

Connect Online via Cranium Café

Due to the COVID-19 national emergency, LACC is working tirelessly to allow you to take your **classes online as well as connect with resources virtually**. We're also in the process of rapidly moving our **support services to remote options**, including the new **ConexEd feature commonly referred to as CraniumCafe Chat function**. Today, you can access many of the resources online at the comfort of your home. Follow these **3 simple steps** to get started!



Log in to Cranium Café

Log in to the Cranium Café account in two different ways:

A) Go through your Student Portal and click on the tile that says **“Online Counseling & Live Chat”** Once you have done that, click on the CANVAS icon to authenticate

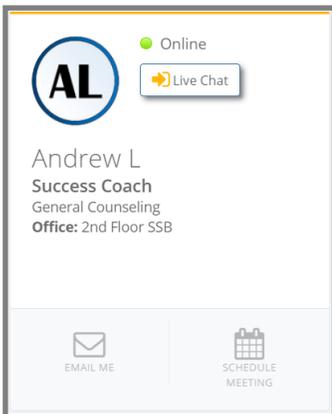


Or...

B) Go directly to the ConexEd Cranium Café page (LACC.craniumcafe.com/login) & click on the CANVAS icon (←). Use your Student Portal credentials to begin. If you need to make an account, select “Guest Registration” and use your @student.laccd.edu. If you are new to LACC, you may use any email.



Locate The Right Resource(s)



When you enter Cranium Café, you will be instantly directed to the **Student Support Directory** where you can locate the available resources. The cards will look like the image to the left.



You can locate any card that has the **“LIVE CHAT”** button and begin your virtual chatting session. Start your chat with...

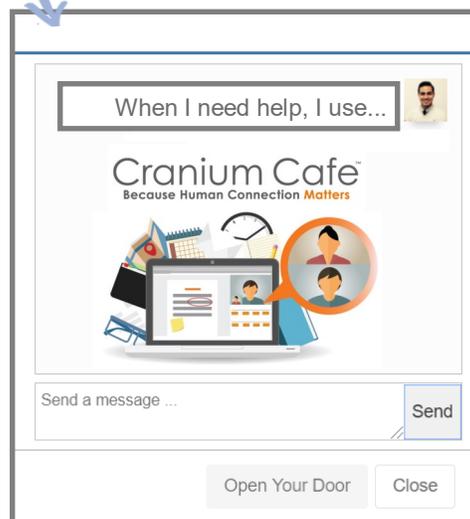
Live Chat

“Where do I go?”

“I have a question!”

“How can I get help with...?”

Get Your LIVE CHAT On!



Instantly communicate with LACC personnel in Admissions & Records, Academic Counseling, Financial Aid, OSS, just to name a few. Go explore the directory and get the help you need!

Don't know where to begin?

No problem, we can help! In the search bar, type in **“Student Support Services Rep.”** or **“Success Coach”** and one of these staff members can direct you to the right location.