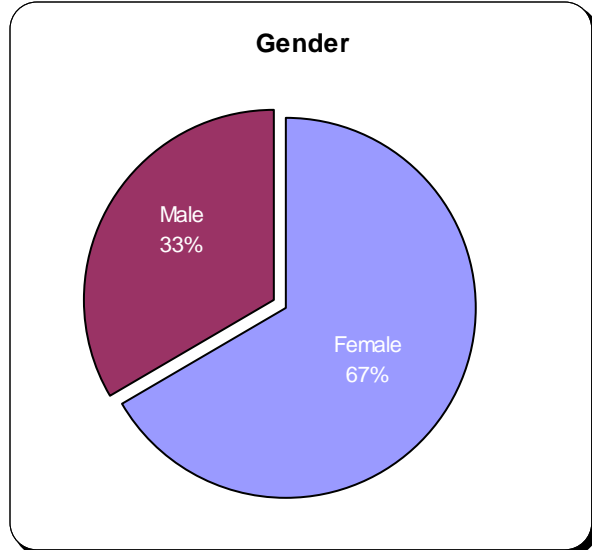
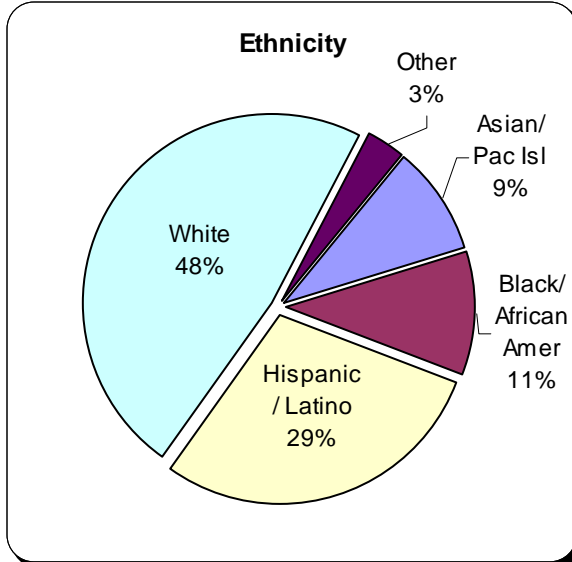
\* Note: The Office of Special Services (OSS) was formerly known as DSP&S

**EOP&S Students Served**  
**Demographics**  
**Fall 2000—Fall 2001—Fall 2002—Fall 2003**

Ethnicity								
	Fall 2000		Fall 2001		Fall 2002		Fall 2003	
Asian/ Pac Isl	258	9%	307	9%	335	9%	292	9%
Black/ African Amer	267	9%	326	10%	365	10%	334	10%
Hispanic/ Latino	1,202	40%	1,215	36%	1,194	32%	909	28%
White	1,159	38%	1,330	40%	1,633	44%	1,514	47%
Other	77	3%	86	3%	119	3%	105	3%
Unknown	71	2%	88	3%	98	3%	97	3%
<i>Total</i>	<i>3,034</i>	<i>100%</i>	<i>3,352</i>	<i>100%</i>	<i>3,744</i>	<i>100%</i>	<i>3,251</i>	<i>100%</i>
Gender								
	Fall 2000		Fall 2001		Fall 2002		Fall 2003	
Female	1,990	66%	2,199	66%	2,508	67%	2,170	67%
Male	1,044	34%	1,153	34%	1,236	33%	1,081	33%
<i>Total</i>	<i>3,034</i>	<i>100%</i>	<i>3,352</i>	<i>100%</i>	<i>3,744</i>	<i>100%</i>	<i>3,251</i>	<i>100%</i>
Age								
	Fall 2000		Fall 2001		Fall 2002		Fall 2003	
19 and Under	511	17%	518	15%	553	15%	481	15%
20-24	799	26%	897	27%	990	26%	793	24%
25-34	613	20%	674	20%	748	20%	663	20%
35-54	870	29%	983	29%	1,122	30%	944	29%
55 and Over	241	8%	280	8%	331	9%	370	11%
<i>Total</i>	<i>3,034</i>	<i>100%</i>	<i>3,352</i>	<i>100%</i>	<i>3,744</i>	<i>100%</i>	<i>3,251</i>	<i>100%</i>
Primary Language								
	Fall 2000		Fall 2001		Fall 2002		Fall 2003	
English	730	24%	947	28%	1,018	27%	890	27%
Armenian	694	23%	763	23%	1,058	28%	993	31%
Chinese	11	0%	15	0%	17	0%	9	0%
Farsi	11	0%	10	0%	12	0%	10	0%
Tagalog	40	1%	61	2%	70	2%	53	2%
Japanese	3	0%	5	0%	4	0%	3	0%
Korean	43	1%	45	1%	58	2%	46	1%
Russian	453	15%	492	15%	525	14%	463	14%
Spanish	917	30%	871	26%	832	22%	640	20%
Vietnamese	22	1%	17	1%	14	0%	10	0%
Other	105	3%	123	4%	134	4%	127	4%
Unknown	5	0%	3	0%	2	0%	7	0%
<i>Total</i>	<i>3,034</i>	<i>100%</i>	<i>3,352</i>	<i>100%</i>	<i>3,744</i>	<i>100%</i>	<i>3,251</i>	<i>100%</i>

**Source:** The Los Angeles Community College District Student Information System (SIS)

**EOP&S Students Served  
Demographics  
Fall 2003**



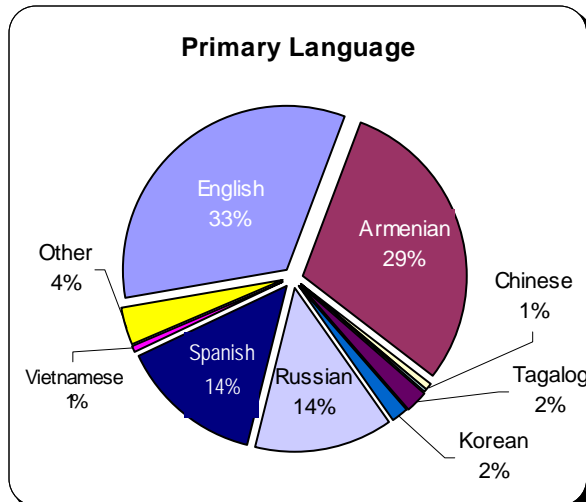
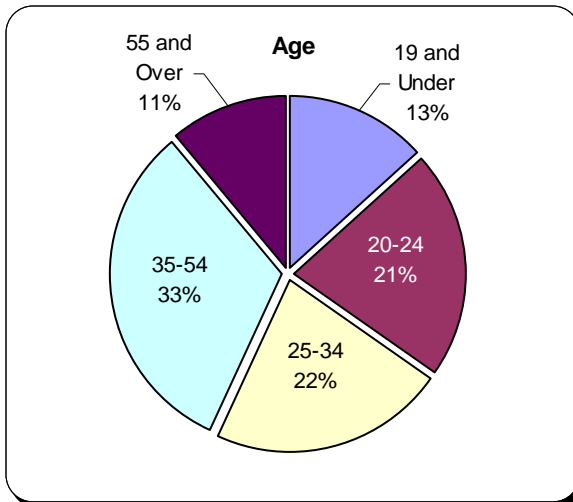
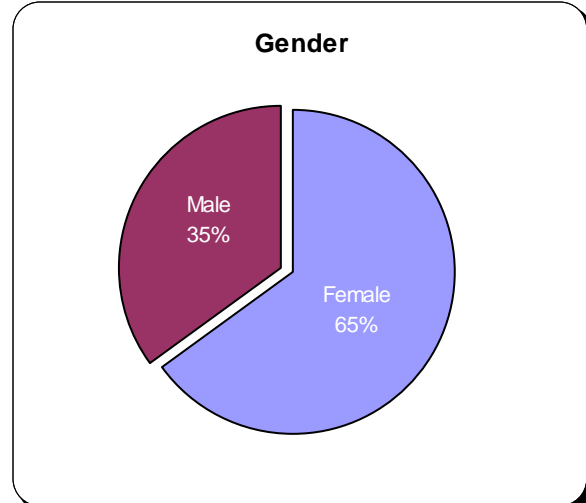
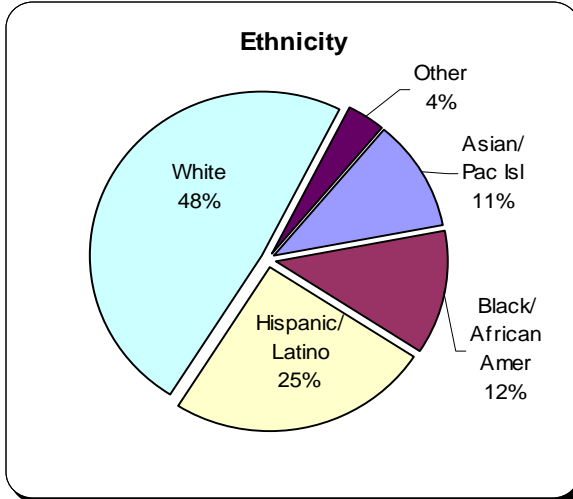
**Source:** The Los Angeles Community College District Student Information System (SIS)

**Federal Financial Aid Recipients  
Demographics  
Fall 2000—Fall 2001—Fall 2002—Fall 2003**

<b>Ethnicity</b>								
	Fall 2000		Fall 2001		Fall 2002		Fall 2003	
Asian/ Pac Isl	264	9%	354	10%	381	10%	409	11%
Black/ African Amer	328	11%	409	12%	419	11%	452	12%
Hispanic/ Latino	750	26%	925	27%	878	24%	919	24%
White	1,354	47%	1,558	45%	1,766	48%	1,819	47%
Other	104	4%	105	3%	130	4%	137	4%
Unknown	88	3%	118	3%	124	3%	128	3%
<b>Total</b>	<b>2,888</b>	<b>100%</b>	<b>3,469</b>	<b>100%</b>	<b>3,698</b>	<b>100%</b>	<b>3,864</b>	<b>100%</b>
<b>Gender</b>								
	Fall 2000		Fall 2001		Fall 2002		Fall 2003	
Female	1,919	66%	2,293	66%	2,460	67%	2,514	65%
Male	969	34%	1,176	34%	1,238	33%	1,350	35%
<b>Total</b>	<b>2,888</b>	<b>100%</b>	<b>3,469</b>	<b>100%</b>	<b>3,698</b>	<b>100%</b>	<b>3,864</b>	<b>100%</b>
<b>Age</b>								
	Fall 2000		Fall 2001		Fall 2002		Fall 2003	
19 and Under	405	14%	460	13%	456	12%	516	13%
20-24	600	21%	745	21%	802	22%	826	21%
25-34	622	22%	782	23%	824	22%	854	22%
35-54	1,012	35%	1,167	34%	1,253	34%	1,239	32%
55 and Over	249	9%	315	9%	363	10%	429	11%
<b>Total</b>	<b>2,888</b>	<b>100%</b>	<b>3,469</b>	<b>100%</b>	<b>3,698</b>	<b>100%</b>	<b>3,864</b>	<b>100%</b>
<b>Primary Language</b>								
	Fall 2000		Fall 2001		Fall 2002		Fall 2003	
English	874	30%	1,147	33%	1,174	32%	1,300	34%
Armenian	818	28%	887	26%	1,110	30%	1,136	29%
Chinese	22	1%	27	1%	21	1%	22	1%
Farsi	9	0%	12	0%	9	0%	18	0%
Tagalog	54	2%	77	2%	81	2%	83	2%
Japanese	1	0%	4	0%	3	0%	2	0%
Korean	34	1%	50	1%	62	2%	59	2%
Russian	485	17%	542	16%	551	15%	525	14%
Spanish	460	16%	559	16%	523	14%	544	14%
Vietnamese	27	1%	26	1%	24	1%	24	1%
Other	101	3%	136	4%	135	4%	141	4%
Unknown	3	0%	2	0%	5	0%	10	0%
<b>Total</b>	<b>2,888</b>	<b>100%</b>	<b>3,469</b>	<b>100%</b>	<b>3,698</b>	<b>100%</b>	<b>3,864</b>	<b>100%</b>

**Source:** The Los Angeles Community College District Student Information System (SIS)

**Federal Financial Aid Recipients  
Demographics  
Fall 2003**



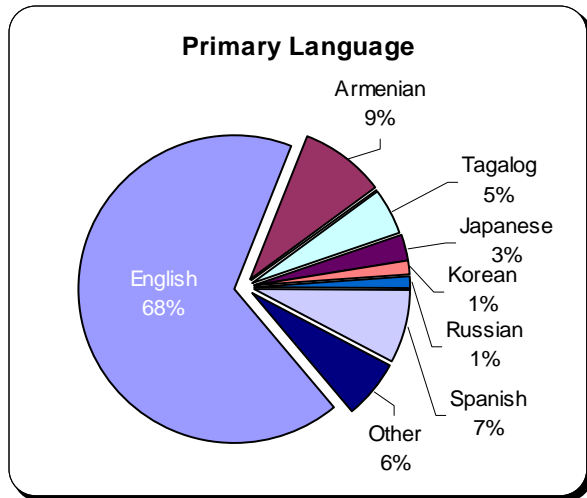
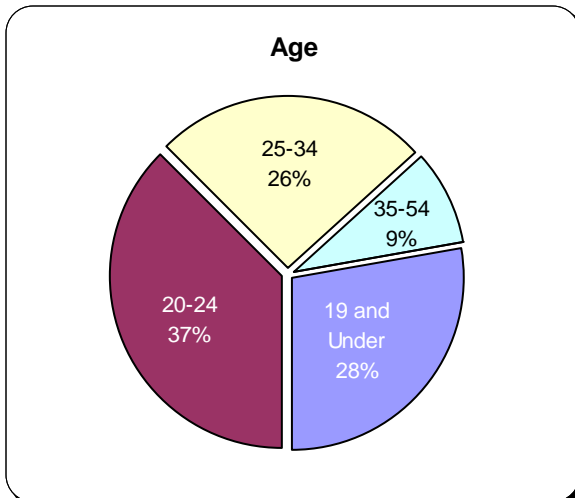
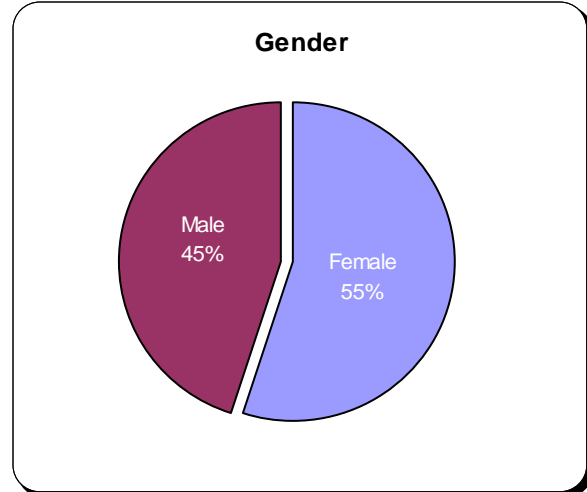
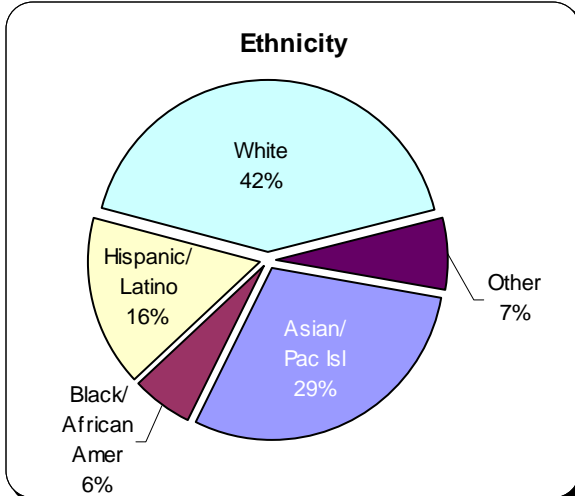
Source: The Los Angeles Community College District Student Information System (SIS)

**Honors Program (New Students Only)  
Demographics  
Fall 2000—Fall 2001—Fall 2002—Fall 2003**

Ethnicity								
	Fall 2000		Fall 2001		Fall 2002		Fall 2003	
Asian/ Pac Isl	14	25%	10	22%	12	31%	40	27%
Black/ African Amer	8	15%	4	9%	2	5%	8	5%
Hispanic/ Latino	14	25%	13	29%	12	31%	22	15%
White	14	25%	15	33%	11	28%	57	39%
Other	1	2%	2	4%	1	3%	9	6%
Unknown	4	7%	1	2%	1	3%	11	7%
<i>Total</i>	<i>55</i>	<i>100%</i>	<i>45</i>	<i>100%</i>	<i>39</i>	<i>100%</i>	<i>147</i>	<i>100%</i>
Gender								
	Fall 2000		Fall 2001		Fall 2002		Fall 2003	
Female	26	47%	31	69%	24	62%	81	55%
Male	29	53%	14	31%	15	38%	66	45%
<i>Total</i>	<i>55</i>	<i>100%</i>	<i>45</i>	<i>100%</i>	<i>39</i>	<i>100%</i>	<i>147</i>	<i>100%</i>
Age								
	Fall 2000		Fall 2001		Fall 2002		Fall 2003	
19 and Under	10	18%	23	51%	15	38%	41	28%
20-24	17	31%	14	31%	15	38%	55	37%
25-34	19	35%	6	13%	3	8%	38	26%
35-54	9	16%	2	4%	5	13%	13	9%
55 and Over					1	3%		
<i>Total</i>	<i>55</i>	<i>100%</i>	<i>45</i>	<i>100%</i>	<i>39</i>	<i>100%</i>	<i>147</i>	<i>100%</i>
Primary Language								
	Fall 2000		Fall 2001		Fall 2002		Fall 2003	
English	39	71%	25	56%	23	59%	99	67%
Armenian	2	4%	6	13%	3	8%	13	9%
Chinese			1	2%	2	5%		
Tagalog	1	2%	3	7%	2	5%	7	5%
Japanese					1	3%	4	3%
Korean	3	5%	2	4%			2	1%
Russian			2	4%	1	3%	2	1%
Spanish	6	11%	4	9%	6	15%	11	7%
Other	4	7%	2	4%	1	3%	9	6%
<i>Total</i>	<i>55</i>	<i>100%</i>	<i>45</i>	<i>100%</i>	<i>39</i>	<i>100%</i>	<i>147</i>	<i>100%</i>

**Source:** The Los Angeles Community College District Student Information System (SIS)

**Honors Program (New Students Only)  
Demographics  
Fall 2003**



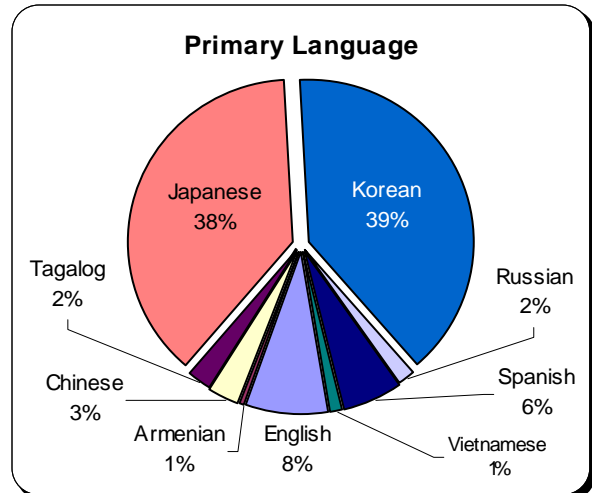
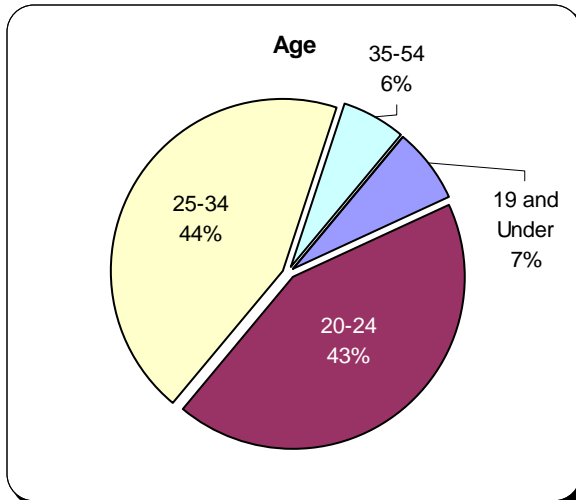
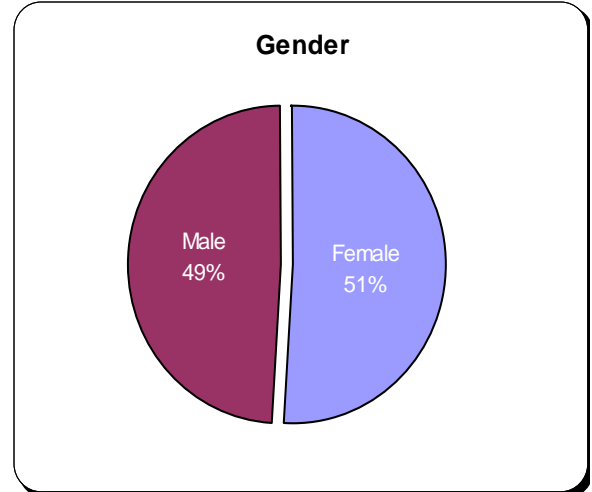
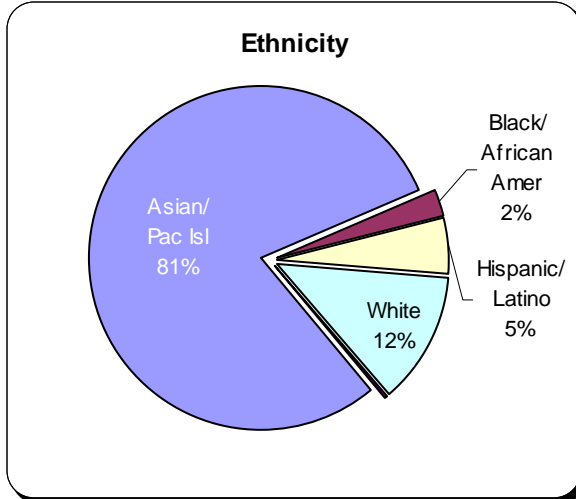
Source: The Los Angeles Community College District Student Information System (SIS)

## International Students Program Demographics Fall 2000—Fall 2001—Fall 2002—Fall 2003

<b>Ethnicity</b>									
	Fall 2000		Fall 2001		Fall 2002		Fall 2003		
Asian/ Pac Isl	440	81%	478	80%	515	79%	522	78%	
Black/ African Amer	9	2%	5	1%	14	2%	16	2%	
Hispanic/ Latino	24	4%	36	6%	41	6%	35	5%	
White	62	11%	73	12%	76	12%	80	12%	
Other	3	1%	4	1%	4	1%	2	0%	
Unknown	2	0%	5	1%	5	1%	10	2%	
<b>Total</b>	<b>540</b>	<b>100%</b>	<b>601</b>	<b>100%</b>	<b>655</b>	<b>100%</b>	<b>665</b>	<b>100%</b>	
<b>Gender</b>									
	Fall 2000		Fall 2001		Fall 2002		Fall 2003		
Female	250	46%	262	44%	330	50%	338	51%	
Male	290	54%	339	56%	325	50%	327	49%	
<b>Total</b>	<b>540</b>	<b>100%</b>	<b>601</b>	<b>100%</b>	<b>655</b>	<b>100%</b>	<b>665</b>	<b>100%</b>	
<b>Age</b>									
	Fall 2000		Fall 2001		Fall 2002		Fall 2003		
19 and Under	50	9%	60	10%	52	8%	46	7%	
20-24	252	47%	284	47%	288	44%	287	43%	
25-34	218	40%	231	38%	280	43%	291	44%	
35-54	20	4%	25	4%	33	5%	41	6%	
55 and Over			1	0%	2	0%			
<b>Total</b>	<b>540</b>	<b>100%</b>	<b>601</b>	<b>100%</b>	<b>655</b>	<b>100%</b>	<b>665</b>	<b>100%</b>	
<b>Primary Language</b>									
	Fall 2000		Fall 2001		Fall 2002		Fall 2003		
English	13	2%	20	3%	43	7%	43	6%	
Armenian	8	1%	6	1%	5	1%	4	1%	
Chinese	24	4%	25	4%	23	4%	16	2%	
Farsi	1	0%	1	0%	1	0%	1	0%	
Tagalog	12	2%	16	3%	15	2%	12	2%	
Japanese	215	40%	234	39%	212	32%	206	31%	
Korean	131	24%	145	24%	194	30%	214	32%	
Russian	7	1%	9	1%	10	2%	9	1%	
Spanish	19	4%	33	5%	38	6%	32	5%	
Vietnamese	7	1%	6	1%	5	1%	6	1%	
Other	101	19%	105	17%	108	16%	122	18%	
Unknown	2	0%	1	0%	1	0%			
<b>Total</b>	<b>540</b>	<b>100%</b>	<b>601</b>	<b>100%</b>	<b>655</b>	<b>100%</b>	<b>665</b>	<b>100%</b>	

**Source:** The Los Angeles Community College District Student Information System (SIS)

**International Students Program  
Demographics  
Fall 2003**



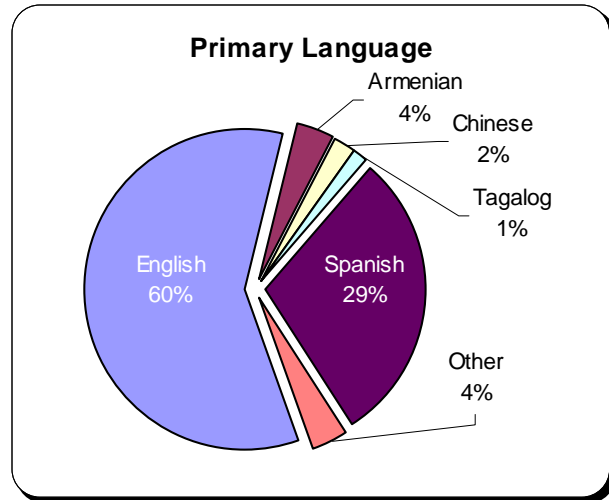
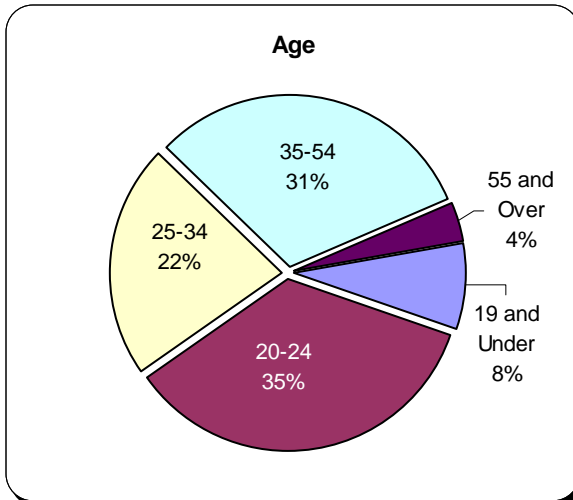
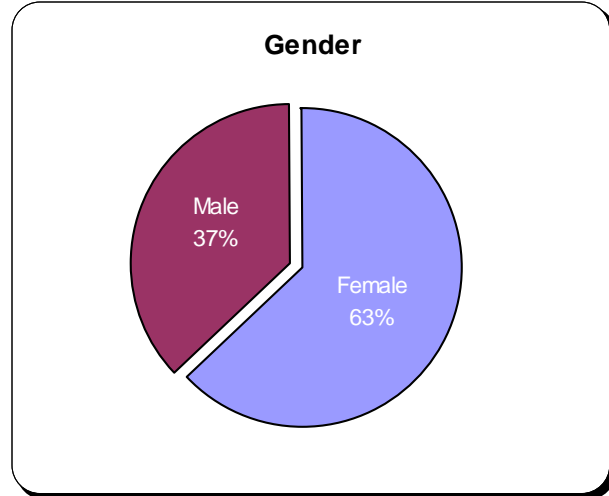
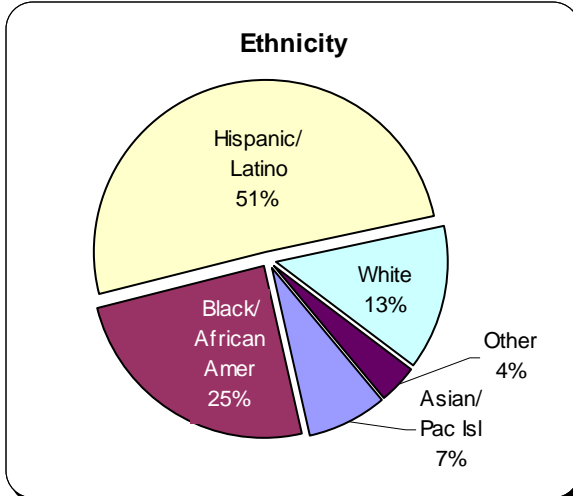
**Source:** The Los Angeles Community College District Student Information System (SIS)

**TRIO/Student Support Services Program  
Demographics  
Fall 2000—Fall 2001—Fall 2002—Fall 2003**

<b>Ethnicity</b>									
	<b>Fall 2000</b>		<b>Fall 2001</b>		<b>Fall 2002</b>		<b>Fall 2003</b>		
Asian/ Pac Isl	12	10%	11	8%	11	8%	10	7%	
Black/ African Amer	10	8%	12	9%	27	20%	33	24%	
Hispanic/ Latino	60	50%	70	54%	65	49%	68	50%	
White	29	24%	29	22%	22	16%	18	13%	
Other	4	3%	2	2%	3	2%	5	4%	
Unknown	4	3%	6	5%	6	4%	3	2%	
<i>Total</i>	<i>119</i>	<i>100%</i>	<i>130</i>	<i>100%</i>	<i>134</i>	<i>100%</i>	<i>137</i>	<i>100%</i>	
<b>Gender</b>									
	<b>Fall 2000</b>		<b>Fall 2001</b>		<b>Fall 2002</b>		<b>Fall 2003</b>		
Female	75	63%	84	65%	85	63%	86	63%	
Male	44	37%	46	35%	49	37%	51	37%	
<i>Total</i>	<i>119</i>	<i>100%</i>	<i>130</i>	<i>100%</i>	<i>134</i>	<i>100%</i>	<i>137</i>	<i>100%</i>	
<b>Age</b>									
	<b>Fall 2000</b>		<b>Fall 2001</b>		<b>Fall 2002</b>		<b>Fall 2003</b>		
19 and Under	21	18%	12	9%	9	7%	11	8%	
20-24	45	38%	52	40%	41	31%	48	35%	
25-34	26	22%	34	26%	33	25%	30	22%	
35-54	25	21%	29	22%	46	34%	43	31%	
55 and Over	2	2%	3	2%	5	4%	5	4%	
<i>Total</i>	<i>119</i>	<i>100%</i>	<i>130</i>	<i>100%</i>	<i>134</i>	<i>100%</i>	<i>137</i>	<i>100%</i>	
<b>Primary Language</b>									
	<b>Fall 2000</b>		<b>Fall 2001</b>		<b>Fall 2002</b>		<b>Fall 2003</b>		
English	55	46%	65	50%	72	54%	81	59%	
Armenian	8	7%	7	5%	7	5%	5	4%	
Chinese	4	3%	4	3%	3	2%	3	2%	
Tagalog	5	4%	4	3%	5	4%	2	1%	
Russian	5	4%	3	2%	2	1%			
Spanish	39	33%	45	35%	41	31%	40	29%	
Other	3	3%	2	2%	4	3%	5	4%	
Unknown							1	1%	
<i>Total</i>	<i>119</i>	<i>100%</i>	<i>130</i>	<i>100%</i>	<i>134</i>	<i>100%</i>	<i>137</i>	<i>100%</i>	

**Source:** The Los Angeles Community College District Student Information System (SIS)

**TRIO/Student Support Services Program  
Demographics  
Fall 2003**



**Source:** The Los Angeles Community College District Student Information System (SIS)

**Program Outcomes:  
Access and Success Measures  
Fall 1999—Fall 2001—Fall 2002—Fall 2003**

College Total				
	Fall 1999	Fall 2001	Fall 2002	Fall 2003
Access: Average unit load	6.3	6.9	6.9	6.8
Retention: Course Completion	79%	87%	87%	85%
Success: Course completion with A, B, C, CR	64%	67%	68%	66%
Average GPA	2.62	2.48	2.58	2.56
Persistence I: fall to spring	57%	58%	55%	56%
Persistence II: fall to fall	43%	44%	41%	n/a

Child Development Center Student Parents				
	Fall 1999	Fall 2001	Fall 2002	Fall 2003
Access: Average unit load	9.9	9.8	10.3	9.9
Retention: Course Completion	81%	92%	91%	92%
Success: Course completion with A, B, C, CR	72%	79%	79%	76%
Average GPA	2.81	2.71	2.83	2.74
Persistence I: fall to spring	85%	82%	82%	80%
Persistence II: fall to fall	59%	59%	41%	n/a

Office of Special Services*				
	Fall 1999	Fall 2001	Fall 2002	Fall 2003
Access: Average unit load	5.0	7.2	7.0	7.5
Retention: Course Completion	76%	89%	90%	88%
Success: Course completion with A, B, C, CR	58%	72%	74%	73%
Average GPA	2.65	2.56	2.64	2.68
Persistence I: fall to spring	56%	68%	67%	67%
Persistence II: fall to fall	46%	54%	53%	n/a

EOP&S				
	Fall 1999	Fall 2001	Fall 2002	Fall 2003
Access: Average unit load	10.1	10.5	10.4	10.2
Retention: Course Completion	84%	89%	90%	88%
Success: Course completion with A, B, C, CR	70%	72%	74%	73%
Average GPA	2.59	2.52	2.65	2.67
Persistence I: fall to spring	80%	82%	79%	80%
Persistence II: fall to fall	61%	65%	63%	n/a

**Source:** The Los Angeles Community College District Student Information System (SIS)

\* Note: The Office of Special Services (OSS) was formerly known as DSP&S

**Program Outcomes:  
Access and Success Measures  
Fall 1999—Fall 2001—Fall 2002—Fall 2003**

Federal Financial Aid Recipients				
	Fall 1999	Fall 2001	Fall 2002	Fall 2003
Access: Average unit load	10.7	10.7	10.8	10.2
Retention: Course Completion	90%	92%	93%	91%
Success: Course completion with A, B, C, CR	78%	79%	81%	77%
Average GPA	2.79	2.76	2.84	2.78
Persistence I: fall to spring	83%	85%	85%	82%
Persistence II: fall to fall	61%	65%	65%	n/a

International Students				
	Fall 1999	Fall 2001	Fall 2002	Fall 2003
Access: Average unit load	9.7	10.4	10.6	11.1
Retention: Course Completion	87%	92%	93%	95%
Success: Course completion with A, B, C, CR	77%	76%	80%	81%
Average GPA	2.91	2.70	2.88	2.89
Persistence I: fall to spring	66%	71%	68%	71%
Persistence II: fall to fall	48%	52%	49%	n/a

Honors Program - New Students				
	Fall 1999	Fall 2001	Fall 2002	Fall 2003
Access: Average unit load	12.4	10.7	11.4	11.0
Retention: Course Completion	87%	84%	87%	91%
Success: Course completion with A, B, C, CR	76%	78%	79%	82%
Average GPA	2.97	3.18	2.97	3.24
Persistence I: fall to spring	73%	81%	79%	81%
Persistence II: fall to fall	40%	69%	67%	n/a

TRIO/SSS Participants				
	Fall 1999	Fall 2001	Fall 2002	Fall 2003
Access: Average unit load	9.7	9.9	9.6	9.2
Retention: Course Completion	80%	88%	86%	84%
Success: Course completion with A, B, C, CR	68%	78%	68%	70%
Average GPA	2.68	2.84	2.73	2.70
Persistence I: fall to spring	82%	83%	78%	83%
Persistence II: fall to fall	58%	56%	60%	n/a

**Source:** The Los Angeles Community College District Student Information System (SIS)

